

FALL 2022 COMMUNITY  
ENGAGEMENT SUMMARY

# Environmental Service Center



**Ramsey County is building a new facility to provide more opportunities for residents to reduce, reuse, repair and recycle. Current plans include:**

- Free drop-off site for recyclables, food scraps, electronic waste and household hazardous waste.
- Space for community education and resources.
- Permanent location for Fix-It Clinics where the community can get household items fixed for free and learn valuable repair skills.
- Free product reuse room where the community can find items like paints, automotive fluids and household cleaners.

## Community Open Houses **October 2022**

Community open house engagements were conducted virtually and in person during October of 2022. Residents were invited to learn and share ideas about the Environmental Service Center.

**Here's how residents were invited:**

- Letter sent to households within one mile of proposed facility location.
- Social media, promotion on the Environmental Service Center webpage, and newsletters shared by the county, as well as by cities and district councils within the county.
- Focus was on residents living closest to the proposed site, but all Ramsey County residents were encouraged to attend.

*Feedback received and summarized in this document will help shape the development of the Environmental Service Center.*

**Will having an Environmental Service Center encourage you to recycle more?**

**68% YES**



**54%**

of residents are **very interested** in recycling and waste disposal services.

## Survey Method



Online  
Survey



Mentimeter  
Survey



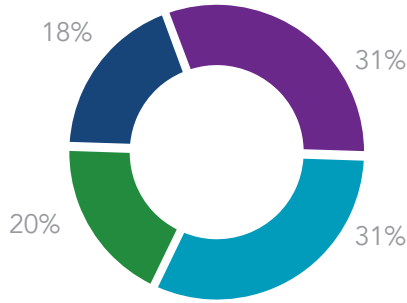
Question and Answer  
at Open Houses

## Residents attending were from

Saint Paul  
Roseville  
Arden Hills  
New Brighton  
North Saint Paul

Interest in Services

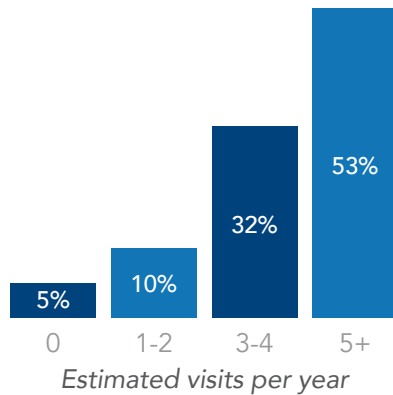
**In which recycling and waste disposal services are you most interested in participating?**



- Household hazardous waste collection
- Food scraps drop off
- Electronic waste collection
- General recycling drop off

Facility Use

**How often do you think you will use the Environmental Service Center?**



**What is most exciting about the new facility?**

*Featured in order of how often each topic was mentioned.*

1. One-stop shop.
2. Community space.
3. Location/accessibility.
4. Fix-It Clinics.
5. Free electronics recycling.
6. Recycling and waste education.

Reuse and Repair

**How interested are you in having reuse and repair programming?**



Remaining residents are hardly or not at all interested.

**How interested are you in using the free product reuse room?**



Remaining residents are hardly or not at all interested.

**94%** of residents

are looking forward to using the Environmental Service Center.



**What does Ramsey County need to consider when building the Environmental Service Center?**

*Featured in order of how often each topic was mentioned.*

Impact on surrounding area (including traffic and safety).

Accessibility (bikers, pedestrians, public transit).

Educational programming/ community space.

Use of sustainable and environmentally friendly materials (in construction of facility and maintenance).

Collaboration with community.