VIRTUAL COMMUNITY TOWN HALLS

Learn about COVID-19 services available from the county.

CARES Act – Workforce Assistance Programs
Monday, May 18, 2020
Disclaimer

• This Town Hall is being recorded.
• We are recording for documentation and language/translation purposes.
• We cannot get into specifics about client cases or discuss private and confidential information about residents we serve on this town hall.
Town Hall Agenda

• Opening Remarks
  Prince Corbett, Racial Equity and Community Engagement Response Team
• Workforce Solutions and CARES Funding Overview
  Ling Becker, Workforce Solutions
• Discussion with Community
  Marcus Pope, Vice President Youthprise
• Closing & Next Steps
Virtual Town Hall Agreements

• Keep your phone and/or device on mute if you are not speaking.
• Listen actively -- respect others when they are talking.
• Speak from your own experience instead of generalizing ("I" instead of "they," "we," and "you").
• Do not be afraid to respectfully challenge one another by asking questions but refrain from personal attacks -- focus on ideas.
• Participate to the fullest of your ability -- community growth depends on the inclusion of every individual voice.
• The goal is not to agree -- it is to gain a deeper understanding.
• Step up and Step Back!
Town Hall Purpose & Expectations

• Share the resources and services that are available to those in need throughout Ramsey County.

• Answer questions from the community about the resources and services provided and get feedback regarding CARES Act Funding Plan.

• Ramsey County will work to act on and be responsive to the needs and questions of community through action, follow-up, and updates on progress.
Strategic Priorities

1. Residents First: Effective, Efficient, and Accessible Operations

2. Advancing Racial and Health Equity in All Decision-Making

3. Inclusive, Effective and Meaningful Community Engagement

4. Integrated Approach to Health, Wellness and Justice

5. Advancing a Holistic Approach to Strengthen Youth and Families

6. Comprehensive Economic Development to Build Prosperity

7. Stability Starts with a Place to Call Home

8. Talent Attraction, Retention and Promotion
Employment Services and CARES Act Funding

Ling Becker, Workforce Solutions Director
Workforce Solution

- Ramsey County Workforce Solutions provides employment services and programs for residents and businesses in Ramsey county.

- Ramsey County Workforce Solutions is open for business and serving people by phone, email and via our website Monday through Friday 8:00 am to 4:30 pm.

- Contact our office by phone at 651-266-9890 or contact our offices at ramseycounty.us/workforce with questions or requests for services.
CARES Act Funding Overview

On April 22, 2020, Ramsey County received $96.027M from the US Treasury through a formula-based allocation for the Federal CARES Act Assistance for State and local governments.

- The amount provided was based on population data and was allocated to all municipalities over 500,000 in population, in addition to state allocations.

- The State of Minnesota was allocated $1.871B and Hennepin County received $219.778M.
Use CARES funding to close gaps that otherwise are not provided through our existing programs, current funding or potentially new funding allocations.

Key action areas

Our request for CARES funds is to bridge gaps that we anticipate by way of service enhancements and to use funding to build capacity in our community focusing on those most impacted by COVID-19 including BIPOC, youth/young adults, justice impacted, seniors, those with disabilities, and veterans.

- Access (in person/virtual)
- Youth and Young Adult Gap Services
- Community-based services focusing on key impacted populations
- Digital Equity
- Virtual training opportunities and access
- Community driven innovation

$15M total request workforce assistance
Project Areas

- $3.5M COVID-19 Impacted Career Centers, Employment Response team with virtual career coaching
- $3M Youth and Young Adult Gap Programs
  - Learn, Earn, Lead
  - Financial Literacy and Career Exploration
  - Young Adult Bridge Program
- $2M Community CARES job seeker program
- $2M Community Innovation Program
- $1M Co-training sites
- $1M Virtual Training Investment
- $750K Industry Mentorship Program
- $500K Community Outreach
- $500K Digital Literacy Enhancements
Community Discussion
and
Questions & Answers
Community Resources & Next Steps
Coronavirus Disease 2019 (COVID-19) Information

County Services & Initiatives
Ramsey County government remains open and continues to provide services.
Service delivery information
Form drop-off and walk-in assistance sites
Justice system collaboration and response

Health Information
Information about symptoms, prevention and who to contact for health questions and assistance.
COVID-19 health information
Questions and help
Daily COVID-19 situation update dashboard
Materials, posters and videos
Cloth face coverings

Translated Materials
Materials are available in Spanish, Hmong, Karen and Somali.
Español
Hmoob
Karen
Soomaali

https://www.ramseycounty.us/covid-19-info/community-resources
County COVID-19 Customer Contact Center

- (8:00 a.m. - 4:30 p.m. Monday - Friday)
  - 651-266-8500
- Ramsey County's Customer Contact Center is a one-stop option for directing and resolving resident inquires via phone, email, social media and other means.

- Ramsey County’s office phone lines are open during regular hours. If you receive a busy signal or message when calling it’s because of the heavy cell phone call volume in the Twin Cities metro area.

- If possible, please try calling from a landline phone or a cell phone connected to another mobile carrier.
Community Resources

**Clinical Services** - 651-266-4444
https://www.ramseycounty.us/residents/assistance-support/assistance/financial-assistance

**Family Health Nurse Home Visiting** - 651-266-1568
https://www.ramseycounty.us/residents/health-medical/clinics-services/family-home-visiting

**WIC** – for an appointment 651-266-1300.
https://www.ramseycounty.us/residents/assistance-support/support-families/wic-women-infants-and-children

**Child and Teen Check-Ups** - 651-266-2420
https://www.ramseycounty.us/residents/health-medical/clinics-services/child-and-teen-checkups-ctc-program

**Domestic Abuse Resources** - 24-hour crisis line 651-645-2824
https://www.ramseycounty.us/residents/assistance-support/protection-crisis-resources/domestic-abuse
Community Resources

Financial Assistance - 651-266-4444
https://www.ramseycounty.us/residents/assistance-support/assistance/financial-assistance

Employment Assistance - 651-266-9890
https://www.ramseycounty.us/residents/assistance-support/employment-assistance-0

Housing Services & Support - for supportive housing info call 651-215-2262.
https://www.ramseycounty.us/residents/assistance-support/assistance/housing-services-support

Veterans Services - 651-266-2545
https://www.ramseycounty.us/residents/assistance-support/assistance/veterans-assistance

Domestic Abuse Resources - 24-hour crisis line 651-645-2824
https://www.ramseycounty.us/residents/assistance-support/protection-crisis-resources/domestic-abuse
Community Resources

**Mental Health Resources**
Adult Mental Health Crisis Line: 651-266-7900  
Children’s Mental Health Crisis Line: 651-266-7878  
https://www.ramseycounty.us/covid-19-info/community-resources/mental-health-resources

**Food Resources**
Call the Minnesota Food Help Line - 888-711-1151 - connect to SNAP, WIC or other food resources. Interpreters are available.  
https://www.ramseycounty.us/covid-19-info/community-resources/food-resources

**Immigration - Legal Defense & Wrap Around Services**  
Community Resources

**Technology Help**
Computer and Tech Help Appointments by Phone - Tuesdays and Thursdays, 12-2 p.m.
Call 651-724-6001 (press #2) to schedule your half-hour telephone appointment.
https://www.rclreads.org/technology-help/

**Modified Library Service**
Curbside pickup is available at the Maplewood, (651-724-6003, Press 3), Roseville (651-724-6001, Press 3) or Shoreview (651-724-6006, Press 3)
Home Delivery is available for some residents of suburban Ramsey County.
Thank you!

Contact Information:
racialequity@ramseycounty.us