

VIRTUAL



COMMUNITY

TOWN HALLS

Learn about  
COVID-19 services  
available from  
the county.



CARES Act – Workforce Assistance Programs

Monday, May 18, 2020

## Disclaimer

- This Town Hall is being recorded.
- We are recording for documentation and language/translation purposes.
- We cannot get into specifics about client cases or discuss private and confidential information about residents we serve on this town hall.

## Town Hall Agenda

- Opening Remarks  
Prince Corbett, Racial Equity and Community Engagement Response Team
- Workforce Solutions and CARES Funding Overview  
Ling Becker, Workforce Solutions
- Discussion with Community  
Marcus Pope, Vice President Youthprise
- Closing & Next Steps

## Virtual Town Hall Agreements

- Keep your phone and/or device on mute if you are not speaking.
- Listen actively -- respect others when they are talking.
- Speak from your own experience instead of generalizing ("I" instead of "they," "we," and "you").
- Do not be afraid to respectfully challenge one another by asking questions but refrain from personal attacks -- focus on ideas.
- Participate to the fullest of your ability -- community growth depends on the inclusion of every individual voice.
- The goal is not to agree -- it is to gain a deeper understanding.
- Step up and Step Back!

## Town Hall Purpose & Expectations

- Share the resources and services that are available to those in need throughout Ramsey County.
  - Answer questions from the community about the resources and services provided and get feedback regarding CARES Act Funding Plan.
  - Ramsey County will work to act on and be responsive to the needs and questions of community through action, follow-up, and updates on progress.
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## Strategic Priorities

- 1. Residents First: Effective, Efficient, and Accessible Operations**
- 2. Advancing Racial and Health Equity in All Decision-Making**
- 3. Inclusive, Effective and Meaningful Community Engagement**
4. Integrated Approach to Health, Wellness and Justice
5. Advancing a Holistic Approach to Strengthen Youth and Families
6. Comprehensive Economic Development to Build Prosperity
7. Stability Starts with a Place to Call Home
8. Talent Attraction, Retention and Promotion

# Employment Services and CARES Act Funding

*Ling Becker, Workforce Solutions Director*

## Workforce Solution

- Ramsey County Workforce Solutions provides employment services and programs for residents and businesses in Ramsey county.
- Ramsey County Workforce Solutions is open for business and serving people by phone, email and via our website Monday through Friday 8:00 am to 4:30 pm.
- **Contact our office by phone at 651-266-9890 or contact our offices at [ramseycounty.us/workforce](https://ramseycounty.us/workforce) with questions or requests for services.**



## CARES Act Funding Overview

**On April 22, 2020**, Ramsey County received \$96.027M from the US Treasury through a formula-based allocation for the Federal CARES Act Assistance for State and local governments.

- The amount provided was based on population data and was allocated to all municipalities over 500,000 in population, in addition to state allocations.
- The State of Minnesota was allocated \$1.871B and Hennepin County received \$219.778M.

**\$15M total request workforce assistance**

**Use CARES funding to close gaps that otherwise are not provided through our existing programs, current funding or potentially new funding allocations.**

**Key action areas**

Our request for CARES funds is to bridge gaps that we anticipate by way of service enhancements and to use funding to build capacity in our community focusing on those most impacted by COVID-19 including BIPOC, youth/young adults, justice impacted, seniors, those with disabilities, and veterans.



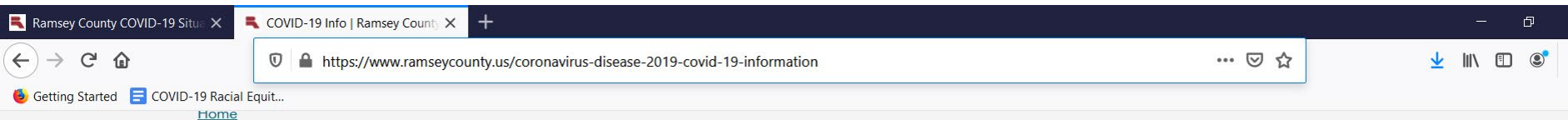
- Access (in person/virtual)
- Youth and Young Adult Gap Services
- Community-based services focusing on key impacted populations
- Digital Equity
- Virtual training opportunities and access
- Community driven innovation

## Project Areas

- \$3.5M COVID-19 Impacted Career Centers, Employment Response team with virtual career coaching
- \$3M Youth and Young Adult Gap Programs
  - Learn, Earn, Lead
  - Financial Literacy and Career Exploration
  - Young Adult Bridge Program
- \$2M Community CARES job seeker program
- \$2M Community Innovation Program
- \$1M Co-training sites
- \$1M Virtual Training Investment
- \$750K Industry Mentorship Program
- \$500K Community Outreach
- \$500K Digital Literacy Enhancements

# Community Discussion and Questions & Answers

## Community Resources & Next Steps



## Coronavirus Disease 2019 (COVID-19) Information



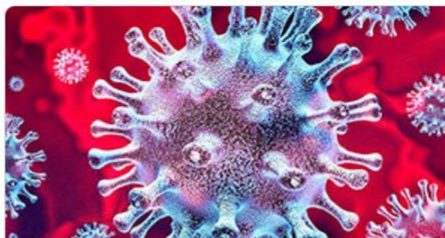
### County Services & Initiatives

Ramsey County government remains open and continues to provide services.

[Service delivery information](#)

[Form drop-off and walk-in assistance sites](#)

[Justice system collaboration and response](#)



### Health Information

Information about symptoms, prevention and who to contact for health questions and assistance.

[COVID-19 health information](#)

[Questions and help](#)

[Daily COVID-19 situation update dashboard](#)

[Materials, posters and videos](#)

[Cloth face coverings](#)



### Translated Materials

Materials are available in Spanish, Hmong, Karen and Somali.

[Español](#)

[Hmoob](#)

[Karen](#)

[Soomaali](#)



<https://www.ramseycounty.us/covid-19-info/community-resources>

# County COVID-19 Customer Contact Center

- (8:00 a.m. - 4:30 p.m. Monday - Friday)
  - 651-266-8500
- Ramsey County's Customer Contact Center is a one-stop option for directing and resolving resident inquires via phone, email, social media and other means.
- Ramsey County's office phone lines are open during regular hours. If you receive a busy signal or message when calling it's because of the heavy cell phone call volume in the Twin Cities metro area.
- If possible, please try calling from a landline phone or a cell phone connected to another mobile carrier.

**Clinical Services - 651-266-4444**

<https://www.ramseycounty.us/residents/assistance-support/assistance/financial-assistance>

**Family Health Nurse Home Visiting- 651-266-1568**

<https://www.ramseycounty.us/residents/health-medical/clinics-services/family-home-visiting>

**WIC – for an appointment 651-266-1300.**

<https://www.ramseycounty.us/residents/assistance-support/support-families/wic-women-infants-and-children>

**Child and Teen Check-Ups- 651-266-2420**

<https://www.ramseycounty.us/residents/health-medical/clinics-services/child-and-teen-checkups-ctc-program>

**Domestic Abuse Resources - 24-hour crisis line 651-645-2824**

<https://www.ramseycounty.us/residents/assistance-support/protection-crisis-resources/domestic-abuse>



**Financial Assistance - 651-266-4444**

<https://www.ramseycounty.us/residents/assistance-support/assistance/financial-assistance>

**Employment Assistance - 651-266-9890**

<https://www.ramseycounty.us/residents/assistance-support/employment-assistance-0>

**Housing Services & Support - for supportive housing info call 651-215-2262.**

<https://www.ramseycounty.us/residents/assistance-support/assistance/housing-services-support>

**Veterans Services - 651-266-2545**

<https://www.ramseycounty.us/residents/assistance-support/assistance/veterans-assistance>

**Domestic Abuse Resources - 24-hour crisis line 651-645-2824**

<https://www.ramseycounty.us/residents/assistance-support/protection-crisis-resources/domestic-abuse>

## **Mental Health Resources**

Adult Mental Health Crisis Line: 651-266-7900

Children's Mental Health Crisis Line: 651-266-7878

<https://www.ramseycounty.us/covid-19-info/community-resources/mental-health-resources>

## **Food Resources**

Call the Minnesota Food Help Line - 888-711-1151 - connect to SNAP, WIC or other food resources. Interpreters are available.

<https://www.ramseycounty.us/covid-19-info/community-resources/food-resources>

## **Immigration - Legal Defense & Wrap Around Services**

<https://www.ramseycounty.us/your-government/projects-initiatives/immigration-legal-defense-wrap-around-services>

## **Technology Help**

Computer and Tech Help Appointments by Phone - Tuesdays and Thursdays, 12-2 p.m.

Call 651-724-6001 (press #2) to schedule your half-hour telephone appointment.

<https://www.rclreads.org/technology-help/>

## **Modified Library Service**

Curbside pickup is available at the Maplewood, (651-724-6003, Press 3), Roseville (651-724-6001, Press 3) or Shoreview (651-724-6006, Press 3)

Home Delivery is available for some residents of suburban Ramsey County.

<https://www.rclreads.org/news/rcl-closed-faq/>



*A county of excellence working with  
you to enhance our quality of life.*

# Thank you!

**Contact Information:**  
[racialequity@ramseycounty.us](mailto:racialequity@ramseycounty.us)