

Thank you.
R. T.
OC

Ramsey County Racial Equity and Community Engagement Response Team

**Updated Service Delivery Documents Submitted for Approval:
5/15/20**

**County Manager Approved Service Delivery Period:
5/16/20 – 5/29/20**

**Next Submission Date for Updated Service Delivery Documents:
5/29/20**

County Manager Comments

Note: All documents are approved as submitted unless explicitly modified by the County Manager comments below.

Overall Weekly Progress Report

- The town hall meetings were a significant investment, but one that anecdotally produced meaningful engagement and input at an important moment for Ramsey County and the community it serves. Thank you. Will there be a summary of information from the Town Halls of cross-cutting themes that may be valuable to areas beyond the ones participating in the specific calls?
- The CARES Funding effort has been improved through the engagement of RECERT and the new advisory committee. Thank you.
- Please continue to develop ways in which the full skills from each staff member of RECERT are on display in the leadership and documentation of the work. The collective strength and wisdom of the staff team – and the community advisory team with which it will work – offers significant promise to Ramsey County during a time of great need.

Focus Area 1 - Communication

- Please provide a detailed update on the status of the trusted messenger program and timelines to implementation during our next meeting.

Focus Area 2 – Program Areas

- I look forward to learning more about the advisory committee's list of key areas of focus requiring immediate and sustained focus now that the CARES Act conversations have occurred. These areas of focus will help to prioritize and hone the work of RECERT in the weeks ahead.

Focus Area 3 - Data

- Information about technology gaps is important to the entire Incident Management Team and the departments that have been engaged in trying to address these gaps in their service designs. Please ensure that Community Corrections, Workforce Solutions and Information Services are all engaged in this initial evaluation effort, as all three departments identified this issue and plans to mitigate technology gaps in this week's service delivery documentation.

Focus Area 4 - Engagement

- I look forward to learning more about the weekly report out of progress to the community that helps to move the organization from concept toward concrete implementation.

CHECK-IN REPORT TO COUNTY MANAGER

Week of May 3-16

1. Key Accomplishments and Progress this Week

- 5 Town hall meetings hosted by HWST for community with regards to COVID-19.
- Identified and selected members of the Racial Equity Community Advisory Committee and hosted first 3 committee meetings. Announced to the Board and Executive Team.
- King County, WA Office of Equity and Social Justice staff met with RECERT regarding King County Equity Impact Analysis Tool including history of tool and how it is has been used by King County staff.
- Provided consultation to Workforce Solutions, Financial Assistance Services, and Economic Development on racial equity and community engagement impact on CARES funding

2. Identified Challenges and/or Areas of Needed Support

- Working with finance to solidify funding process for Trusted Messenger, Media Messaging and Mask Project.

3. Focus Areas of work for upcoming week

Communication

- Complete a list of community-based organizations and trusted messengers that will be able to amplify and more effectively deliver Ramsey County's messages into racial and ethnic communities.
- Add a "Racial Equity Articles and Resource" page on website.
- Developed an Asian and Pacific Islander Heritage Month article piece written by staff and members of Advisory Committee for Ramseynet and external

Programs

- Presented the priority areas for the CAREs Funding to the Advisory Committee.
- Community Advisory Committee continues to meet to develop a list of key areas of focus requiring immediate and sustained focus to address, reduce and eliminate racial and ethnic inequities and harm.
 - Examples: Housing, Food and Essential Needs, Incarceration/Justice System, Benefits Eligibility.

Data

- Review racial equity impact analysis tool with Advisory Committee
- Get equity impact tool uploaded in Open Data Portal after recommendations from Committee has been implemented
- Identify neighborhoods lacking internet use and computers in household in order to determine communities that additional outreach may need to go regarding programs and services

Community

- Continue hosting HWST town halls with community.
- Planning to host a town hall for Workforce Solutions regarding workforce assistance during COVID response.
- Planning to host a town hall for Property Tax and Election Services.
- Develop a weekly report out of progress to the community that can be shared broadly and provide important information to the community and provide connections into the rest of the Ramsey County information that is available on the website and shared broadly with community.

CHECK-IN REPORT TO COUNTY MANAGER

4. Other Key Team Updates

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County Manager Comments