Learn about COVID-19 services available from the county.

Community Corrections Response & Services
Monday, May 18, 2020
Disclaimers

• This Town Hall is being recorded.

• We are recording for documentation and language/translation purposes.

• We cannot get into specifics about client cases or discuss private and confidential information about residents we serve on this Town Hall.
Town Hall Agenda

• Housekeeping
• Opening Remarks
• Community Corrections Overview
• Discussion with Community
• Closing & Next Steps
Virtual Town Hall Agreements

• Keep your phone and/or device on mute if you are not speaking.
• Listen actively -- respect others when they are talking.
• Speak from your own experience instead of generalizing ("I" instead of "they," "we," and "you").
• Do not be afraid to respectfully challenge one another by asking questions but refrain from personal attacks -- focus on ideas.
• Participate to the fullest of your ability -- community growth depends on the inclusion of every individual voice.
• The goal is not to agree -- it is to gain a deeper understanding.
• Step up and Step Back!
Town Hall Purpose & Expectations

• Share the resources and services that are available to those in need throughout Ramsey County.

• Answer questions from the community about the resources and services provided thus far during the COVID-19 response.

• Ramsey County will work to act on and be responsive to the needs and questions of community through action, follow-up, and updates on progress.
Opening Remarks
Health & Wellness Service Team

Karen Saltis, Deputy County Manager
Ramsey County Vision

Vision
A vibrant community where *all* are valued and thrive.

Mission
A county of excellence working with you to enhance *our* quality of life
Strategic Priorities

1. Residents First: Effective, Efficient, and Accessible Operations
2. Advancing Racial and Health Equity in All Decision-Making
3. Inclusive, Effective and Meaningful Community Engagement
4. Integrated Approach to Health, Wellness and Justice
5. Advancing a Holistic Approach to Strengthen Youth and Families
6. Comprehensive Economic Development to Build Prosperity
7. Stability Starts with a Place to Call Home
8. Talent Attraction, Retention and Promotion
Community Corrections Response & Services

John Klavins, Community Corrections Director
Ramsey County Community Corrections Department (RCCD)

- The ongoing work in Ramsey County Community Corrections increases public safety and furthers the county board’s four primary goals of enhancing well-being, prosperity, opportunity, and accountability.
- Provide a core set of functions that support the criminal justice system. RCCC screens and assess clients, prepares reports for court, provides community supervision and offers short-term custody and programming for those who are court-ordered to serve time.
Community Corrections - History of Reform Work

- 2005: Juvenile Detention Alternatives (JDAI)
- 2015: JDAI Deep End
- June 2019: Supervision fee reduced; July 2019: BTT closes
- April 2020: Supervision Fees Eliminated
Service Delivery Redesign During to COVID-19

• Probation Services: Most visits or meetings previously conducted in-person taking place via phone, video conferencing.

• Adult probation/supervision fees were eliminated by the Ramsey County Board on April 14, 2020.

• Juvenile Detention Center and Ramsey County Correctional Facility
  – On-site visits by parents and families will no longer be available. Visits will be conducted by phone or through video conferencing.
  – All individuals will be screened at intake for COVID-19 and Influenza.
  – Medical and mental health services will remain available to all patients 24/7.

• Cognitive Programming services being delivered one on one and via virtual groups.
Ramsey County Community Corrections

Community Corrections Offices
651-266-2670
AskCorrections@co.ramsey.mn.us

Criminal Court
(651) 266-1999
For inquiries about general information on criminal and serious traffic cases.

Juvenile Court
(651) 266-5115 or (651) 266-5150
For inquiries about juvenile cases, delinquency, child protection, juvenile traffic cases.

Key Contacts

- John Klavins, Director of Community Corrections
  john.klavins@co.ramsey.mn.us

- Yvonne Salazar, Administrative Assistant to Director
  Yvonne.Salazar@co.ramsey.mn.us

- Monica Long, Director of Probation Services
  monica.long@co.ramsey.mn.us

- Al Carlson, Deputy Director of Facilities
  Al.Carlson@co.ramsey.mn.us

- Kim Stubblefield, Asst. Deputy Director Juvenile Probation
  Kim.stubblefield@co.ramsey.mn.us

- Tim Vasquez, Superintendent, Juvenile Detention Center
  timothy.vasquez@co.ramsey.mn.us
Community Discussion and Questions & Answers
Additional questions or comments for Community Corrections

Contact:
John Klavins
651-266-2384
John.klavins@ramseycounty.us
Or
racialequity@ramseycounty.us
Community Resources & Next Steps
Cognitive-Behavioral Services

We are excited to offer virtual Decision Points programming to referred clients as well as individual coaching for those prior to entering group and after completion.

The Decision Points program assists individuals in understanding the connection between their thinking and feeling and how that influences their behavior. The group introduces individuals to the Trouble Cycle, which helps us to understand the patterns of behavior we engage in that work against our goals.

Participants are then introduced to the four Decision Points skill steps that allow us to recognize our thoughts and feelings, consider the perspective others have, identify options and consequences, and create and use new thinking to lead to behavior in line with our goals.

Individuals are referred to the program by their case manager, probation officer, or supervised release agent.

It [the group] taught me a lot of patience. I was able to start thinking things through. It taught me how to think about the consequences from multiple different actions”

– Decision Points Graduate

For questions or more information please contact:

Cory Grewing:
cory.grewing@co.ramsey.mn.us

Karley Jorgensen:
Karley.jorgensen@co.ramsey.mn.us
Coronavirus Disease 2019 (COVID-19) Information

County Services & Initiatives
Ramsey County government remains open and continues to provide services.
- Service delivery information
- Form drop-off and walk-in assistance sites
- Justice system collaboration and response

Health Information
Information about symptoms, prevention and who to contact for health questions and assistance.
- COVID-19 health information
- Questions and help
- Daily COVID-19 situation update dashboard
- Materials, posters and videos
- Cloth face coverings

Translated Materials
Materials are available in Spanish, Hmong, Karen and Somali.
- Español
- Hmoob
- Karen
- Soomaali

https://www.ramseycounty.us/covid-19-info/community-resources
County COVID-19 Customer Contact Center

- (8:00 a.m. - 4:30 p.m. Monday - Friday)
  - 651-266-8500
- Ramsey County's Customer Contact Center is a one-stop option for directing and resolving resident inquires via phone, email, social media and other means.

- Ramsey County’s office phone lines are open during regular hours. If you receive a busy signal or message when calling it’s because of the heavy cell phone call volume in the Twin Cities metro area.

- If possible, please try calling from a landline phone or a cell phone connected to another mobile carrier.
Community Resources

**Clinical Services** - 651-266-4444
https://www.ramseycounty.us/residents/assistance-support/assistance/financial-assistance

**Family Health Nurse Home Visiting** - 651-266-1568
https://www.ramseycounty.us/residents/health-medical/clinics-services/family-home-visiting

**WIC** – for an appointment 651-266-1300.
https://www.ramseycounty.us/residents/assistance-support/support-families/wic-women-infants-and-children

**Child and Teen Check-Ups** - 651-266-2420
https://www.ramseycounty.us/residents/health-medical/clinics-services/child-and-teen-checkups-ctc-program

**Domestic Abuse Resources** - 24-hour crisis line 651-645-2824
https://www.ramseycounty.us/residents/assistance-support/protection-crisis-resources/domestic-abuse
Community Resources

Financial Assistance - 651-266-4444
https://www.ramseycounty.us/residents/assistance-support/assistance/financial-assistance

Employment Assistance - 651-266-9890
https://www.ramseycounty.us/residents/assistance-support/employment-assistance-0

Housing Services & Support - for supportive housing info call 651-215-2262.
https://www.ramseycounty.us/residents/assistance-support/assistance/housing-services-support

Veterans Services - 651-266-2545
https://www.ramseycounty.us/residents/assistance-support/assistance/veterans-assistance

Domestic Abuse Resources - 24-hour crisis line 651-645-2824
https://www.ramseycounty.us/residents/assistance-support/protection-crisis-resources/domestic-abuse
Community Resources

Mental Health Resources
Adult Mental Health Crisis Line: 651-266-7900
Children’s Mental Health Crisis Line: 651-266-7878
https://www.ramseycounty.us/covid-19-info/community-resources/mental-health-resources

Food Resources
Call the Minnesota Food Help Line - 888-711-1151 - connect to SNAP, WIC or other food resources. Interpreters are available.
https://www.ramseycounty.us/covid-19-info/community-resources/food-resources

Immigration - Legal Defense & Wrap Around Services
Technology Help
Computer and Tech Help Appointments by Phone - Tuesdays and Thursdays, 12-2 p.m.
Call 651-724-6001 (press #2) to schedule your half-hour telephone appointment.
https://www.rclreads.org/technology-help/

Modified Library Service
Curbside pickup is available at the Maplewood, (651-724-6003, Press 3), Roseville (651-724-6001, Press 3) or Shoreview (651-724-6006, Press 3)
Home Delivery is available for some residents of suburban Ramsey County.
VIRTUAL COMMUNITY TOWN HALLS

Learn about COVID-19 services available from the county.

Join county-hosted Zoom meetings for an overview of COVID-19 services and to get your questions answered.

- **Emergency Assistance and Emergency General Assistance benefits**
  - Monday, May 11
  - 4:50 p.m.

- **Crisis, mental health and emotional services for children and adults**
  - Tuesday, May 12
  - 4:50 p.m.

- **Veterans Services: benefits, health care and other assistance**
  - Wednesday, May 13
  - 4:50 p.m.

- **Public Health’s response and services**
  - Thursday, May 14
  - 4:50 p.m.

- **Community Corrections’ response and services**
  - Monday, May 18
  - 4:50 p.m.

- **Housing Stability’s response and services**
  - Tuesday, May 19
  - 4:50 p.m.

Learn more: ramseycounty.us/covidtownhalls
Submit your questions to: racialequity@ramseycounty.us
Thank you!

Contact Information:

racialequity@ramseycounty.us