Public Health’s Response & Services
Thursday, May 14, 2020
Agenda

• HWST Overview
• Public Health Overview
• Discussion with Community
• Closing & Next Steps
Disclaimers

• This Town Hall is being recorded.

• We are recording for documentation and language/translation purposes.

• We cannot get into specifics about client cases or discuss private and confidential information about residents we serve on this Town Hall.
Virtual Town Hall Agreements

• Keep your phone and/or device on mute if you are not speaking.
• Listen actively -- respect others when they are talking.
• Speak from your own experience instead of generalizing ("I" instead of "they," "we," and "you").
• Do not be afraid to respectfully challenge one another by asking questions but refrain from personal attacks -- focus on ideas.
• Participate to the fullest of your ability -- community growth depends on the inclusion of every individual voice.
• The goal is not to agree -- it is to gain a deeper understanding.
• Step up and Step Back!
Town Hall Purpose & Expectations

• Share the resources and services that are available to those in need throughout Ramsey County.

• Answer questions from the community about the resources and services provided thus far during the COVID-19 response.

• Ramsey County will work to act on and be responsive to the needs and questions of community through action, follow-up, and updates on progress.
Opening Remarks
Health & Wellness Service Team

Karen Saltis, Deputy County Manager
Ramsey County Vision

Vision
A vibrant community where all are valued and thrive.

Mission
A county of excellence working with you to enhance our quality of life
Strategic Priorities

1. Residents First: Effective, Efficient, and Accessible Operations
2. **Advancing Racial and Health Equity in All Decision-Making**
3. **Inclusive, Effective and Meaningful Community Engagement**
4. Integrated Approach to Health, Wellness and Justice
5. Advancing a Holistic Approach to Strengthen Youth and Families
6. Comprehensive Economic Development to Build Prosperity
7. Stability Starts with a Place to Call Home
8. Talent Attraction, Retention and Promotion
Public Health Services and Response

Kathy Hedin, Public Health Director
Public Health Response to COVID-19

- Public Health Department COVID Response
- Current Situation in Ramsey County (data)
Public Health Response

• Prevent the spread of disease.
• Protect against environmental hazards.
• Prevent injuries.
• Promote and encourage healthy behaviors.
• Plan and respond to health emergencies.
• Ensure the quality and accessibility of health services.
Public Health Services

- Family Home Visiting
- Clinic 555 and Sexual Health Services
- Women, Infants and Children (WIC)
- Environmental Health
- Health Protection
- Healthy Communities
  - Community Engagement
  - Mental Health Well-being
- Administration
Additional questions or comments for Public Health

Contact:
Kathy Hedin
651-266-2461
Kathy.hedin@ramseycounty.us
Or
racialequity@ramseycounty.us
Community Discussion and Questions & Answers
Additional questions or comments for Public Health

Contact:
Kathy Hedin
651-266-2461
Kathy.hedin@ramseycounty.us
Or
racialequity@ramseycounty.us
Community Resources & Next Steps
County COVID-19 Customer Contact Center

(8:00 a.m. - 4:30 p.m. Monday - Friday)

651-266-8500

Ramsey County's Customer Contact Center is a one-stop option for directing and resolving resident inquiries via phone, email, social media and other means.

Ramsey County’s office phone lines are open during regular hours. If you receive a busy signal or message when calling it’s because of the heavy cell phone call volume in the Twin Cities metro area.

If possible, please try calling from a landline phone or a cell phone connected to another mobile carrier.
Community Resources

**Clinical Services** - 651-266-4444
https://www.ramseycounty.us/residents/assistance-support/assistance/financial-assistance

**Family Health Nurse Home Visiting**- 651-266-1568
https://www.ramseycounty.us/residents/health-medical/clinics-services/family-home-visiting

**WIC** – for an appointment 651-266-1300.
https://www.ramseycounty.us/residents/assistance-support/support-families/wic-women-infants-and-children

**Child and Teen Check-Ups**- 651-266-2420
https://www.ramseycounty.us/residents/health-medical/clinics-services/child-and-teen-checkups-ctc-program

**Domestic Abuse Resources** - 24-hour crisis line 651-645-2824
https://www.ramseycounty.us/residents/assistance-support/protection-crisis-resources/domestic-abuse
Community Resources

**Financial Assistance** - 651-266-4444
https://www.ramseycounty.us/residents/assistance-support/assistance/financial-assistance

**Employment Assistance** - 651-266-9890
https://www.ramseycounty.us/residents/assistance-support/employment-assistance-0

**Housing Services & Support** - for supportive housing info call 651-215-2262.
https://www.ramseycounty.us/residents/assistance-support/assistance/housing-services-support

**Veterans Services** - 651-266-2545
https://www.ramseycounty.us/residents/assistance-support/assistance/veterans-assistance

**Domestic Abuse Resources** - 24-hour crisis line 651-645-2824
https://www.ramseycounty.us/residents/assistance-support/protection-crisis-resources/domestic-abuse
Community Resources

**Mental Health Resources**
Adult Mental Health Crisis Line: 651-266-7900  
Children’s Mental Health Crisis Line: 651-266-7878  
[https://www.ramseycounty.us/covid-19-info/community-resources/mental-health-resources](https://www.ramseycounty.us/covid-19-info/community-resources/mental-health-resources)

**Food Resources**  
Call the Minnesota Food Help Line - 888-711-1151 - connect to SNAP, WIC or other food resources. Interpreters are available.  
[https://www.ramseycounty.us/covid-19-info/community-resources/food-resources](https://www.ramseycounty.us/covid-19-info/community-resources/food-resources)

**Immigration - Legal Defense & Wrap Around Services**  
Technology Help
Computer and Tech Help Appointments by Phone - Tuesdays and Thursdays, 12-2 p.m.
Call 651-724-6001 (press #2) to schedule your half-hour telephone appointment.
https://www.rclreads.org/technology-help/

Modified Library Service
Curbside pickup is available at the Maplewood, (651-724-6003, Press 3), Roseville (651-724-6001, Press 3) or Shoreview (651-724-6006, Press 3)
Home Delivery is available for some residents of suburban Ramsey County.
VIRTUAL COMMUNITY TOWN HALLS

Learn about COVID-19 services available from the county.

Join county-hosted Zoom meetings for an overview of COVID-19 services and to get your questions answered.

- Emergency Assistance and Emergency General Assistance benefits
  - Monday, May 11
  - 4-5 p.m.

- Crisis, mental health and emotional services for children and adults
  - Tuesday, May 12
  - 4-5 p.m.

- Veterans Services: benefits, health care and other assistance
  - Wednesday, May 13
  - 4-5 p.m.

- Public Health’s response and services
  - Thursday, May 14
  - 4-5 p.m.

- Community Corrections’ response and services
  - Monday, May 18
  - 4-5 p.m.

- Housing Stability's response and services
  - Tuesday, May 19
  - 4-5 p.m.

Learn more: ramseycounty.us/covidtownhalls
Submit your questions to: racialequity@ramseycounty.us
Thank you!

Contact Information:
 racialequity@ramseycounty.us