



RAMSEY COUNTY

Ramsey County Board Workshop:

Laying the Foundation for Adult Corrections Reform

Health & Wellness Service Team
Community Corrections Adult Services

Tuesday, April 9th, 2019

Estimated start: 10:30 am

220 Courthouse, Large Conference Room

Agenda

- | | |
|--------------------------|--|
| 1. Introduction | Paul Allwood
Deputy County Manager |
| 2. Overview | John Klavins, Director
Community Corrections |
| 3. Presentation | Andy Erickson, Deputy Director
Community Corrections

Corey Hazelton, Assistant Deputy Director
Community Corrections

Jan Scott, Assistant Deputy Director
Community Corrections |
| 4. Discussion, Questions | |

LAYING THE FOUNDATION FOR ADULT CORRECTIONS REFORM

County Board Workshop - April 9, 2019

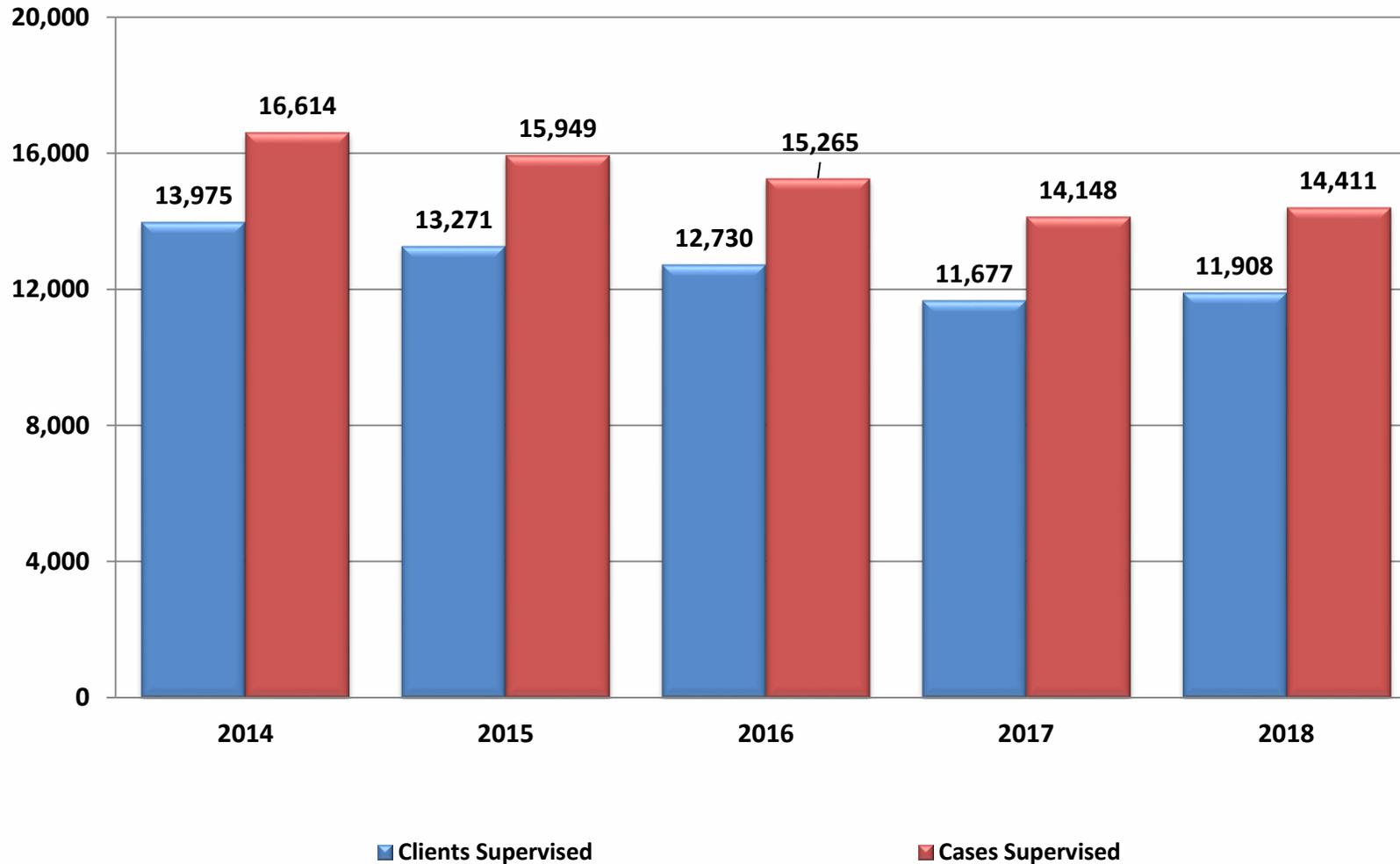
BUILDING SAFER COMMUNITIES

HOPE

Helping people change
Offering opportunity
Providing accountability
Ensuring equity

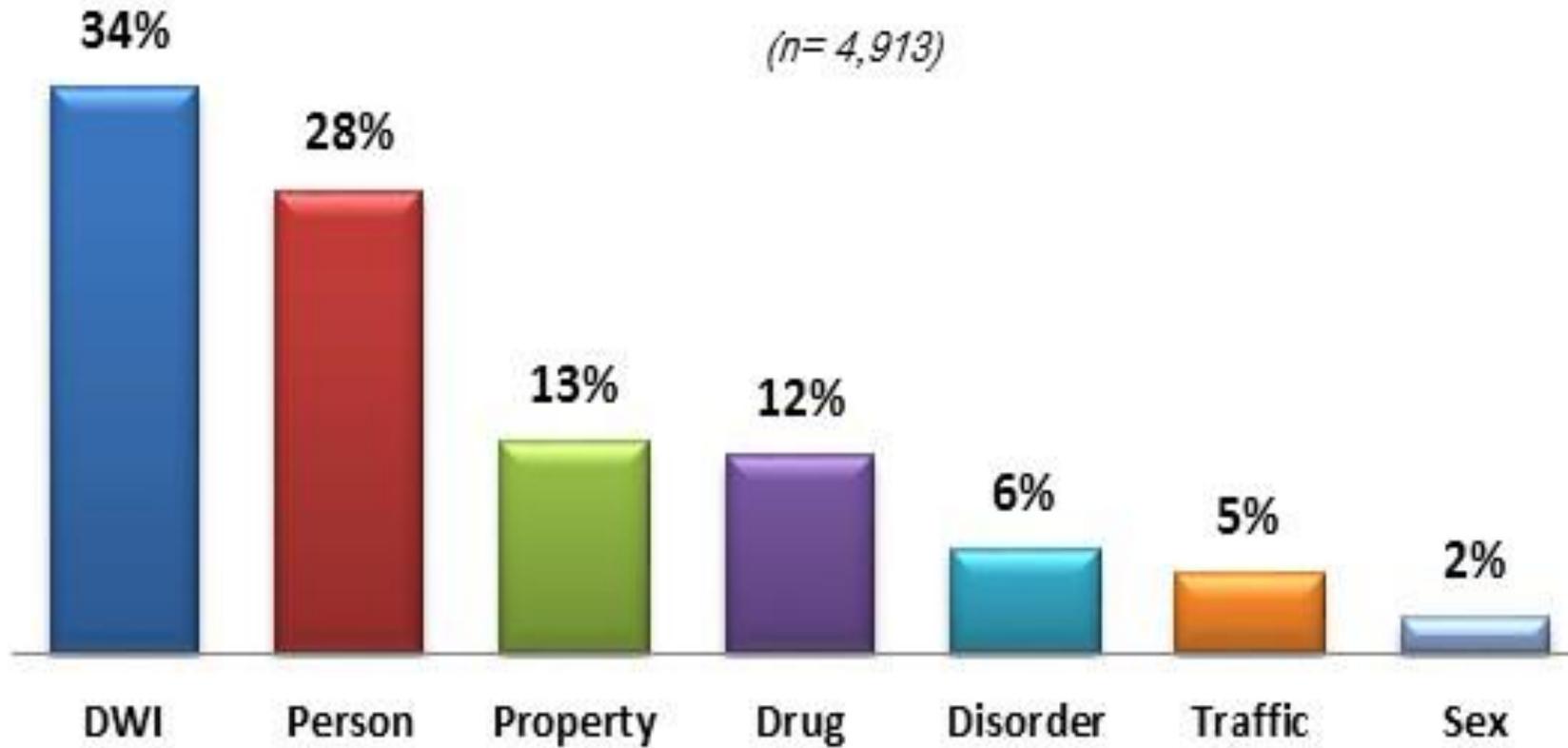
HOPE

Clients and Cases Supervised: Five Year Trend

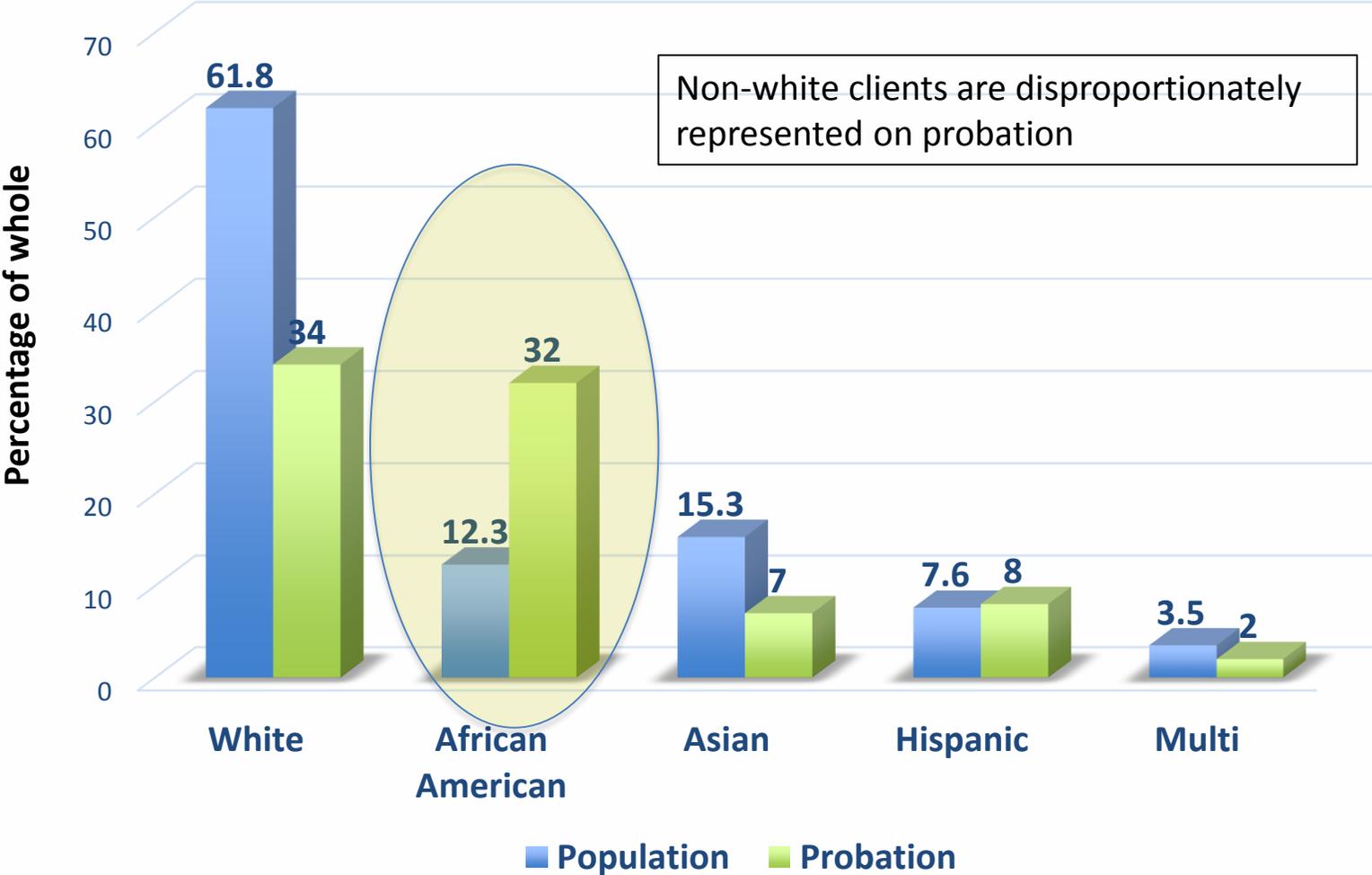


2018 New Supervision Cases by
Offense Type

(n= 4,913)



Probation vs Ramsey County Population, by Race



Probation supervision is based on risk to reoffend

Three Guiding Principles

Risk Principle (Who)

- Interventions used should match risk level

Needs Principle (What)

- Targeting the needs that have the most effect on the likelihood of re-offending

Supervision and Responsivity Principles (How)

- Develop an alliance, build collaboration, tailor responses
- Use cognitive-behavioral interventions



How does client risk to reoffend affect how they are supervised?

Low Risk

- Need fewer and less intensive programs
- Less restrictive supervision; over-supervising can actually cause more harm
- Are more likely to “self-correct” behavior



High Risk

- More likely to re-offend
- Need more restrictive and structured supervision
- Interventions and services should be longer in duration and dosage

Categories correlated with continued criminal behavior

As identified through risk assessment tools

- Family/Marital
- Criminal Companions
- Criminal History/Low self-control
- Education/Employment
- Leisure/Recreation
- Substance Abuse
- Anti-social Attitude
- Anti-social Pattern

**Most corrections agencies in Minnesota utilize the LS/CMI (Level of Service Case Management Inventory) to assess risk*



Traditional Approach to Supervision

FOCUS: Compliance with court conditions

Comply with:

- Random drug testing
- Payment of fines, fees, restitution
- Regular meetings with probation officer
- Abstaining from alcohol or drugs
- No new crimes

New Approach to Supervision “Effective Supervision Practices (ESP)”

FOCUS: Court compliance and long-term client success



Opportunities

Removing obstacles to clients being successful

CLIENTS:

- Reducing probation lengths
- Reducing revocations for technical reasons
- Changing philosophy toward drug testing: support for recovery

RESOURCES:

- Explore community alternatives to incarceration (cheaper and more effective)
- Redirect low risk offenders to lower levels of supervision
- Increase diversion

RACE EQUITY:

- Analyze demographic and causal factors influencing revocations
- “We reflect the clients and communities we serve” – TARP
- Pre-trial reform
- New community partnerships

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Challenges

CLIENTS:

- Who we serve is a judicial decision
- Numerous court ordered conditions
- Lengthy probation terms = technical violations
- Reductions in prison population = increased CC supervision
- System is not always well aligned

RESOURCES:

- Fee reductions
- Reallocating resources upstream
- Managing caseloads of higher risk clients
- Inadequate state funding for mandates

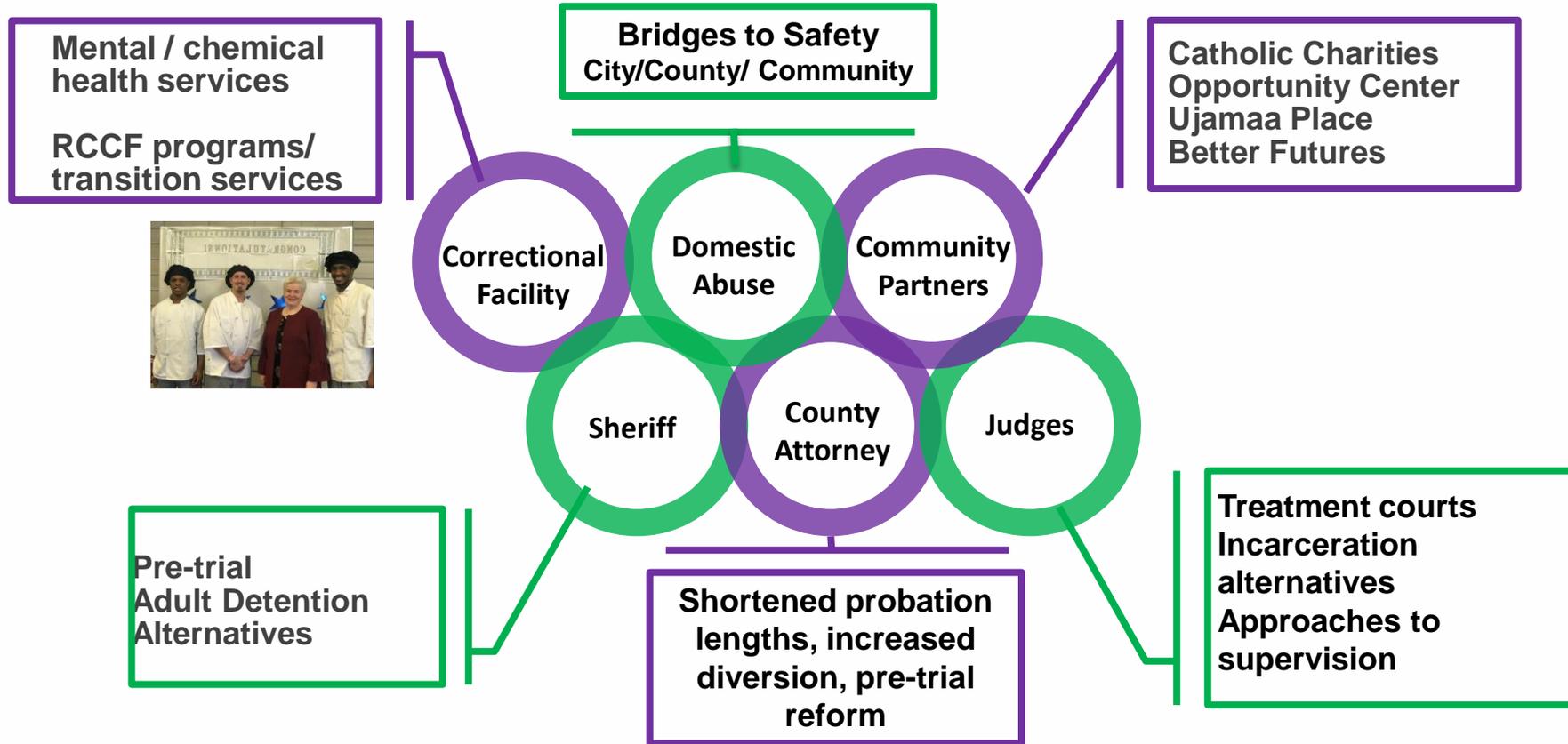
RACE INEQUITY:

- Disparity in charging, arrest, sentencing etc
- Probation population reflects cumulative effect of disparate treatment
- Disproportionate use/outcomes of diversion alternatives



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Collaboration Matters



Building support for the path forward

- More community/less confinement
 - Reserve confinement to those presenting public safety risks
 - Role of revocation center reform
 - Reform reallocation of resources in 2020-21 budget request
- The future role of fees in funding correctional supervision
 - Fines and fees technical assistance grant awarded
- Making supervision decisions through a race equity lens
- Continuing to identify and apply best practices research



Client survey themes

Clients Found Most Valuable:

- Probation officers being understanding, respectful and supportive
- Clear, open, honest and non-judgmental communication with their probation officer
- Mutual respect and that their probation officer cared about them and helped them achieve their goals

Clients' Ideas for Improvement:

- More employment, driving and housing resources
- The ability to have remote contact with agents (by phone, e-mails, videoconference, etc)
- A better system for appointment reminders – cards are easy to lose

Links:

- [2018 Adult Division Fact sheet](#)
- [90 second probation video](#)



Discussion/Questions



2018 Adult Client Feedback Survey

Background Information

Since 2012, Ramsey County Community Corrections has conducted an annual Adult Client Feedback Survey. The purpose of the survey is to learn from clients about their relationship with their probation officer and their experience on probation.

Respondent Profile

375

A total of 375 surveys were collected during the month of January 2018

25-44

66% were between the ages of 25 - 44 years old



84% were male

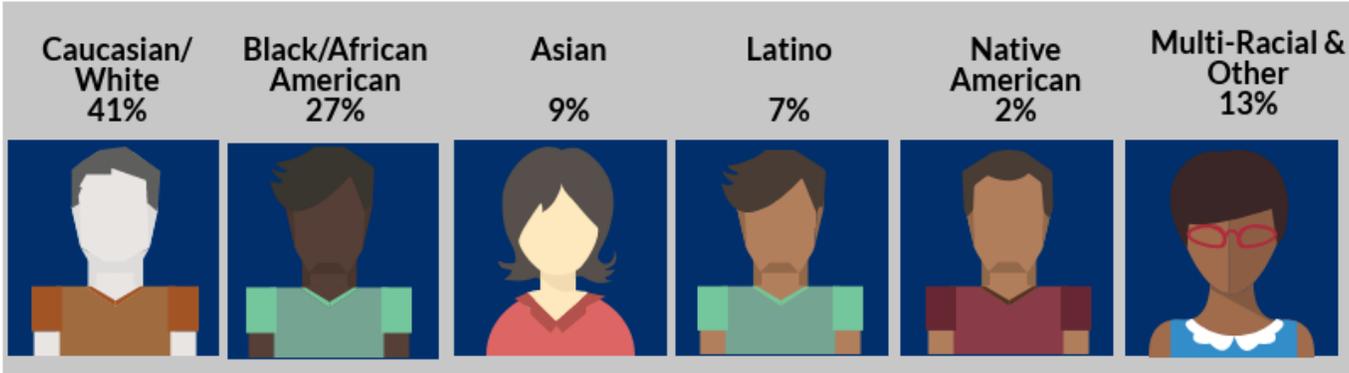


60% were employed, either full-time or part-time



59% were active with their probation officer less than 12 months.

"MY PROBATION OFFICER HELPS ME UNDERSTAND HOW VALUABLE I AM TO MYSELF AND SHE ALWAYS TRIES TO UNDERSTAND ME, EVEN WHEN I'M NOT THINKING STRAIGHT"



"I VALUE THE FACT THAT MY PROBATION OFFICER HELPS ME ACCLIMATE BACK TO THE WORKFORCE AS WELL AS UNDERSTAND MY OBSTACLES"

Interesting Facts

As an effort to increase participation, the survey was available for the first time in 2018 in Spanish and Hmong.

Over the past five years, 80% of clients have reported a strong working relationship with their probation officer.

Findings



88% of respondents reported they had a strong working relationship with their probation officer



97% of respondents indicated they knew what to do to get off probation.



Subjects most frequently discussed with probation officers were: employment, family, alcohol/drug use, residence and mental health.

"I VALUE HOW MY AGENT TREATS ME AND CAN BE A MENTOR TO ME. HE RESPECTS ME AND WORKS WITH ME TO ACCOMPLISH MY GOALS. HE LOOKS AT ME AS A HUMAN BEING AND NOT AS A CRIMINAL"

Clients Found Most Valuable

Probation officers being understanding, respectful and supportive.

Clear, open, honest and non-judgmental communication with their probation officer.

Mutual respect and that their probation officer cared about them and helped them achieve their goals.

Clients' Ideas for Improvements

More employment, driving and housing resources.

The ability to have remote contact with agents (by phone calls, e-mails, videoconference, etc.)

A better system for appointment reminders - cards are easy to lose.

Top Working Relationship Statements

" [I VALUE MOST] THE ABILITY TO MOVE PAST OBSTACLES AND ACHIEVE GOALS THAT MY PROBATION OFFICER AND I SET. WE TALK LIKE WE'VE KNOWN EACH OTHER FOR YEARS WHICH REALLY SHOWS THE RESPECT WE HAVE FOR EACH OTHER"

94% My agent and I respect each other.

91% We agree on what is important for me to work on.

90% We have established a good understanding of the kind of changes that would be good for me.

89% I believe my agent respects me.

89% My agent and I are working towards mutually agreed upon goals.

RELATED STRATEGIC GOALS

- #2 We reflect the clients and communities we serve
- #3 We communicate and engage

PREPARED BY RESEARCH AND EVALUATION UNIT (FEB 2018)
FOR MORE INFORMATION CONTACT 651-266-2376