

Commissioner-led Discussion:

Staying Connected to the Work Across Ramsey County

January 28, 2020

220 Courthouse, Large Conference Room

Agenda

- 1. Introductory Comments Toni Carter, Chair
- 2. Handout Overview Ryan O'Connor, County Manager
- 3. Board Discussion



Staying Connected to the Work Across Ramsey County

The following document outlines organizational approaches to communication to ensure that Commissioners are continuing to have an opportunity to shape, be a part of and learn about the ongoing work happening across the organization.

Communication Method	Intended Purpose
Board Meetings – Agenda Items	Approve the business of the organization; ensure weekly alignment of strategic direction and organizational implementation
Board Meetings – Commissioner Updates	Provide district-specific updates of value to full Board; provide updates of work for which a commissioner is the identified lead for the Board
Board Meetings – County Connections	Provide updates on individual/collective acts of excellence, advancing the strategic plan, and/or timely issues impacting the county's work
Board Workshops	Provide updates to the Board and seek discussion/guidance on new or implementation or policy plans (may set up future Board action)
Staff Led Discussion Sessions	Introduce a policy or implementation topic to the Board in need of preliminary discussion and guidance to build a shared approach/vision
Board Led Discussion Sessions	Introduce a topic in which one commissioner has determined with the Chair that further collective dialogue is required to shape a position
Quarterly Lunch n' Learns	Provide an opportunity for individual and collective development that aligns with or leads work happening across the entire organization
Weekly 1-1 Chair Meeting	Brief and discuss topics related to the following week's Board meeting and workshops plus strategic, operational and budgetary topics
Monthly 1-1 Commissioner Meetings	Brief and discuss topics related to strategic, operational and budgetary topics
As Needed Phone/Email/Text with CM and Exec Team	To address in the moment issues that arise across a large organization
Ramsey County In the Community and News Email	Provides information to the Board looking at news during previous 7 days and looking at RC community events during upcoming 7 days
Emails to Board from County Leadership	To update on timely topics that are follow-ups to meetings or workshops; developing emergencies; grant submission notifications; personnel announcements

Three Questions for Commissioner Discussion:

- 1. How do we ensure each of these communication tools are as effective as possible?
- 2. How can we use our aides in this effort to ensure they are a part of an effective communication process?
- 3. What, if anything, is missing in this discussion?