

VIRTUAL



COMMUNITY

TOWN HALLS

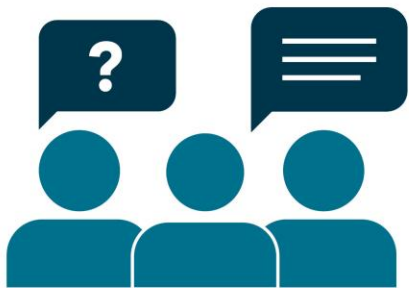
JUNE 18

4 p.m.

JUNE 23

7:30 a.m.

We want to listen to concerns and needs from:



- Businesses, community organizations and property owners who had property damaged.
- Residents of neighborhoods that experienced damage.

Disclaimers

- This Town Hall is being recorded.
- We are recording for documentation and language/translation purposes.
- We cannot get into specifics about client cases or discuss private and confidential information about residents we serve on this Town Hall.

Town Hall Agenda

- Welcome
- Opening Remarks
- Ramsey County Economic and Community Economic Development
- Ramsey County Assessor
- St. Paul Planning and Economic Development
- St. Paul Safety and Inspection Department
- Community Discussion
- Closing & Next Steps

Virtual Town Hall Agreements

- Keep your phone and/or device on mute if you are not speaking.
- Listen actively -- respect others when they are talking.
- Speak from your own experience instead of generalizing ("I" instead of "they," "we," and "you").
- Do not be afraid to respectfully challenge one another by asking questions but refrain from personal attacks -- focus on ideas.
- Participate to the fullest of your ability -- community growth depends on the inclusion of every individual voice.
- The goal is not to agree -- it is to gain a deeper understanding.
- Step up and Step Back!

Town Hall Purpose & Expectations

- Share the resources and services that are available to those in need throughout Ramsey County.
 - Answer questions from the community about the resources and services needed in due to response of death of George Floyd
 - Ramsey County will work to act on and be responsive to the needs and questions of community through action, follow-up, and updates on progress.
-

Opening Remarks

Ramsey County Overview

***Ramsey County Commissioner
Trista Matas-Castillo (District 3)***

Ramsey County Vision

Vision

A vibrant community where all are valued and thrive.

Mission

A county of excellence working with you to enhance our quality of life



Strategic Priorities

1. Residents First: Effective, Efficient, and Accessible Operations
2. **Advancing Racial and Health Equity in All Decision-Making**
3. **Inclusive, Effective and Meaningful Community Engagement**
4. Integrated Approach to Health, Wellness and Justice
5. Advancing a Holistic Approach to Strengthen Youth and Families
6. Comprehensive Economic Development to Build Prosperity
7. Stability Starts with a Place to Call Home
8. Talent Attraction, Retention and Promotion

Community and Economic Development Overview

Kari Collins, Director

Economic Competitiveness & Inclusion Plan

A countywide comprehensive economic development strategy focused on equitable growth and strengthening economic competitiveness:

- Housing
 - Jobs & Innovation
 - Community & Resident Wealth
 - Neighborhood Vitality
-
- Will shape policy and investments for the next decade
 - How to Get Involved Share Your Input (Residents & Businesses) <http://bit.ly/eicstrategy>
-

Small Business Relief Fund

- Providing emergency assistance to small local businesses adversely impacted by the COVID-19 pandemic.
- Help micro businesses pay for critical expenses such as rent or mortgage payments, utilities and costs associated with reopening
- Administered by the Metropolitan Consortium of Community Developers (MCCD)
- Phase I: 1-20 employees, less than \$1 million in revenues
 - \$5 Million
 - Application Period: May 27 – June 12
 - 851 applications received
- Phase II: Focus on sole proprietorships/self employed
 - Launch date: TBD

RamseyCountyMeansBusiness.com

- COVID Recovery Dashboard
- Federal Resources
- State Resources
- Local Resources
- Provider Resources
- Workforce Resources
- Webinars
- Additional Business Resources
- Executive Orders and Guidance

COVID-19 BUSINESS RECOVERY GUIDE

Ramsey County has consolidated the resources below to help ready and recover your business and workforce from the impacts of COVID-19. Please revisit this page often as new resources and programs become available.

Additional county resources can be found on ramseycounty.us/coronavirus.

Language Resource: Phone and Email Help

The City of Saint Paul has a new phone line to answer questions about the City's response to the COVID-19 coronavirus. Translators are available to answer questions in Hmong, Karen, Oromo, Somali, and Spanish. Call 651-266-6000 or email LanguageResources@ci.stpaul.mn.us

Ramsey County also provides a telephone interpretation service in 170 languages. The service is available by calling 651-266-8500 - the receptionist will work with you to connect with staff from any area in the county and a translator to assist you.

**NOT GETTING YOUR
QUESTIONS
ANSWERED?
CLICK HERE**



Business4Business MSP

- The Business4Business Minneapolis-Saint Paul (B4B MSP) coalition will connect small businesses with local resources from public agencies and private sector partners, including technical and financial assistance to provide immediate relief.



Ramsey County Assessor

Luis Rosario, Director

Property Tax Relief

Property Taxes Payable in 2020 and 2021

Property taxes of owners whose property has been unintentionally damaged or destroyed by arson or vandalism, by someone other than the property owner, may qualify for a property tax abatement and/or credit for taxes payable in 2020 and 2021. The credit will be determined according to law.

Type of Property Tax Relief	Tax Year Relief is Applied to:	Eligible Properties	Application Required?
Local Option Abatement	2020	All properties with 50% or more damage	Yes
Local Option Credit	2021	Non-homestead properties with 50% or more damage	Yes
Homestead Credit	2021	Homestead properties with damage (no minimum requirement)	No

County Assessor

The County Assessor determines the value after damage

The County Auditor recalculates taxes based on reduced value.

Please note that the relief is given to the **property owner**.

- Businesses that lease their space and sustained damage do not get any property tax relief.

If you believe your property incurred damage equal to or greater than 50% of the structure(s) value, please contact the Ramsey County Assessor's Office at 651-266-2098 or 651-266-2150.

Planning and Economic Development

City of St. Paul

Planning and Economic Development

Mission: to build community wealth

Facilitate community dialogue - shared vision for Saint Paul's future

Investments:

- Affordable housing
- Business assistance
- Placemaking & Placekeeping
- Sponsor cultural events
- Cultural Destination Areas initiative



Planning and Economic Development

Key recent work

Saint Paul Bridge Fund – COVID response

Preliminary framework for response to civil unrest;

- Community-driven Recovery, Reimagining, Rebuilding;
- Seeking resources - Federal, State and private funders





Department of Safety and Inspections

City of St. Paul

Department of Safety and Inspections (DSI)

DSI's mission is to preserve and improve the quality of life in Saint Paul by protecting and promoting public health and safety for all.

- Providing concierge level service to property owners/business.

Stephen Ubl, Building Official
651-266-9021

Stephan.ubl@ci.stpaul.mn.us

Jim Williamette, Plans Examiner Sup.
651-266-9077

james.Williamette@ci.stpaul.mn.us

- Construction Services anticipates elevating the priority of projects that are related to damage resulting from civil unrest.
- Portions of the Zoning Code suspended allowing for reopening of Mary Hall and Totem Town for emergency sheltering of homeless. 2020-4/9



Department of Safety and Inspections (DSI)

- Fines, Fees, and Collection Relief Measures - includes reduced business license fees and extending due dates for payments 2020-8, 4/24
- Skyways – reduction of hours and closures as necessary for security of our businesses. Preserving Police resources. 2020-5, 4/9 and 2020-12, 5/29
- Restaurants - Allowing restaurants to safely reopen using expanded outdoor seating areas and streamlining City processes. 2020-10 5/27
- Restaurants - Permitted restaurants to create temporary curbside pick-up zones – collaborating with Public Works and PED.
- Field Inspections - DSI never suspended field inspections with COVID-19 to ensure businesses could carry on.

CALL: (651) 266-8989



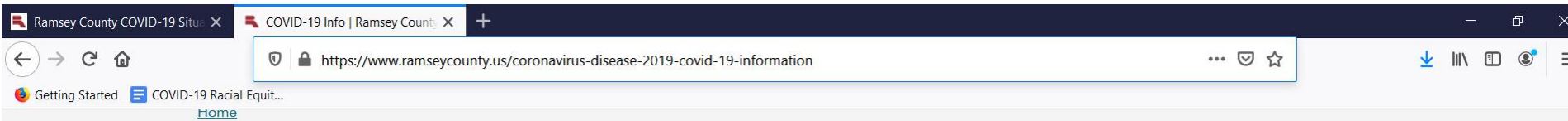
Community Discussion and Questions & Answers



Community Resources & Next Steps

Another opportunity for those who couldn't attend today

- Tuesday, June 23, 7:30am-9am
- We want to listen to concerns and needs from:
 - Businesses, community organizations and property owners who had property damaged.
 - Residents of neighborhoods that experienced damage.



Coronavirus Disease 2019 (COVID-19) Information



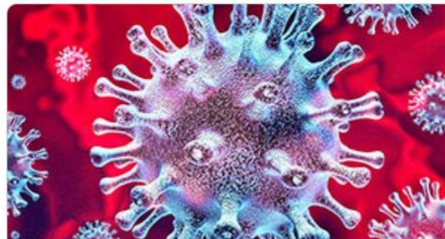
County Services & Initiatives

Ramsey County government remains open and continues to provide services.

[Service delivery information](#)

[Form drop-off and walk-in assistance sites](#)

[Justice system collaboration and response](#)



Health Information

Information about symptoms, prevention and who to contact for health questions and assistance.

[COVID-19 health information](#)

[Questions and help](#)

[Daily COVID-19 situation update dashboard](#)

[Materials, posters and videos](#)

[Cloth face coverings](#)



Translated Materials

Materials are available in Spanish, Hmong, Karen and Somali.

[Español](#)

[Hmoob](#)

[Karen](#)

[Soomaali](#)

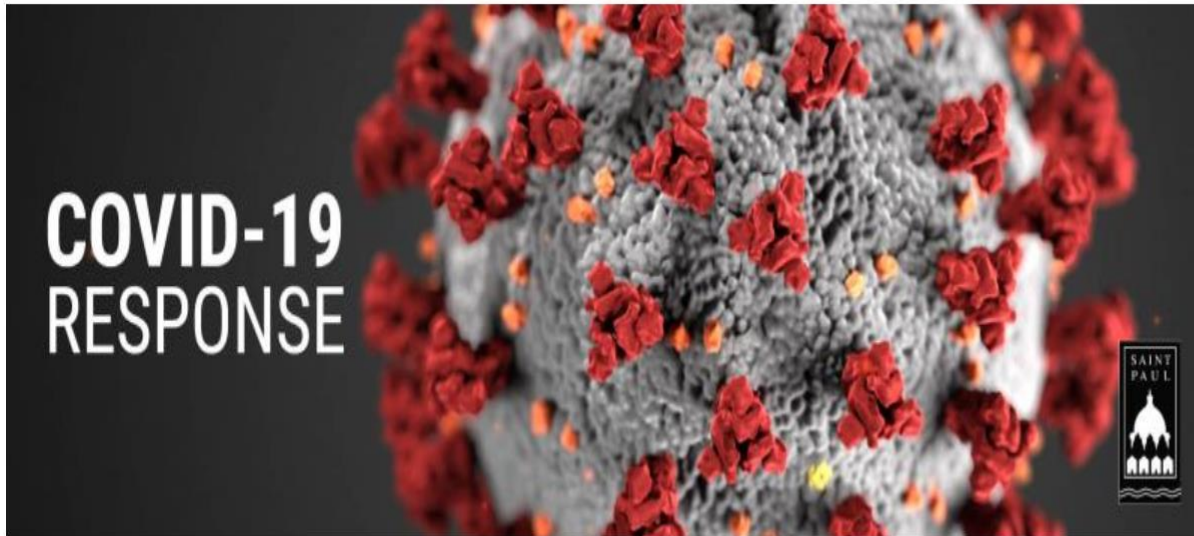


<https://www.ramseycounty.us/covid-19-info/community-resources>

County COVID-19 Customer Contact Center

- (8:00 a.m. - 4:30 p.m. Monday - Friday)
 - 651-266-8500
- Ramsey County's Customer Contact Center is a one-stop option for directing and resolving resident inquiries via phone, email, social media and other means.
- Ramsey County's office phone lines are open during regular hours. If you receive a busy signal or message when calling it's because of the heavy cell phone call volume in the Twin Cities metro area.
- If possible, please try calling from a landline phone or a cell phone connected to another mobile carrier.

Coronavirus COVID-19



In This Section

- COVID-19 Frequently Asked Questions
- COVID-19 Updates
- Emergency Executive Orders
- Public Health Information
- Fine, Fee, and Collections Relief
- Public Health Information
- Small Business & Nonprofit Information
- Workforce, Housing, and Families Information
- Meal Service for Families in Need
- Get Involved

Like communities across our nation, we've been closely monitoring the unfolding of the situation around the spread of coronavirus (COVID-19). The City is working diligently in responding to the unique needs of our residents, business owners, and key partners. We'll be sending regular email updates about the City's response to COVID-19. Please subscribe to our [COVID-19 bulletin](#).

<https://www.stpaul.gov/departments/emergency-management/coronavirus-covid-19>

City

If you have questions about the City's response to COVID-19, call 651-266-6000 or email LanguageResources@ci.stpaul.mn.us

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Translators are available Monday-Friday, 8:30 a.m. to 5 p.m. to answer questions in Hmong, Somali, Oromo, Karen, and Spanish

Community Resources

Clinical Services - 651-266-4444

<https://www.ramseycounty.us/residents/assistance-support/assistance/financial-assistance>

Family Health Nurse Home Visiting- 651-266-1568

<https://www.ramseycounty.us/residents/health-medical/clinics-services/family-home-visiting>

WIC – for an appointment 651-266-1300.

<https://www.ramseycounty.us/residents/assistance-support/support-families/wic-women-infants-and-children>

Child and Teen Check-Ups- 651-266-2420

<https://www.ramseycounty.us/residents/health-medical/clinics-services/child-and-teen-checkups-ctc-program>

Domestic Abuse Resources - 24-hour crisis line 651-645-2824

<https://www.ramseycounty.us/residents/assistance-support/protection-crisis-resources/domestic-abuse>

Community Resources

Financial Assistance - 651-266-4444

<https://www.ramseycounty.us/residents/assistance-support/assistance/financial-assistance>

Employment Assistance - 651-266-9890

<https://www.ramseycounty.us/residents/assistance-support/employment-assistance-0>

Housing Services & Support - for supportive housing info call 651-215-2262.

<https://www.ramseycounty.us/residents/assistance-support/assistance/housing-services-support>

Veterans Services - 651-266-2545

<https://www.ramseycounty.us/residents/assistance-support/assistance/veterans-assistance>

Domestic Abuse Resources - 24-hour crisis line 651-645-2824

<https://www.ramseycounty.us/residents/assistance-support/protection-crisis-resources/domestic-abuse>

Mental Health Resources

Adult Mental Health Crisis Line: 651-266-7900

Children's Mental Health Crisis Line: 651-266-7878

<https://www.ramseycounty.us/covid-19-info/community-resources/mental-health-resources>

Food Resources

Call the Minnesota Food Help Line - 888-711-1151 - connect to SNAP, WIC or other food resources. Interpreters are available.

<https://www.ramseycounty.us/covid-19-info/community-resources/food-resources>

Immigration - Legal Defense & Wrap Around Services

<https://www.ramseycounty.us/your-government/projects-initiatives/immigration-legal-defense-wrap-around-services>

Technology Help

Computer and Tech Help Appointments by Phone - Tuesdays and Thursdays, 12-2 p.m.

Call 651-724-6001 (press #2) to schedule your half-hour telephone appointment.

<https://www.rclreads.org/technology-help/>

Modified Library Service

Curbside pickup is available at the Maplewood, (651-724-6003, Press 3), Roseville (651-724-6001, Press 3) or Shoreview (651-724-6006, Press 3)

Home Delivery is available for some residents of suburban Ramsey County.

<https://www.rclreads.org/news/rcl-closed-faq/>



*A county of excellence working with
you to enhance our quality of life.*

Thank you!

Contact Information:
racialequity@ramseycounty.us