# HealthPartners Dental Custom Network Open Access Choice Benefits Chart

**Effective Date:** 

The later of the effective date, or most recent anniversary date, of the Master Group Contract and your effective date of coverage under the Master Group Contract.

HealthPartners agrees to cover the dental services described below. This Benefits Chart describes the level of payment that applies for each of the covered services. To be covered, dental services or items described below must be dentally necessary. The date of the services must be while you are enrolled in the plan.

Coverage for eligible services is subject to the exclusions, limitations and other conditions of this Benefits Chart and the Group Membership Contract.

See the Group Membership Contract for additional information about covered services and limitations.

This dental plan allows you to choose, at any time, dentists within the dental network (Network Benefits), or dentists outside of the network (Non-Network Benefits).

The amount that we pay for covered services is listed below. The member is responsible for the specified dollar amount and/or percentage of charges that we do not pay.

When you use Non-Network providers, benefits may be substantially reduced and you may incur significantly higher out-of-pocket expenses. A Non-Network provider does not usually have an agreement with HealthPartners to provide services at a discounted fee. In addition, Non-Network Benefits are restricted to our maximum amount allowed. Our maximum amount allowed can be significantly lower than a Non-Network provider's billed charges. If the Non-Network provider's billed charges are over our maximum amount allowed, you pay the difference, in addition to any required deductible, copayment and/or coinsurance.

Network Benefits are underwritten by HealthPartners. Non-Network Benefits are underwritten by HealthPartners Insurance Company.

These definitions apply to the Benefits Chart. They also apply to the Contract.

Charge:

For covered services delivered by participating network providers, is the provider's negotiated charge for a given dental/surgical service, procedure or item, which network providers have agreed to accept as payment in full.

For covered services delivered by non-network providers, is the provider's charge for a given dental/surgical service, procedure or item, up to our maximum amount allowed for that service, procedure or item.

Our maximum amount allowed is the usual and customary charge for a given dental/surgical service, procedure or item. It is consistent with the charge of other providers of a given service or item in the same region.

To be covered, a charge must be incurred on or after the member's effective date and on or before the termination date. For participating network provider charges, the amount of the copayment or coinsurance, or the amount applied to the deductible, is based on the agreed fee applicable to the network provider, or a reasonable estimate of the cost according to a fee schedule equivalent. For non-network provider charges, the amount considered as a copayment or coinsurance, or the amount applied to the deductible, is based on the lesser of the billed charge and our maximum amount allowed.

Copayment/Coinsurance:	The specified dollar amount, or percentage, of charges incurred for covered services, which we do not pay, but which a member must pay, each time a member receives certain dental services, procedures or items. Our payment for those covered services or items begins after the copayment or coinsurance is satisfied. Covered services or items requiring a copayment or coinsurance are specified in this Benefits Chart. For participating network provider charges, the amount considered as a copayment or coinsurance is based on the agreed fee applicable to the network provider, or a reasonable estimate of the cost according to a fee schedule equivalent. For non-network provider charges, the amount considered as a copayment or coinsurance is based on the lesser of the billed charge and our maximum amount allowed. A copayment or coinsurance is due at the time a service is rendered, or when billed by the provider.
Deductible:	The specified dollar amount of charges incurred for covered services, which we do not pay, but a member or a family has to pay first in a calendar year. Our payment for those services or items begins after the deductible is satisfied. If you have a family deductible, each individual family member may only contribute up to the individual deductible amount toward the family deductible. An individual's copayments and coinsurance do not apply toward the family deductible. The amount of the charges that apply to the deductible are based on (1) the agreed fee applicable to the network provider, or a reasonable estimate of the cost according to a fee schedule equivalent; or (2) the lesser of the billed charge and our maximum amount allowed for the non-network provider. The Benefits Chart indicates which covered services are not subject to the deductible.
Individual Calendar Year Maximum Benefit:	The specified coverage limit paid for all charges combined and actually paid by us for a member under that coverage. Our payment ceases for that member, when that limit is reached. The member has to pay for subsequent charges in that year. The charges incurred for Orthodontic Services do not apply to the Individual Calendar Year Maximum Benefit.

Deductibles, limits and maximums shown below are combined under your Network Benefits and Non-Network Benefits.

#### Individual Calendar Year Deductible

Network Benefits	Non-Network Benefits
None.	\$50

# Family Calendar Year Deductible

Network Benefits	Non-Network Benefits
None.	\$150

#### Individual Calendar Year Maximum Benefit

Network Benefits	Non-Network Benefits
None.	\$1,000

# PREVENTIVE AND DIAGNOSTIC SERVICES

#### **Covered Services:**

We cover the following preventive and diagnostic services, with certain limitations which are listed below. For this category, deductible does not apply.

#### Routine dental care examinations for new and existing patients

Network Benefits	Non-Network Benefits
For members under age 13: 100% of the charges incurred.	80% of the charges incurred, limited to twice each calendar year.
For members age 13 and older: 100% of the charges incurred, limited to twice each calendar year.	

#### Dental cleaning (prophylaxis or periodontal maintenance cleaning)

Network Benefits	Non-Network Benefits
For members under age 13: 100% of the charges incurred.	80% of the charges incurred, limited to twice each calendar year.
For members age 13 and older: 100% of the charges incurred, limited to twice each calendar year.	

#### Professionally applied topical fluoride (other than silver diamine fluoride)

Network Benefits	Non-Network Benefits
For members under age 13: 100% of the charges incurred.	80% of the charges incurred, limited to once each calendar year for members under age 19.
For members age 13 through age 18: 100% of the charges incurred, limited to once each calendar year.	

# Silver diamine fluoride

Network Benefits	<u>Non-Network Benefits</u>
For members under age 13: 100% of the charges incurred.	80% of the charges incurred, limited to twice per tooth each calendar year.
For members age 13 and older: 100% of the charges incurred, limited to twice per tooth each calendar year.	

#### Pit and Fissure sealant application and preventive resin restoration

Network Benefits	Non-Network Benefits
For members under age 13: 100% of the charges incurred.	80% of the charges incurred, limited to one application per tooth per three-year period, for permanent molars.
For members age 13 and older: 100% of the charges incurred, limited to one application per tooth per three-year period, for permanent molars.	

#### **Bitewing x-rays**

Network Benefits	Non-Network Benefits
For members under age 13: 100% of the charges incurred.	80% of the charges incurred, limited to once each calendar year.
For members age 13 and older: 100% of the charges incurred, limited to once each calendar year.	

# Full mouth or panoramic x-rays

Network Benefits	Non-Network Benefits
For members under age 13: 100% of the charges incurred.	80% of the charges incurred, limited to once every three years.
For members age 13 and older: 100% of the charges incurred, limited to once every three years.	

# Other x-rays, except x-rays provided in connection with orthodontic diagnostic procedures and treatment

Network Benefits	Non-Network Benefits
100% of the charges incurred.	80% of the charges incurred.

#### Space maintainers (fixed or removable appliances designed to prevent adjacent and opposing teeth from moving)

Network Benefits	Non-Network Benefits
For members under age 13: 100% of the charges incurred.	80% of the charges incurred, for lost primary teeth for members under age 19.
For members age 13 through age 18: 100% of the charges incurred, for lost primary teeth.	

#### **Oral hygiene instruction**

Network Benefits	Non-Network Benefits
For members under age 13: 100% of the charges incurred.	80% of the charges incurred, limited to once per lifetime as an independent procedure.
For members age 13 and older: 100% of the charges incurred, limited to once per lifetime as an independent procedure.	

Evaluations that are not routine and periodic, including: problem-focused evaluations (either limited or detailed and extensive), periodontal evaluations, and evaluations for members under the age of 3 which include counseling with the primary caregiver.

Network Benefits	Non-Network Benefits
100% of the charges incurred.	80% of the charges incurred.

Network Benefits	Non-Network Benefits
For members under age 13: 100% of the charges incurred.	80% of the charges incurred, limited to twice each calendar year.
For members age 13 and older: 100% of the charges incurred, limited to twice each calendar year.	

#### Not Covered:

- Services for the replacement of space maintainers.
- Diagnostic testing that is performed and billed as a separate procedure such as collection of microorganisms for culture, viral cultures, genetic testing for susceptibility or oral disease and caries susceptibility tests. This includes all oral pathology and laboratory testing charges.
- Additional charges for office visits that occur after regularly scheduled hours, office visits for observation, missed appointments or appointments cancelled on short notice.
- Maxillofacial MRI, maxillofacial ultrasound and sialoendoscopy capture and interpretation.
- Post processing of image or image sets.
- Caries risk assessment and documentation.
- Charges for unspecified procedures.
- See "Services Not Covered" in the Group Membership Contract.

# **BASIC SERVICES**

#### **Covered Services:**

We cover the following services:

#### **Basic I Services**

#### Consultations

Network Benefits	Non-Network Benefits
100% of the charges incurred.	50% of the charges incurred.

#### Emergency treatment for relief of pain

Network Benefits	Non-Network Benefits
100% of the charges incurred.	50% of the charges incurred.

**Regular restorative services (fillings) other than posterior composites.** Restorations using customary restorative materials and stainless steel crowns are covered, when dentally necessary due to loss of tooth structure as a result of tooth decay or fracture

Network Benefits	Non-Network Benefits
100% of the charges incurred.	50% of the charges incurred.

**Regular restorative services (fillings) - posterior composites (white fillings on bicuspids and molars).** Restorations using customary restorative materials are covered, when dentally necessary due to loss of tooth structure as a result of tooth decay or fracture

Network Benefits	Non-Network Benefits
For members under age 13: 100% of the charges incurred.	50% of the charges incurred.
For members age 13 and older: 80% of the charges incurred.	

**Oral Surgery - non-surgical extraction for the restoration of dental function.** General anesthesia or intravenous sedation are covered, when dentally necessary, when provided by the attending dentist in a dental office setting and required to perform a covered dental procedure

Network Benefits	Non-Network Benefits
100% of the charges incurred.	50% of the charges incurred.

# Periodontics (Gum Disease) - non-surgical treatment

Network Benefits	Non-Network Benefits
For members under age 13: 100% of the charges incurred.	50% of the charges incurred, limited to once in three years for non-surgical treatment.
For members age 13 and older: 100% of the charges incurred, limited to once in three years for non-surgical treatment.	

# **Endodontics (Root Canal Therapy)**

Network Benefits	Non-Network Benefits
100% of the charges incurred.	50% of the charges incurred.

# Basic II Services

**Oral Surgery** - **other than non-surgical extraction, for the restoration of dental function.** General anesthesia or intravenous sedation are covered, when dentally necessary, when provided by the attending dentist in a dental office setting and required to perform a covered dental procedure

Network Benefits	Non-Network Benefits
100% of the charges incurred.	50% of the charges incurred.

# Cone beam CT capture and interpretation, when used for dental implants or extraction of impacted third molars and authorized by a HealthPartners dental director, or his or her designee

Network Benefits	Non-Network Benefits
100% of the charges incurred.	No Coverage.

#### Periodontics (Gum Disease) - surgical treatment

Network Benefits	Non-Network Benefits
For members under age 13: 100% of the charges incurred.	50% of the charges incurred, limited to once in three years for surgical treatment.
For members age 13 and older: 100% of the charges incurred, limited to once in three years for surgical treatment.	

- Periodontal splinting.
- Orthognathic surgery (surgery to reposition the jaws).
- Procedures, appliances or restorations for the prevention of bruxism (grinding of teeth) or clenching.
- Additional charges for the harvest of bone for use in autogenous grafting procedure.
- Charges for surgical procedures for isolation of a tooth with a rubber dam.
- Charges for the placement of a restorative foundation for an indirect restoration.
- Charges for periradicular services and bone grafts or other material used in conjunction with periradicular surgery.
- Charges for unspecified procedures.
- Cone beam CT capture and interpretation, except when authorized by a HealthPartners dental director or his or her designee. We do not cover cone beam CT interpretation if billed separately. We also do not cover cone beam capture and interpretation for TMJ series.
- See "Services Not Covered" in the Group Membership Contract.

#### SPECIAL SERVICES

#### **Covered Services:**

We cover the following services:

**Special Restorative Care** – extraorally fabricated or cast restorations (crowns, onlays) are covered when teeth cannot be restored with customary restorative material and when dentally necessary due to the loss of tooth structure as a result of tooth decay or fracture. If a tooth can be restored with a customary restorative material, but an onlay, crown, jacket, indirect composite or porcelain/ceramic restoration is selected, benefits will be calculated using the charge appropriate to the equivalent customary restorative material.

Network Benefits	Non-Network Benefits
For members under age 13: 100% of the charges incurred.	50% of the charges incurred.
For members age 13 and older: 60% of the charges incurred.	

#### Repair or recementing of crowns, inlays and onlays

Network Benefits	Non-Network Benefits
For members under age 13: 100% of the charges incurred.	50% of the charges incurred.
For members age 13 and older: 60% of the charges incurred.	

# Limitations:

• Benefit for the replacement of a crown or onlay will be provided only after a five year period measured from the date on which the procedure was last provided, whether under this Contract or not.

- Services for replacement of any missing, lost or stolen dental or implant-supported prosthesis.
- Services related to a special restorative appliance which was installed or delivered more than 60 days after termination of coverage.
- Charges for unspecified procedures.
- See "Services Not Covered" in the Group Membership Contract.

# **PROSTHETIC SERVICES**

#### **Covered Services:**

We cover the following services:

**Bridges -** initial installation of fixed bridgework to replace missing natural teeth, replacement of an existing fixed bridgework by a new bridgework, the addition of teeth to an existing bridgework, and repair or recementing of bridgework are covered. A given prosthetic appliance for the purpose of replacing an existing appliance will be provided when satisfactory evidence is presented that the new prosthetic appliance is required to replace one or more teeth extracted after the existing bridgework was installed.

Network Benefits	Non-Network Benefits
For members under age 13: 100% of the charges incurred.	50% of the charges incurred.
For members age 13 and older: 60% of the charges incurred.	

**Dentures -** initial installation of full removable dentures to replace missing natural teeth and adjacent structures and adjustments during the six-month period following installation are covered. If a satisfactory result can be achieved through the utilization of standard procedures and materials but a personalized appliance is selected, or one which involves specialized techniques, the charges appropriate to the least costly appliance are covered. Replacement of an existing full removable denture by a new denture is covered. A given prosthetic appliance for the purpose of replacing an existing appliance will be provided when satisfactory evidence is presented that the new prosthetic appliance is required to replace one or more teeth extracted after the existing denture was installed. Repair of dentures, or relining or rebasing of dentures more than six months after installation of an initial or replacement denture are covered.

Network Benefits	Non-Network Benefits
For members under age 13: 100% of the charges incurred.	50% of the charges incurred.
For members age 13 and older: 60% of the charges incurred.	

**Partial Dentures -** Surveyed crowns which are not restorative but which are dentally necessary to facilitate the placement of a removable partial denture are covered. Initial installation of partial removable dentures to replace missing natural teeth and adjacent structures and adjustments during the six-month period following installation are covered. If a satisfactory result can be achieved by a standard cast chrome or acrylic partial denture, but a more complicated design is selected, the charges appropriate to the least costly appliance are covered. Replacement of an existing partial denture by a new denture, or the addition of teeth to an existing partial removable denture is covered. A given prosthetic appliance for the purpose of replacing an existing appliance will be provided when satisfactory evidence is presented that the new prosthetic appliance is required to replace one or more teeth extracted after the existing denture was installed. Repair of dentures, or relining or rebasing of dentures more than six months after installation of an initial or replacement denture are covered.

Network Benefits	Non-Network Benefits
For members under age 13: 100% of the charges incurred.	50% of the charges incurred.
For members age 13 and older: 60% of the charges incurred.	

#### Limitations:

• Benefit for replacement of a prosthetic appliance will be provided only (a) if the existing appliance cannot be made serviceable, and (b) after a five year period measured from the date on which it was installed, whether under this Contract or not.

#### Not Covered:

- Onlays, veneers or partial crowns fabricated from extraorally cured composite resin or porcelain.
- Services related to a prosthetic appliance which was installed or delivered more than 60 days after termination of coverage.
- Charges for unspecified services.
- See "Services Not Covered" in the Group Membership Contract.

# DENTAL IMPLANT SERVICES

# **Covered Services:**

We cover:

- (1) the surgical placement of an implant body to replace missing natural teeth;
- (2) removal and replacement of an implant body that is not serviceable and cannot be repaired after a period of at least five years from the date that the implant body was initially placed;
- (3) initial installation of implant-supported prosthesis (crowns, bridgework and dentures) to replace missing teeth;
- (4) replacement of an existing implant-supported prosthesis by a new implant-supported prosthesis, or the addition of teeth to an existing implant-supported prosthesis. We will replace an existing implant-supported prosthesis when satisfactory evidence is presented that (a) the new implant-supported prosthesis is required to replace one or more teeth extracted after the existing implant-supported prosthesis was installed, or (b) the existing implant-supported prosthesis cannot be made serviceable;
- (5) repair of implant-supported prosthesis;
- (6) other related implant services.

Network Benefits	Non-Network Benefits
60% of the charges incurred, subject to the dental implant services calendar year maximum shown below.	50% of the charges incurred, subject to the dental implant services calendar year maximum shown below.

# Dental Implant Services Calendar Year Maximum

Network Benefits	Non-Network Benefits
\$1,200	\$1,000

# Limitations:

- Benefit for replacement of an existing implant-supported prosthesis that cannot be made serviceable will be provided only after a five year period measured from the date that the implant-supported prosthesis was initially placed, whether under this Contract or not.
- Any benefits that apply toward the dental implant services calendar year maximum also apply toward the overall Calendar Year Maximum shown above.

- Charges for unspecified procedures.
- See "Services Not Covered" in the Group Membership Contract.

# EMERGENCY DENTAL CARE SERVICES

#### **Covered Services:**

We cover emergency dental care provided by network or non-network dentists to the same extent as eligible dental services specified above and subject to the same deductibles, copayment percentages and maximums.

Network Benefits	Non-Network Benefits
Coverage level is the same as corresponding Network	Coverage level is the same as corresponding Non-
Benefits, depending on the type of service provided,	Network Benefits, depending on the type of service
such as fillings.	provided, such as fillings.

#### Not Covered:

• See "Services Not Covered" in the Group Membership Contract.

#### **ORTHODONTIC SERVICES**

#### **Covered Services**

We cover: treatment necessary for the prevention and correction of malocclusion of teeth and associated dental and facial disharmonies to the age limit and orthodontic maximum shown below. Each limited, interceptive or comprehensive orthodontic treatment includes:

- (1) treatment necessary for the prevention and correction of malocclusion of teeth and associated dental and facial disharmonies, to the age limit and orthodontic maximum shown below;
- (2) initial post-treatment retainers.

We pay up to the orthodontic maximum, less the total amount of any benefit received for orthodontic treatment under any prior dental coverage provided by the enrollee's group dental plan sponsor. It is the member's responsibility to provide documentation of benefits received under prior coverage. Benefits will be paid over the course of orthodontic treatment.

#### For this category, deductible does not apply.

Γ	Network Benefits	Non-Network Benefits
	For dependent children under age 19 - 50% of the charges incurred.	No Coverage.

#### Lifetime Maximum

Network Benefits	Non-Network Benefits
\$1,000	None.

- Charges for fixed or removable appliances to control harmful habits such as tongue thrusting or thumb sucking.
- Charges for unspecified procedures.
- See "Services Not Covered" in the Group Membership Contract.