

VIRTUAL



COMMUNITY

TOWN HALL

Disaster Preparedness

Sept. 29

4-5:30 p.m.



Learn basic tips on what residents, businesses and community organizations can do to prepare for risks like severe weather, power failures and disease outbreaks.

There will also be time to share your concerns and ask questions.

Disclaimer

- This Town Hall is being recorded.
- We are recording for documentation and potential future language/translation purposes.
- We cannot discuss private and confidential information about residents we serve on this town hall.

Disaster Preparedness Town Hall Agenda

- Welcome
- Emergency Management Overview
- Preparation for Businesses and Community Organizations
- Preparation for Residents
- Q&A and Community Discussion
- Closing & Next Steps

Virtual Town Hall Agreements

- Keep your phone and/or device on mute if you are not speaking.
- Listen actively -- respect others when they are talking.
- Speak from your own experience instead of generalizing ("I" instead of "they," "we," and "you").
- Participate to the fullest of your ability -- community growth depends on the inclusion of every individual voice.
- Step up and Step Back!

Town Hall Purpose & Expectations

- Share information about the Emergency Management Department and how you can better prepare for a disaster
 - Answer questions from the community about planning for emergencies and disasters
 - Ramsey County will work to act on and be responsive to the needs and questions of community through action, follow-up, and updates on progress.
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In the chat please provide the following:

- **Name**
- **Organization you represent (if you represent an organization)**
- **E-mail address (if you would like to receive an e-mail with this presentation and link for recording)**

Ramsey County Vision and Mission

Vision

A vibrant community where all are valued and thrive.

Mission

A county of excellence working with you to enhance our quality of life

Ramsey County Values

Ramsey County is a welcoming, accessible and inclusive organization. Our core values define our culture. They guide who we are as a county, our individual behaviors and operational decision-making.



2020 Strategic Priorities

- **Resilience: Building Capacity to Respond, Adapt and Thrive Under Changing Conditions**
- Residents First: Effective, Efficient and Accessible Operations
- **Advancing Racial and Health Equity and Shared Community Power**
- Aligning Justice System Outcomes with Community Values
- Advancing a Holistic Approach to Strengthen Families
- Economic Competitiveness and Inclusion
- Stability Starts with a Place to Call Home
- Talent Attraction, Retention and Promotion

Ramsey County Emergency Management and Homeland Security

Judd Freed, Director

Who and what is EMHS and what we are not



Business and Community Organization Preparation

- Awareness of hazards and risks
- Business Continuity Plans
- Business Interruption Insurance
- Practice Your Plans

Preparation for Individuals and Neighborhoods

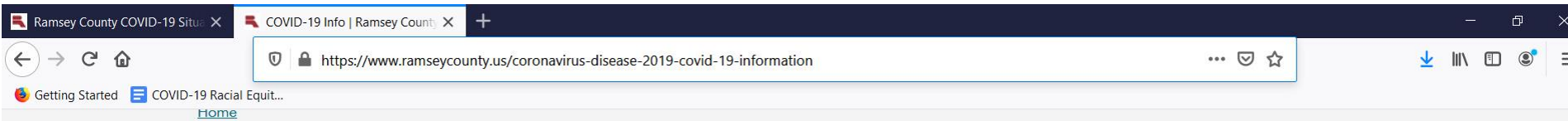
- Know what can happen
- Family/personal emergency plan
- What basic supplies can I afford?
- Can I work with neighbors/community?
- Help us to help you

Community Discussion and Questions & Answers

Please put any questions you have in the chat

Community Resources & Next Steps

Prince Corbett, Racial & Health Equity Administrator



Coronavirus Disease 2019 (COVID-19) Information



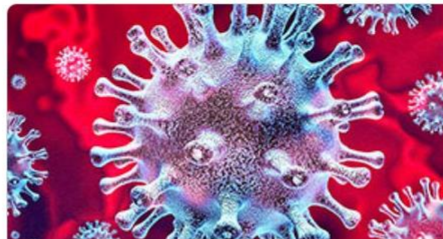
County Services & Initiatives

Ramsey County government remains open and continues to provide services.

[Service delivery information](#)

[Form drop-off and walk-in assistance sites](#)

[Justice system collaboration and response](#)



Health Information

Information about symptoms, prevention and who to contact for health questions and assistance.

[COVID-19 health information](#)

[Questions and help](#)

[Daily COVID-19 situation update dashboard](#)

[Materials, posters and videos](#)

[Cloth face coverings](#)



Translated Materials

Materials are available in Spanish, Hmong, Karen and Somali.

[Español](#)

[Hmoob](#)

[Karen](#)

[Soomaali](#)



ramseycounty.us/coronavirus

County COVID-19 Customer Contact Center

- (8:00 a.m. - 4:30 p.m. Monday - Friday)
 - 651-266-8500
- Ramsey County's Customer Contact Center is a one-stop option for directing and resolving resident inquiries via phone, email, social media and other means.
- Ramsey County's office phone lines are open during regular hours. If you receive a busy signal or message when calling it's because of the heavy cell phone call volume in the Twin Cities metro area.
- If possible, please try calling from a landline phone or a cell phone connected to another mobile carrier.

Community Resources

Clinical Services - 651-266-4444

<https://www.ramseycounty.us/residents/assistance-support/assistance/financial-assistance>

Family Health Nurse Home Visiting- 651-266-1568

<https://www.ramseycounty.us/residents/health-medical/clinics-services/family-home-visiting>

WIC – for an appointment 651-266-1300.

[ramseycounty.us/WIC](https://www.ramseycounty.us/WIC)

Child and Teen Check-Ups- 651-266-2420

[ramseycounty.us/CTC](https://www.ramseycounty.us/CTC)

Domestic Abuse Resources - 24-hour crisis line 651-645-2824

<https://www.ramseycounty.us/residents/assistance-support/protection-crisis-resources/domestic-abuse>

Community Resources

Financial Assistance - 651-266-4444

<https://www.ramseycounty.us/residents/assistance-support/assistance/financial-assistance>

Employment Assistance - 651-266-9890

<https://www.ramseycounty.us/residents/assistance-support/employment-assistance-0>

Housing Services & Support - for supportive housing info call 651-215-2262.

[ramseycounty.us/housingsupport](https://www.ramseycounty.us/housingsupport)

Veterans Services - 651-266-2545

[ramseycounty.us/veterans](https://www.ramseycounty.us/veterans)

Community Resources

Mental Health Resources

Adult Mental Health Crisis Line: 651-266-7900

Children's Mental Health Crisis Line: 651-266-7878

[ramseycounty.us/mentalhealth](https://www.ramseycounty.us/mentalhealth)

Food Resources

Call the Minnesota Food Help Line - 888-711-1151 - connect to SNAP, WIC or other food resources. Interpreters are available.

[ramseycounty.us/foodresources](https://www.ramseycounty.us/foodresources)

Immigration - Legal Defense & Wrap Around Services

<https://www.ramseycounty.us/your-government/projects-initiatives/immigration-legal-defense-wrap-around-services>

Technology Help

Computer and Tech Help Appointments by Phone - Tuesdays and Thursdays, 12-2 p.m.

Call 651-724-6001 (press #2) to schedule your half-hour telephone appointment.

<https://www.rclreads.org/technology-help/>

Modified Library Service

Curbside pickup is available at the Maplewood, (651-724-6003, Press 3), Roseville (651-724-6001, Press 3) or Shoreview (651-724-6006, Press 3)

Home Delivery is available for some residents of suburban Ramsey County.

<https://www.rclreads.org/news/rcl-closed-faq/>



*A county of excellence working with
you to enhance our quality of life.*

Thank you!

Contact Information:
racialequity@ramseycounty.us