

VIRTUAL



COMMUNITY

TOWN HALLS

Learn about
COVID-19 services
available from
the county.



Community Corrections Response & Services

Monday, May 18, 2020

Disclaimers

- This Town Hall is being recorded.
- We are recording for documentation and language/translation purposes.
- We cannot get into specifics about client cases or discuss private and confidential information about residents we serve on this Town Hall.

Town Hall Agenda

- Housekeeping
- Opening Remarks
- Community Corrections Overview
- Discussion with Community
- Closing & Next Steps

Virtual Town Hall Agreements

- Keep your phone and/or device on mute if you are not speaking.
- Listen actively -- respect others when they are talking.
- Speak from your own experience instead of generalizing ("I" instead of "they," "we," and "you").
- Do not be afraid to respectfully challenge one another by asking questions but refrain from personal attacks -- focus on ideas.
- Participate to the fullest of your ability -- community growth depends on the inclusion of every individual voice.
- The goal is not to agree -- it is to gain a deeper understanding.
- Step up and Step Back!

Town Hall Purpose & Expectations

- Share the resources and services that are available to those in need throughout Ramsey County.
 - Answer questions from the community about the resources and services provided thus far during the COVID-19 response.
 - Ramsey County will work to act on and be responsive to the needs and questions of community through action, follow-up, and updates on progress.
-

Opening Remarks

Health & Wellness Service Team

Karen Saltis, Deputy County Manager

Ramsey County Vision

Vision

A vibrant community where **all** are valued and thrive.

Mission

A county of excellence working with you to enhance **our** quality of life



Strategic Priorities

1. Residents First: Effective, Efficient, and Accessible Operations
2. **Advancing Racial and Health Equity in All Decision-Making**
3. **Inclusive, Effective and Meaningful Community Engagement**
4. Integrated Approach to Health, Wellness and Justice
5. Advancing a Holistic Approach to Strengthen Youth and Families
6. Comprehensive Economic Development to Build Prosperity
7. Stability Starts with a Place to Call Home
8. Talent Attraction, Retention and Promotion

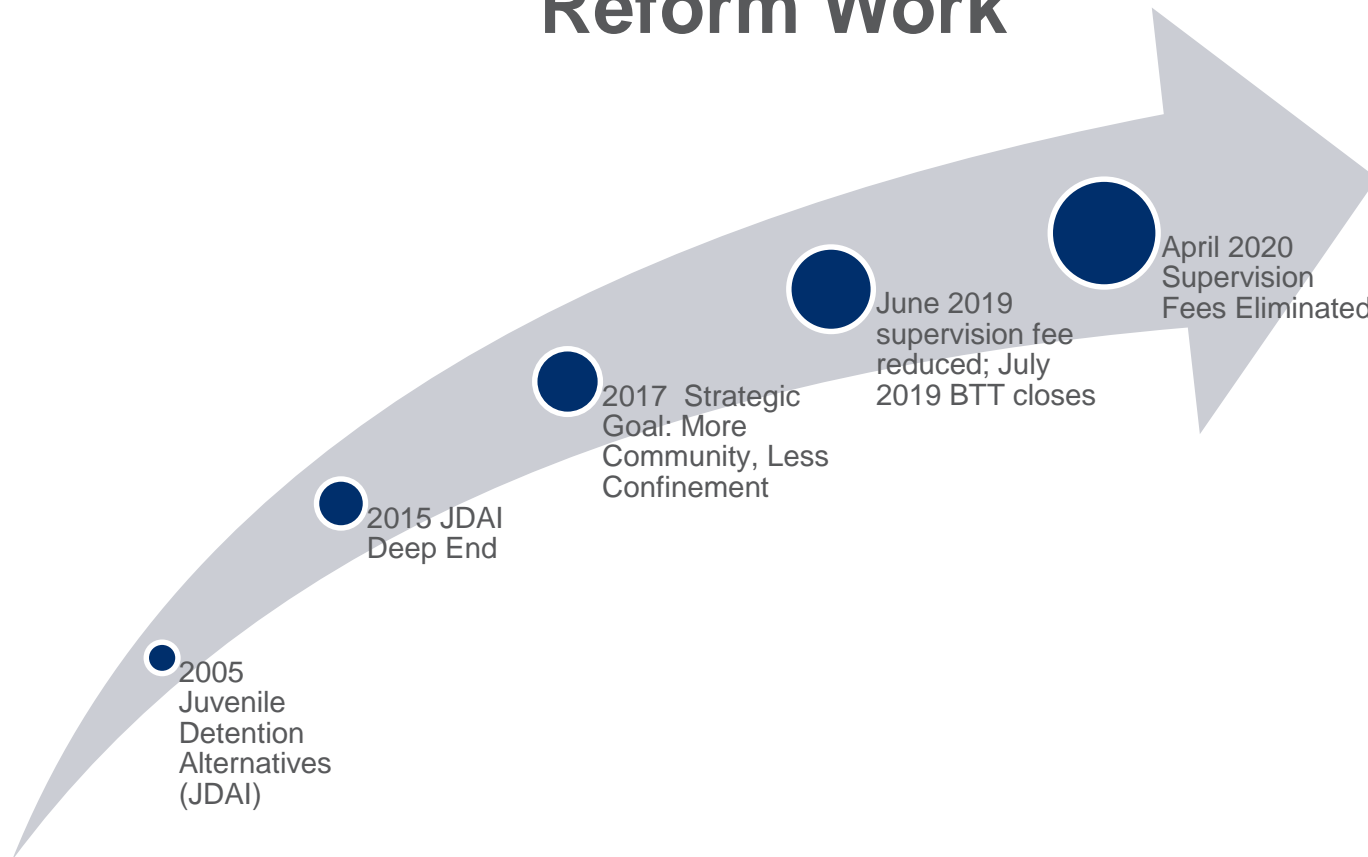
Community Corrections Response & Services

John Klavins, Community Corrections Director

Ramsey County Community Corrections Department (RCCD)

- The ongoing work in Ramsey County Community Corrections increases public safety and furthers the county board's four primary goals of enhancing well-being, prosperity, opportunity, and accountability.
- Provide a core set of functions that support the criminal justice system. RCCC screens and assess clients, prepares reports for court, provides community supervision and offers short-term custody and programming for those who are court-ordered to serve time.

Community Corrections - History of Reform Work



Service Delivery Redesign During to COVID-19

- Probation Services: Most visits or meetings previously conducted in-person taking place via phone, video conferencing.
- Adult probation/supervision fees were eliminated by the Ramsey County Board on April 14, 2020.
- Juvenile Detention Center and Ramsey County Correctional Facility
 - On-site visits by parents and families will no longer be available. Visits will be conducted by phone or through video conferencing.
 - All individuals will be screened at intake for COVID-19 and Influenza.
 - Medical and mental health services will remain available to all patients 24/7
- Cognitive Programming services being delivered one on one and via virtual groups.

Ramsey County Community Corrections

Community Corrections Offices

651-266-2670

AskCorrections@co.ramsey.mn.us

Criminal Court

(651) 266-1999

For inquiries about general information on criminal and serious traffic cases.

Juvenile Court

(651) 266-5115 or (651) 266-5150

For inquiries about juvenile cases, delinquency, child protection, juvenile traffic cases.

Key Contacts

- John Klavins, Director of Community Corrections
john.klavins@co.ramsey.mn.us
- Yvonne Salazar, Administrative Assistant to Director
Yvonne.Salazar@co.ramsey.mn.us
- Monica Long, Director of Probation Services
monica.long@co.ramsey.mn.us
- Al Carlson, Deputy Director of Facilities
Al.Carlson@co.ramsey.mn.us
- Kim Stubblefield, Asst. Deputy Director Juvenile Probation
Kim.stubblefield@co.ramsey.mn.us
- Tim Vasquez, Superintendent, Juvenile Detention Center
timothy.vasquez@co.ramsey.mn.us

Community Discussion and Questions & Answers

Additional questions or comments for Community Corrections

Contact:

John Klavins

651-266-2384

John.klavins@ramseycounty.us

Or

racialequity@ramseycounty.us

Community Resources & Next Steps

Cognitive-Behavioral Services

We are excited to offer virtual Decision Points programming to referred clients as well as individual coaching for those prior to entering group and after completion.

The Decision Points program assists individuals in understanding the connection between their thinking and feeling and how that influences their behavior. The group introduces individuals to the Trouble Cycle, which helps us to understand the patterns of behavior we engage in that work against our goals.

Participants are then introduced to the four Decision Points skill steps that allow us to recognize our thoughts and feelings, consider the perspective others have, identify options and consequences, and create and use new thinking to lead to behavior in line with our goals.

Individuals are referred to the program by their case manager, probation officer, or supervised release agent.

It [the group] taught me a lot of patience. I was able to start thinking things through. It taught me how to think about the consequences from multiple different actions”

– Decision Points Graduate



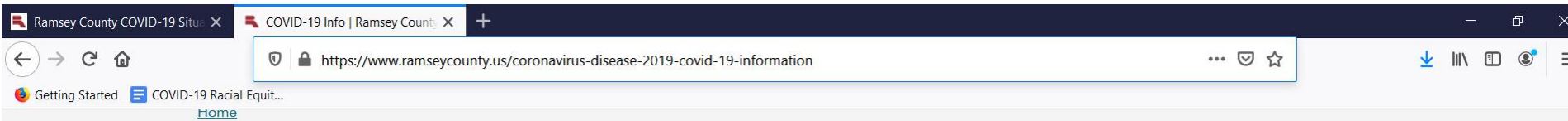
For questions or more information please contact:

Cory Grewing:
cory.grewing@co.ramsey.mn.us

Karley Jorgensen:
Karley.jorgensen@co.ramsey.mn.us



DECISION POINTS



Coronavirus Disease 2019 (COVID-19) Information



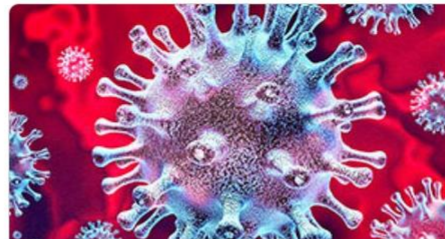
County Services & Initiatives

Ramsey County government remains open and continues to provide services.

[Service delivery information](#)

[Form drop-off and walk-in assistance sites](#)

[Justice system collaboration and response](#)



Health Information

Information about symptoms, prevention and who to contact for health questions and assistance.

[COVID-19 health information](#)

[Questions and help](#)

[Daily COVID-19 situation update dashboard](#)

[Materials, posters and videos](#)

[Cloth face coverings](#)



Translated Materials

Materials are available in Spanish, Hmong, Karen and Somali.

[Español](#)

[Hmoob](#)

[Karen](#)

[Soomaali](#)



<https://www.ramseycounty.us/covid-19-info/community-resources>

County COVID-19 Customer Contact Center

- (8:00 a.m. - 4:30 p.m. Monday - Friday)
 - 651-266-8500
- Ramsey County's Customer Contact Center is a one-stop option for directing and resolving resident inquiries via phone, email, social media and other means.
- Ramsey County's office phone lines are open during regular hours. If you receive a busy signal or message when calling it's because of the heavy cell phone call volume in the Twin Cities metro area.
- If possible, please try calling from a landline phone or a cell phone connected to another mobile carrier.

Community Resources

Clinical Services - 651-266-4444

<https://www.ramseycounty.us/residents/assistance-support/assistance/financial-assistance>

Family Health Nurse Home Visiting- 651-266-1568

<https://www.ramseycounty.us/residents/health-medical/clinics-services/family-home-visiting>

WIC – for an appointment 651-266-1300.

<https://www.ramseycounty.us/residents/assistance-support/support-families/wic-women-infants-and-children>

Child and Teen Check-Ups- 651-266-2420

<https://www.ramseycounty.us/residents/health-medical/clinics-services/child-and-teen-checkups-ctc-program>

Domestic Abuse Resources - 24-hour crisis line 651-645-2824

<https://www.ramseycounty.us/residents/assistance-support/protection-crisis-resources/domestic-abuse>

Community Resources

Financial Assistance - 651-266-4444

<https://www.ramseycounty.us/residents/assistance-support/assistance/financial-assistance>

Employment Assistance - 651-266-9890

<https://www.ramseycounty.us/residents/assistance-support/employment-assistance-0>

Housing Services & Support - for supportive housing info call 651-215-2262.

<https://www.ramseycounty.us/residents/assistance-support/assistance/housing-services-support>

Veterans Services - 651-266-2545

<https://www.ramseycounty.us/residents/assistance-support/assistance/veterans-assistance>

Domestic Abuse Resources - 24-hour crisis line 651-645-2824

<https://www.ramseycounty.us/residents/assistance-support/protection-crisis-resources/domestic-abuse>

Community Resources

Mental Health Resources

Adult Mental Health Crisis Line: 651-266-7900

Children's Mental Health Crisis Line: 651-266-7878

<https://www.ramseycounty.us/covid-19-info/community-resources/mental-health-resources>

Food Resources

Call the Minnesota Food Help Line - 888-711-1151 - connect to SNAP, WIC or other food resources. Interpreters are available.

<https://www.ramseycounty.us/covid-19-info/community-resources/food-resources>

Immigration - Legal Defense & Wrap Around Services

<https://www.ramseycounty.us/your-government/projects-initiatives/immigration-legal-defense-wrap-around-services>

Technology Help

Computer and Tech Help Appointments by Phone - Tuesdays and Thursdays, 12-2 p.m.

Call 651-724-6001 (press #2) to schedule your half-hour telephone appointment.

<https://www.rclreads.org/technology-help/>

Modified Library Service

Curbside pickup is available at the Maplewood, (651-724-6003, Press 3), Roseville (651-724-6001, Press 3) or Shoreview (651-724-6006, Press 3)

Home Delivery is available for some residents of suburban Ramsey County.

<https://www.rclreads.org/news/rcl-closed-faq/>

VIRTUAL COMMUNITY TOWN HALLS



Learn about
COVID-19 services
available from
the county.



Join county-hosted Zoom meetings for an
overview of COVID-19 services and to get your
questions answered.

Emergency Assistance
and Emergency General
Assistance benefits

Monday, May 11
4-5 p.m.

Crisis, mental health and
emotional services for
children and adults

Tuesday, May 12
4-5 p.m.

Veterans Services:
benefits, health care and
other assistance

Wednesday, May 13
4-5 p.m.

Public Health's
response and services

Thursday, May 14
4-5 p.m.

Community Corrections'
response and services

Monday, May 18
4-5 p.m.

Housing Stability's
response and services

Tuesday, May 19
4-5 p.m.



*A county of excellence working with
you to enhance our quality of life.*

Thank you!

Contact Information:
racialequity@ramseycounty.us