

Addendum One

Issued Date: October 10, 2023

Grant Title: ACP Trusted Messenger

Addition(s)/Change(s)/Clarification(s):

- Change in Solicitation Response Due Date
- Change in Terms and Conditions
- Other

Please Note the Following Addition(s)/Change(s)/Clarification(s):

- 1) Is there a suggested range to apply for? A minimum or maximum amount permitted? Or an average grant size you anticipate giving out?

The suggested range for applications is between \$10,000-\$20,000. However, amounts awarded will vary based on the number of qualifying applicants.

- 2) What is the maximum one organization and minimum that one organization can request?

There is no maximum to a request. However, we suggest a request between the ranges of \$10,000-\$20,000. Award amounts will vary based on qualifying applications.

- 3) In what capacity will Ramsey County engage in a social media campaign to raise awareness in regard to predatory practices of some ISPs?

The County will ensure it has sound grant oversight processes in place. This will include training on ACP policies and procedures, monitoring, desk or site visits, record review and other approaches to ensure oversight and support for providers. Further, the County will continue to monitor fraud warnings and memorandums from the funding agency, or the federal Inspector General related to this, or other memoranda and future advisories focused on program oversight, and fraud prevention and detection in partnership with our grantees.

FCC Advisory <https://docs.fcc.gov/public/attachments/DOC-387009A1.pdf>

The County may require a background check prior to execution of an agreement.

The County will provide a public awareness campaign to promote the services of award recipients.

- 4) How will the Trusted Messengers selected for this grant communicate with their clients about said predatory practices?

The County will ensure it has sound grant oversight processes in place. This will include a training that covers expectations for Trusted Messenger practices (adherence to ACP policies and procedures), monitoring, desk or site visits, record review and other approaches to ensure oversight and support for providers. Further, the County will continue to monitor fraud warnings and memorandums from the funding agency, or the federal Inspector General related to this, or other memoranda and future advisories focused on program oversight, and fraud prevention and detection in partnership with our grantees.

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The County may require a background check prior to execution of an agreement.

- 5) What training is available for those participating in the ACP grant surrounding informed consent of the household getting enrolled?

See answer to question 3.

- 6) We have observed some ISPs enroll families without the family's signature, nor their informed consent. Often these ISPs are promising and advertising a free tablet or cell phone as a hook or incentive. Is this allowed?

The County will follow all requirements for FCC ACP and work directly with grantee to support and oversee program compliance.

Sincerely,

Karen Bollinger
Principal Procurement Specialist
651-266-8077

Ramsey County representatives recommending this Addendum acknowledge that all Ramsey County solicitation policies and procedures have been followed.