

# HOW FIX-IT CLINICS WORK



ALL ARE WELCOME!



- 1 Sign a consent form and weigh your item at the welcome table.
- 2 Stay with your item in the waiting area until your name is called.
- 3 Once your name is called, you will be paired up with a volunteer fixer.
- 4 Work with your volunteer fixer to disassemble, troubleshoot and repair your item.
- 5 All done? Make sure to stop by the welcome table to tell us if your item was fixed.
- 6 Fill out a survey about your experience.

## PLEASE NOTE

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- ✓ We can't guarantee an item will be fixed, but we'll give it our best shot!
- ✓ You are responsible for properly disposing of non-fixable items.
- ✓ Not sure how to get rid of something?  
Ask us or call 651-633-EASY (3279).

## TIPS FOR A GREAT EXPERIENCE

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- ✓ Bring any parts/tools you think may be helpful to repair your item.
- ✓ Learn from your fixer! Ask questions. Be an active participant in the repair process.
- ✓ Please be patient. Clinics can get busy, but we'll do the best we can.