

VIRTUAL



COMMUNITY

TOWN HALLS

Learn about  
COVID-19 services  
available from  
the county.



Crisis, Mental Health & Emotional Services for Children & Adults

Tuesday, May 12, 2020

## Disclaimer

- This Town Hall is being recorded.
- We are recording for documentation and language/translation purposes.
- We cannot get into specifics about client cases or discuss private and confidential information about residents we serve on this town hall.

# Town Hall Agenda

- Housekeeping
- Opening Remarks
- Financial Assistance Services Overview
- Discussion with Community
- Closing & Next Steps

## Virtual Town Hall Agreements

- Keep your phone and/or device on mute if you are not speaking.
- Listen actively -- respect others when they are talking.
- Speak from your own experience instead of generalizing ("I" instead of "they," "we," and "you").
- Do not be afraid to respectfully challenge one another by asking questions but refrain from personal attacks -- focus on ideas.
- Participate to the fullest of your ability -- community growth depends on the inclusion of every individual voice.
- The goal is not to agree -- it is to gain a deeper understanding.
- Step up and Step Back!

## Town Hall Purpose & Expectations

- Share the resources and services that are available to those in need throughout Ramsey County.
- Answer questions from the community about the resources and services provided thus far during the COVID-19 response.
- Ramsey County will work to act on and be responsive to the needs and questions of community through action, follow-up, and updates on progress.

# Opening Remarks

## Health & Wellness Service Team

*Karen Saltis, Deputy County Manager*

## Ramsey County Vision

### Vision

A vibrant community where all are valued and thrive.

### Mission

A county of excellence working with you to enhance our quality of life





## Strategic Priorities

1. Residents First: Effective, Efficient, and Accessible Operations
2. **Advancing Racial and Health Equity in All Decision-Making**
3. **Inclusive, Effective and Meaningful Community Engagement**
4. Integrated Approach to Health, Wellness and Justice
5. Advancing a Holistic Approach to Strengthen Youth and Families
6. Comprehensive Economic Development to Build Prosperity
7. Stability Starts with a Place to Call Home
8. Talent Attraction, Retention and Promotion

# **Crisis, Mental Health & Emotional Services for Children & Adults**

*Anne Barry, Social Services Director*

# Ramsey County Social Services

Crisis Services, Mental Health and Emotional Services for  
Children and Adults During COVID-19

## Mental Health Crisis Lines

- Children's Mental Health Crisis Line  
**651.266.7878**
- Adult Mental Health Crisis Line  
**651-266-7900**

Lines operate 24 hours a day,  
seven days a week.

## Key Contacts

- Anne Barry, Director of Social Services  
[anne.barry@co.ramsey.mn.us](mailto:anne.barry@co.ramsey.mn.us)
- James Towns, Mental Health Practitioner  
[james.towns@co.ramsey.mn.us](mailto:james.towns@co.ramsey.mn.us)
- Rebecca Santos, Mental Health Practitioner  
[rebecca.Santos@co.ramsey.mn.us](mailto:rebecca.Santos@co.ramsey.mn.us)
- Kyle Davis, Therapist, ACT Team  
[kyle.davis@co.ramsey.mn.us](mailto:kyle.davis@co.ramsey.mn.us)

# Community Discussion and Questions & Answers

## Additional questions or comments for Social Services

Contact:

Anne Barry

651-266-4417

[Anne.barry@ramseycounty.us](mailto:Anne.barry@ramseycounty.us)

Or

[racialequity@ramseycounty.us](mailto:racialequity@ramseycounty.us)

# Community Resources & Next Steps

## County COVID-19 Resources

- **Ramsey County Community Website**  
<https://www.ramseycounty.us/covid-19-info/community-resources>
- **Ramsey County assistance**  
Customer Contact Center: 651-266-8500 (8 a.m. - 4:30 p.m.)

**Financial Assistance - 651-266-4444**

<https://www.ramseycounty.us/residents/assistance-support/assistance/financial-assistance>

**Employment Assistance - 651-266-9890**

<https://www.ramseycounty.us/residents/assistance-support/employment-assistance-0>

**Housing Services & Support - for supportive housing info call 651-215-2262.**

<https://www.ramseycounty.us/residents/assistance-support/assistance/housing-services-support>

**Veterans Services - 651-266-2545**

<https://www.ramseycounty.us/residents/assistance-support/assistance/veterans-assistance>

**Domestic Abuse Resources - 24-hour crisis line 651-645-2824**

<https://www.ramseycounty.us/residents/assistance-support/protection-crisis-resources/domestic-abuse>



## **Mental Health Resources**

Adult Mental Health Crisis Line: 651-266-7900

Children's Mental Health Crisis Line: 651-266-7878

<https://www.ramseycounty.us/covid-19-info/community-resources/mental-health-resources>

## **Food Resources**

Call the Minnesota Food Help Line - 888-711-1151 - connect to SNAP, WIC or other food resources. Interpreters are available.

<https://www.ramseycounty.us/covid-19-info/community-resources/food-resources>

## **Immigration - Legal Defense & Wrap Around Services**

<https://www.ramseycounty.us/your-government/projects-initiatives/immigration-legal-defense-wrap-around-services>

## **Technology Help**

Computer and Tech Help Appointments by Phone - Tuesdays and Thursdays, 12-2 p.m.

Call 651-724-6001 (press #2) to schedule your half-hour telephone appointment.

<https://www.rclreads.org/technology-help/>

## **Modified Library Service**

Curbside pickup is available at the Maplewood, (651-724-6003, Press 3), Roseville (651-724-6001, Press 3) or Shoreview (651-724-6006, Press 3)

Home Delivery is available for some residents of suburban Ramsey County.

<https://www.rclreads.org/news/rcl-closed-faq/>

# VIRTUAL COMMUNITY TOWN HALLS



Learn about  
COVID-19 services  
available from  
the county.



Join county-hosted Zoom meetings for an  
overview of COVID-19 services and to get your  
questions answered.

Emergency Assistance  
and Emergency General  
Assistance benefits

Monday, May 11  
4-5 p.m.

Crisis, mental health and  
emotional services for  
children and adults

Tuesday, May 12  
4-5 p.m.

Veterans Services:  
benefits, health care and  
other assistance

Wednesday, May 13  
4-5 p.m.

Public Health's  
response and services

Thursday, May 14  
4-5 p.m.

Community Corrections'  
response and services

Monday, May 18  
4-5 p.m.

Housing Stability's  
response and services

Tuesday, May 19  
4-5 p.m.



*A county of excellence working with  
you to enhance our quality of life.*

# Thank you!

**Contact Information:**  
[racialequity@ramseycounty.us](mailto:racialequity@ramseycounty.us)