HOW FIX-IT CLINICS WORK

ALL ARE WELCOME!

1. Sign a consent form and weigh your item at the welcome table.
2. Stay with your item in the waiting area until your name is called.
3. Once your name is called, you will be paired up with a volunteer fixer.
4. Work with your volunteer fixer to disassemble, troubleshoot and repair your item.
5. All done? Make sure to stop by the welcome table to tell us if your item was fixed.
6. Fill out a survey about your experience.

PLEASE NOTE

✓ We can’t guarantee an item will be fixed, but we’ll give it our best shot!

✓ You are responsible for properly disposing of non-fixable items.

✓ Not sure how to get rid of something? Ask us or call 651-633-EASY (3279).

TIPS FOR A GREAT EXPERIENCE

✓ Bring any parts/tools you think may be helpful to repair your item.

✓ Learn from your fixer! Ask questions. Be an active participant in the repair process.

✓ Please be patient. Clinics can get busy, but we’ll do the best we can.