Crisis, Mental Health & Emotional Services for Children & Adults

Tuesday, May 12, 2020

Learn about COVID-19 services available from the county.
Disclaimer

• This Town Hall is being recorded.
• We are recording for documentation and language/translation purposes.
• We cannot get into specifics about client cases or discuss private and confidential information about residents we serve on this town hall.
Town Hall Agenda

- Housekeeping
- Opening Remarks
- Financial Assistance Services Overview
- Discussion with Community
- Closing & Next Steps
Virtual Town Hall Agreements

• Keep your phone and/or device on mute if you are not speaking.
• Listen actively -- respect others when they are talking.
• Speak from your own experience instead of generalizing ("I" instead of "they," "we," and "you").
• Do not be afraid to respectfully challenge one another by asking questions but refrain from personal attacks -- focus on ideas.
• Participate to the fullest of your ability -- community growth depends on the inclusion of every individual voice.
• The goal is not to agree -- it is to gain a deeper understanding.
• Step up and Step Back!
Town Hall Purpose & Expectations

• Share the resources and services that are available to those in need throughout Ramsey County.

• Answer questions from the community about the resources and services provided thus far during the COVID-19 response.

• Ramsey County will work to act on and be responsive to the needs and questions of community through action, follow-up, and updates on progress.
Opening Remarks
Health & Wellness Service Team

Karen Saltis, Deputy County Manager
Ramsey County Vision

Vision
A vibrant community where all are valued and thrive.

Mission
A county of excellence working with you to enhance our quality of life
Strategic Priorities

1. Residents First: Effective, Efficient, and Accessible Operations
2. Advancing Racial and Health Equity in All Decision-Making
3. Inclusive, Effective and Meaningful Community Engagement
4. Integrated Approach to Health, Wellness and Justice
5. Advancing a Holistic Approach to Strengthen Youth and Families
6. Comprehensive Economic Development to Build Prosperity
7. Stability Starts with a Place to Call Home
8. Talent Attraction, Retention and Promotion
Crisis, Mental Health & Emotional Services for Children & Adults

Anne Barry, Social Services Director
Ramsey County Social Services
Crisis Services, Mental Health and Emotional Services for Children and Adults During COVID-19

Mental Health Crisis Lines
• Children’s Mental Health Crisis Line 651.266.7878
• Adult Mental Health Crisis Line 651-266-7900

Lines operate 24 hours a day, seven days a week.

Key Contacts
• Anne Barry, Director of Social Services
  anne.barry@co.ramsey.mn.us
• James Towns, Mental Health Practitioner
  james.towns@co.ramsey.mn.us
• Rebecca Santos, Mental Health Practitioner
  rebecca.Santos@co.ramsey.mn.us
• Kyle Davis, Therapist, ACT Team
  kyle.davis@co.ramsey.mn.us
Community Discussion
and
Questions & Answers
Additional questions or comments for Social Services

Contact:
Anne Barry
651-266-4417
Anne.barry@ramseycounty.us
Or
racialequity@ramseycounty.us
Community Resources & Next Steps
County COVID-19 Resources

- Ramsey County Community Website
  https://www.ramseycounty.us/covid-19-info/community-resources

- Ramsey County assistance
  Customer Contact Center: 651-266-8500 (8 a.m. - 4:30 p.m.)
Community Resources

**Financial Assistance** - 651-266-4444  
https://www.ramseycounty.us/residents/assistance-support/assistance/financial-assistance

**Employment Assistance** - 651-266-9890  
https://www.ramseycounty.us/residents/assistance-support/employment-assistance-0

**Housing Services & Support** - for supportive housing info call 651-215-2262.  
https://www.ramseycounty.us/residents/assistance-support/assistance/housing-services-support

**Veterans Services** - 651-266-2545  
https://www.ramseycounty.us/residents/assistance-support/assistance/veterans-assistance

**Domestic Abuse Resources** - 24-hour crisis line 651-645-2824  
https://www.ramseycounty.us/residents/assistance-support/protection-crisis-resources/domestic-abuse
**Mental Health Resources**
Adult Mental Health Crisis Line: 651-266-7900
Children’s Mental Health Crisis Line: 651-266-7878
https://www.ramseycounty.us/covid-19-info/community-resources/mental-health-resources

**Food Resources**
Call the Minnesota Food Help Line - 888-711-1151 - connect to SNAP, WIC or other food resources. Interpreters are available.
https://www.ramseycounty.us/covid-19-info/community-resources/food-resources

**Immigration - Legal Defense & Wrap Around Services**
Technology Help
Computer and Tech Help Appointments by Phone - Tuesdays and Thursdays, 12-2 p.m.
Call 651-724-6001 (press #2) to schedule your half-hour telephone appointment.
https://www.rclreads.org/technology-help/

Modified Library Service
Curbside pickup is available at the Maplewood, (651-724-6003, Press 3), Roseville (651-724-6001, Press 3) or Shoreview (651-724-6006, Press 3)
Home Delivery is available for some residents of suburban Ramsey County.
VIRTUAL COMMUNITY TOWN HALLS

Learn about COVID-19 services available from the county.

Join county-hosted Zoom meetings for an overview of COVID-19 services and to get your questions answered.

- **Emergency Assistance and Emergency General Assistance benefits**
  - Monday, May 11
  - 4-5 p.m.

- **Crisis, mental health and emotional services for children and adults**
  - Tuesday, May 12
  - 4-5 p.m.

- **Veterans Services: benefits, health care and other assistance**
  - Wednesday, May 13
  - 4-5 p.m.

- **Public Health’s response and services**
  - Thursday, May 14
  - 4-5 p.m.

- **Community Corrections’ response and services**
  - Monday, May 18
  - 4-5 p.m.

- **Housing Stability’s response and services**
  - Tuesday, May 19
  - 4-5 p.m.

Learn more: Ramseycounty.us/COVIDTownHalls
Submit your questions to: racialequity@ramseycounty.us
Thank you!

Contact Information:
racialequity@ramseycounty.us