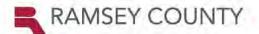


Learn about
COVID-19 services
available from
the county.

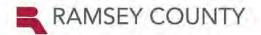


Crisis, Mental Health & Emotional Services for Children & Adults
Tuesday, May 12, 2020



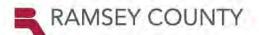
Disclaimer

- This Town Hall is being recorded.
- We are recording for documentation and language/translation purposes.
- We cannot get into specifics about client cases or discuss private and confidential information about residents we serve on this town hall.



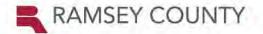
Town Hall Agenda

- Housekeeping
- Opening Remarks
- Financial Assistance Services Overview
- Discussion with Community
- Closing & Next Steps



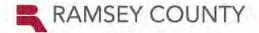
Virtual Town Hall Agreements

- Keep your phone and/or device on mute if you are not speaking.
- Listen actively -- respect others when they are talking.
- Speak from your own experience instead of generalizing ("I" instead of "they," "we," and "you").
- Do not be afraid to respectfully challenge one another by asking questions but refrain from personal attacks -- focus on ideas.
- Participate to the fullest of your ability -- community growth depends on the inclusion of every individual voice.
- The goal is not to agree -- it is to gain a deeper understanding.
- Step up and Step Back!



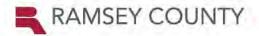
Town Hall Purpose & Expectations

- Share the resources and services that are available to those in need throughout Ramsey County.
- Answer questions from the community about the resources and services provided thus far during the COVID-19 response.
- Ramsey County will work to act on and be responsive to the needs and questions of community through action, follow-up, and updates on progress.



Opening Remarks Health & Wellness Service Team

Karen Saltis, Deputy County Manager



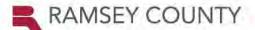
Ramsey County Vision

Vision

A vibrant community where <u>all</u> are valued and thrive.

Mission

A county of excellence working with you to enhance <u>our</u> quality of life







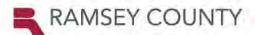
Strategic Priorities

- 1. Residents First: Effective, Efficient, and Accessible Operations
- 2. Advancing Racial and Health Equity in All Decision-Making
- 3. Inclusive, Effective and Meaningful Community Engagement
- 4. Integrated Approach to Health, Wellness and Justice
- 5. Advancing a Holistic Approach to Strengthen Youth and Families
- 6. Comprehensive Economic Development to Build Prosperity
- 7. Stability Starts with a Place to Call Home
- 8. Talent Attraction, Retention and Promotion



Crisis, Mental Health & Emotional Services for Children & Adults

Anne Barry, Social Services Director



Ramsey County Social Services

Crisis Services, Mental Health and Emotional Services for Children and Adults During COVID-19

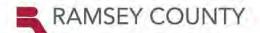
Mental Health Crisis Lines

- Children's Mental Health Crisis Line
 651.266.7878
 - Adult Mental Health Crisis Line
 651-266-7900

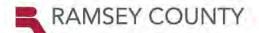
Lines operate 24 hours a day, seven days a week.

Key Contacts

- Anne Barry, Director of Social Services anne.barry@co.ramsey.mn.us
- James Towns, Mental Health Practitioner james.towns@co.ramsey.mn.us
- Rebecca Santos, Mental Health Practitioner rebecca.Santos@co.ramsey.mn.us
- Kyle Davis, Therapist, ACT Team kyle.davis@co.ramsey.mn.us



Community Discussion and Questions & Answers



Additional questions or comments for Social Services

Contact:

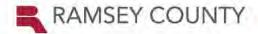
Anne Barry

651-266-4417

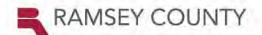
Anne.barry@ramseycounty.us

Or

racialequity@ramseycounty.us

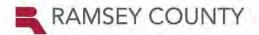


Community Resources & Next Steps



County COVID-19 Resources

- Ramsey County Community Website https://www.ramseycounty.us/covid-19info/community-resources
- Ramsey County assistance
 Customer Contact Center: 651-266-8500 (8 a.m. 4:30 p.m.)



Community Resources

Financial Assistance - 651-266-4444

https://www.ramseycounty.us/residents/assistance-support/assistance/financial-assistance

Employment Assistance - 651-266-9890

https://www.ramseycounty.us/residents/assistance-support/employment-assistance-0

Housing Services & Support - for supportive housing info call 651-215-2262.

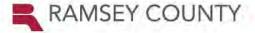
https://www.ramseycounty.us/residents/assistance-support/assistance/housing-services-support

Veterans Services - 651-266-2545

https://www.ramseycounty.us/residents/assistance-support/assistance/veterans-assistance

Domestic Abuse Resources - 24-hour crisis line 651-645-2824

https://www.ramseycounty.us/residents/assistance-support/protection-crisis-resources/domestic-abuse



Community Resources

Mental Health Resources

Adult Mental Health Crisis Line: 651-266-7900

Children's Mental Health Crisis Line: 651-266-7878

https://www.ramseycounty.us/covid-19-info/community-resources/mental-health-

resources

Food Resources

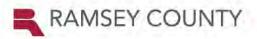
Call the Minnesota Food Help Line - 888-711-1151 - connect to SNAP, WIC or other food resources. Interpreters are available.

https://www.ramseycounty.us/covid-19-info/community-resources/food-resources

Immigration - Legal Defense & Wrap Around Services

https://www.ramseycounty.us/your-government/projects-initiatives/immigration-legal-defense-wrap-around-services





Technology Help

Computer and Tech Help Appointments by Phone - Tuesdays and Thursdays, 12-2 p.m.

Call 651-724-6001 (press #2) to schedule your half-hour telephone appointment. https://www.rclreads.org/technology-help/

Modified Library Service

Curbside pickup is available at the Maplewood, (651-724-6003, Press 3), Roseville (651-724-6001, Press 3) or Shoreview (651-724-6006, Press 3) Home Delivery is available for some residents of suburban Ramsey County. https://www.rclreads.org/news/rcl-closed-faq/



Learn about
COVID-19 services
available from
the county.



Join county-hosted Zoom meetings for an overview of COVID-19 services and to get your questions answered.

Emergency Assistance and Emergency General Assistance benefits

> Monday, May 11 4-5 p.m.

Public Health's response and services

Thursday, May 14 4-5 p.m. Crisis, mental health and emotional services for children and adults

> Tuesday, May 12 4-5 p.m.

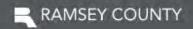
Community Corrections' response and services

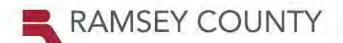
Monday, May 18 4-5 p.m. Veterans Services: benefits, health care and other assistance

Wednesday, May 13 4-5 p.m.

Housing Stability's response and services

Tuesday, May 19 4-5 p.m.





A county of excellence working with you to enhance our quality of life.

Thank you!

Contact Information: racialequity@ramseycounty.us