

MFIP-Employment Services
April-June 2016 Report Card

Compiled by Community Human Services Administration, Office of Research & Evaluation

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Effective January 2014-June 2016
MFIP EMPLOYMENT SERVICES REPORT CARD MEASURES
RAMSEY COUNTY EMPLOYMENT SERVICES AGENCIES

| Program Outcomes | Purpose | Outcome Targets |
|--|--|--|
| 1: Employment | Employment is the primary means to exit MFIP successfully or to become more self-sufficient, including FSS and those extended. All MFIP participants benefit from some employment. | A: 2% employed up to 19 hours a month |
| | | B. 33% employed 20+ hours a month |
| | | C: 22% employed 87+ hours a month |
| 2: Job retention at 3 months | Sustained employment leads to improved self-sufficiency | 90% of participants working and still on MFIP 3 Months later are employed at any level. |
| 3: Three year self-support index | Long-term exits off MFIP or working full-time for sufficiency. | 77% are off MFIP and DWP or working full-time 3 years since on MFIP. |
| 4: Increase family earned income, maintain minimum full-time wages, or start earning income. | Increasing income is a key step towards self-sufficiency | A: 47% of cases increase income or maintain full-time minimum income of more than \$1,000 per month (based on new minimum wage). |
| | | B: 25% of cases with no income in previous quarter earning \$10 or more per month in new quarter. |
| 5: Work participation rate target | Meet federal and DHS statutory TANF requirements. | 50% will meet TANF work participation rate |
| 6: Participants exiting MFIP. | Ultimate goal of MFIP is leaving with income. | 10% of cases are off MFIP with minimum wage. |
| 7: New participants quickly start activities | The more quickly participants are engaged in activities, the more quickly they begin to move on the path to employment. | A: 65% of new participants are in new activity within 30 days of enrollment |
| | | B: 90% of new participants are in new activity within 60 days of enrollment |
| 8: Participants with open employment plan and engaged in activities | The development of EPs give direction/road map to participants | A: 80% of all participants with EP within 90 days of enrollment. |
| | | B: 85% of all participants with EP within 120 days of enrollment. |
| | | C: 90% of cases with 3 or more hours of activities |
| 9: FSS participants engaged in activities | Although FSS participants do not count in the WPR, those individuals benefit from being actively engaged in activities. | 50% of FSS participants with 10 or more hours of activities |

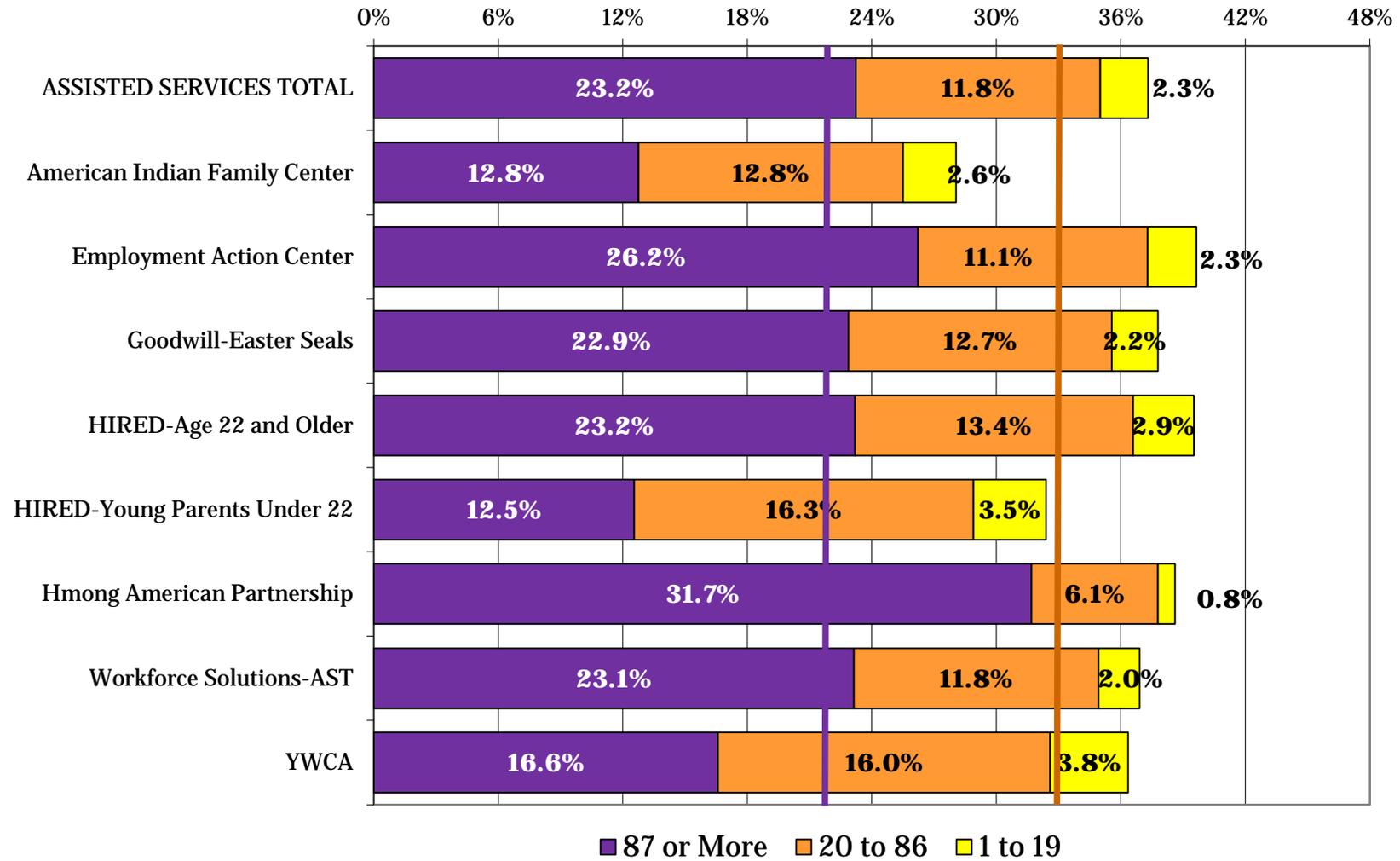
Effective January 2014-June 2016

**MFIP EMPLOYMENT SERVICES REPORT CARD MEASURES
RAMSEY COUNTY EMPLOYMENT SERVICES AGENCIES**



| Program Outcomes | Purpose | Outcome Targets |
|--|---|---|
| 10: Career Planning and Coaching | Career planning and coaching supports participants in making job and career choices. | A: 50% of all participants have career coaching hours recorded per quarter (subtype 10ACC) B: 50% of all participants have assessment activity hours recorded per quarter reflecting update and review of participant progress (subtype 10BSI) C: 50% of all participants have labor market intelligence related hours recorded per quarter (subtype 10CLM) |
| 11: Credentials and Certificates | Credentials and certificates are important milestones on a participant's career pathway leading to employment outcomes and self-sufficiency | A: 0.5% of all participants acquire a minimum of 1 stackable credential per quarter (subtype 11ACR) B: 10% of participants with job search activities also have acquired at least 1 self-marketing credential (i.e. MN Ready certificate, Essential Skills certificate, etc.) per quarter (subtype 11BSM) |
| 12. Education for adults without a diploma | Education is a fundamental prerequisite for self-sufficient income. | 30% of adult participants without a HS diploma or GED are engaged in at least 20 hours of education activities (GED or adult diploma completion) per month |
| 13. Education is pursued for young adults | Education is a fundamental prerequisite for self-sufficient income. | A: 80% of participants under age 20 without a HS diploma/GED are engaged in at least 20 hours of high school or GED activities per month. B: 30% of participants without a HS diploma/GED are engaged in at least 20 hours of high school or GED activities per month. |

Measure 1A: Percent of Participants Employed by Hours Per Month, Apr-16 to Jun-16



Measures 1B-C: Percent of Participants Employed Monthly, 20 Hours and 87 Hours or More

Includes self-employment and supported work experience

| Agency Last Assigned By First of Each Month | 20 Hours or More per Month | | | | | Difference from 33% Target | Monthly Average on MFIP Apr-16 to Jun-16 |
|---|----------------------------|------------------|------------------|------------------|------------------|----------------------------|--|
| | Apr-15 to Jun-15 | Jul-15 to Sep-15 | Oct-15 to Dec-15 | Jan-16 to Mar-16 | Apr-16 to Jun-16 | | |
| ASSISTED SERVICES TOTAL | 33.4% | 34.8% | 37.3% | 33.7% | 35.0% | 2.0 | 3,641 |
| American Indian Family Center | 18.7% | 17.1% | 21.2% | 23.5% | 25.5% | -7.5 | 131 |
| Employment Action Center | 39.4% | 41.4% | 42.7% | 39.7% | 37.3% | 4.3 | 569 |
| Goodwill-Easter Seals | 36.6% | 39.2% | 41.5% | 36.4% | 35.6% | 2.6 | 494 |
| HIRED-Age 22 and Older | 37.8% | 37.1% | 42.5% | 37.2% | 36.6% | 3.6 | 467 |
| HIRED-FAST | 17.6% | 18.9% | 25.2% | n/a | n/a | n/a | 0 |
| HIRED-Young Parents Under 22 | 26.6% | 27.7% | 33.2% | 24.8% | 28.9% | -4.1 | 343 |
| Hmong American Partnership | 33.9% | 36.6% | 35.0% | 35.0% | 37.8% | 4.8 | 647 |
| Workforce Solutions-AST | 32.2% | 32.0% | 35.1% | 33.0% | 34.9% | 1.9 | 707 |
| YWCA | 33.1% | 36.4% | 36.1% | 27.1% | 32.6% | -0.4 | 283 |
| Ramsey County Public Health | 16.7% | 13.6% | 16.5% | 18.9% | 11.7% | | 77 |
| Workforce Solutions-EXS | 23.6% | 24.2% | 25.4% | 23.4% | 24.8% | | 987 |
| County Total | 30.3% | 31.4% | 33.5% | 30.8% | 31.7% | | 4,987 |

| Agency Last Assigned By First of Each Month | 87 Hours or More per Month | | | | | Difference from 22% Target |
|---|----------------------------|------------------|------------------|------------------|------------------|----------------------------|
| | Apr-15 to Jun-15 | Jul-15 to Sep-15 | Oct-15 to Dec-15 | Jan-16 to Mar-16 | Apr-16 to Jun-16 | |
| ASSISTED SERVICES TOTAL | 22.2% | 23.4% | 25.2% | 21.8% | 23.2% | 1.2 |
| American Indian Family Center | 11.0% | 8.7% | 12.6% | 15.2% | 12.8% | -9.2 |
| Employment Action Center | 27.2% | 27.9% | 29.6% | 26.6% | 26.2% | 4.2 |
| Goodwill-Easter Seals | 22.7% | 25.9% | 27.1% | 21.5% | 22.9% | 0.9 |
| HIRED-Age 22 and Older | 25.4% | 22.2% | 27.4% | 21.9% | 23.2% | 1.2 |
| HIRED-FAST | 8.3% | 10.7% | 12.6% | n/a | n/a | n/a |
| HIRED-Young Parents Under 22 | 12.8% | 15.3% | 17.9% | 12.2% | 12.5% | -9.5 |
| Hmong American Partnership | 28.0% | 30.7% | 29.1% | 28.7% | 31.7% | 9.7 |
| Workforce Solutions-AST | 21.6% | 22.1% | 24.0% | 20.5% | 23.1% | 1.1 |
| YWCA | 18.6% | 21.6% | 22.2% | 15.1% | 16.6% | -5.4 |
| Ramsey County Public Health | 7.0% | 6.5% | 4.7% | 9.5% | 5.6% | |
| Workforce Solutions-EXS | 14.6% | 15.0% | 15.2% | 12.7% | 14.2% | |
| County Total | 19.7% | 20.7% | 22.2% | 19.2% | 20.4% | |

Measure 2: Percent of Employed Participants Remaining on MFIP and Working 3 Months Later

Eligible for MFIP at least 1 of 3 Following Months

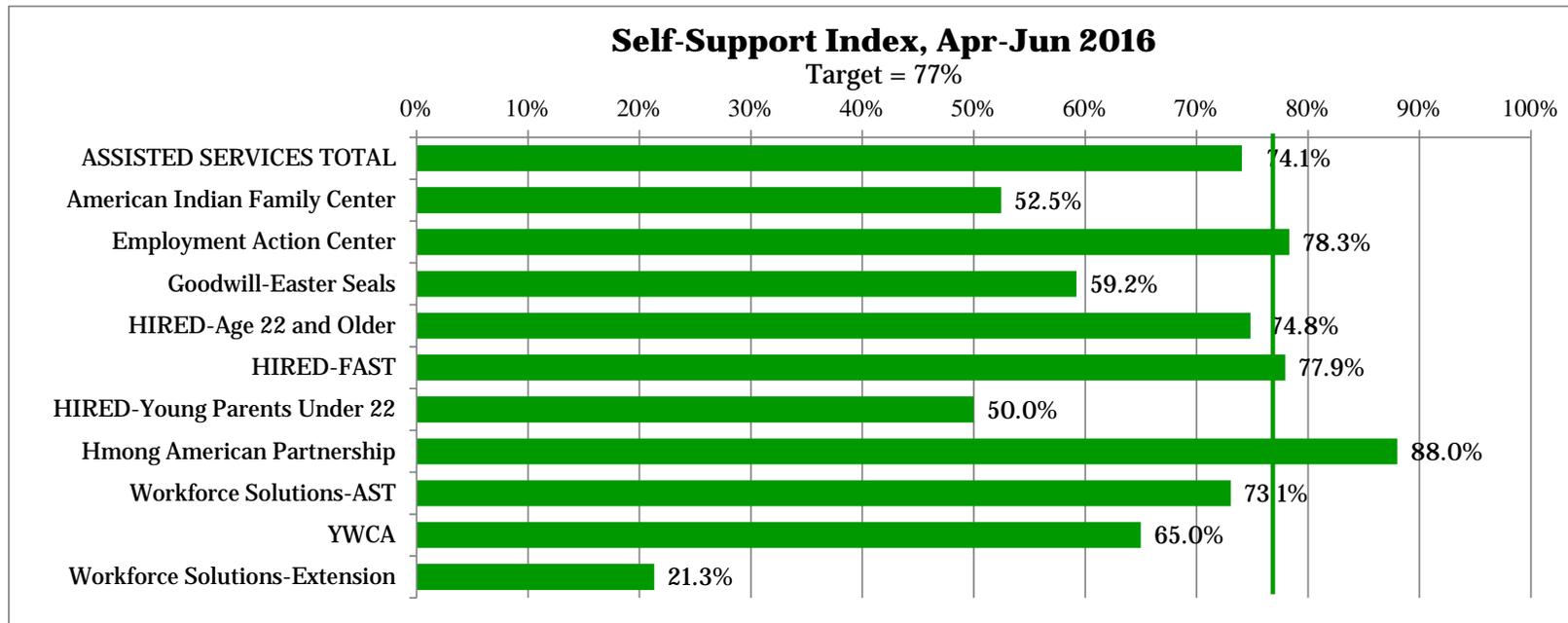
| Agency Last Assigned By First of Each Month | Target = 90% | | | | | On MFIP Job retention | Avg Working and Not Left MFIP |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|----------------------------------|
| | Jan-Mar-15 Apr-Jun-15 | Apr-Jun-15 Jul-Sep-15 | Jul-Sep-15 Oct-Dec-15 | Oct-Dec-15 Jan-Mar-16 | Jan-Mar-16 Apr-Jun-16 | | |
| ASSISTED SERVICES | 77.3% | 70.1% | 70.6% | 67.0% | 76.7% | | 1,205 |
| American Indian Family Center | 69.3% | 65.8% | 64.0% | 58.9% | 74.2% | | 30 |
| Employment Action Center | 81.2% | 75.1% | 75.0% | 74.6% | 78.0% | | 223 |
| Goodwill-Easter Seals | 76.3% | 72.0% | 69.1% | 69.6% | 75.0% | | 179 |
| HIRED-Age 22 and Older | 74.0% | 69.0% | 69.1% | 62.7% | 74.9% | | 162 |
| HIRED-FAST | 58.6% | 68.4% | 80.0% | 66.7% | n/a | | n/a |
| HIRED-Young Parents Under 22 | 70.7% | 56.6% | 63.0% | 49.8% | 66.3% | | 94 |
| Hmong American Partnership | 83.4% | 75.5% | 77.2% | 77.4% | 86.1% | | 206 |
| Workforce Solutions-AST | 78.6% | 66.9% | 69.6% | 69.5% | 76.2% | | 227 |
| YWCA | 76.7% | 69.2% | 63.4% | 53.1% | 71.5% | | 85 |
| Ramsey County Public Health | 55.6% | 49.0% | 50.0% | 71.8% | 47.7% | | 15 |
| Workforce Solutions-EXS | 77.0% | 75.1% | 74.0% | 73.6% | 82.2% | | 244 |
| County Total | 77.1% | 70.6% | 71.0% | 68.1% | 77.3% | | 1,464 |

Measure 3: Percent of Participants in Self-Support Index, Apr-16 to Jun-16

On MFIP or DWP April - June 2013

Note: DHS links the 3-year index to performance-based funding.

| Agency Last Assigned by First of Quarter | Target = 77% | | | | | Participants Measured in Index Apr-16 to Jun-16 |
|--|------------------|------------------|------------------|------------------|------------------|---|
| | Apr-15 to Jun-15 | Jul-15 to Sep-15 | Oct-15 to Dec-15 | Jan-16 to Mar-16 | Apr-16 to Jun-16 | |
| ASSISTED SERVICES TOTAL | 76.4% | 75.2% | 74.7% | 74.6% | 74.1% | 5,030 |
| American Indian Family Center | 60.4% | 55.5% | 52.8% | 56.7% | 52.5% | 183 |
| Employment Action Center | 80.1% | 79.7% | 80.1% | 79.5% | 78.3% | 941 |
| Goodwill-Easter Seals | 53.2% | 54.3% | 56.2% | 58.2% | 59.2% | 488 |
| HIRED-Age 22 and Older | 77.7% | 76.2% | 75.4% | 75.7% | 74.8% | 1,029 |
| HIRED-FAST | 64.9% | 66.1% | 65.0% | 75.3% | 77.9% | 136 |
| HIRED-Young Parents Under 22 | 58.5% | 52.1% | 55.7% | 52.4% | 50.0% | 158 |
| Hmong American Partnership | 89.5% | 89.9% | 88.8% | 87.1% | 88.0% | 784 |
| Workforce Solutions-AST | 75.7% | 74.4% | 73.2% | 72.3% | 73.1% | 887 |
| YWCA | 64.7% | 62.8% | 63.2% | 64.3% | 65.0% | 320 |
| Ramsey County Public Health | 87.5% | 87.2% | 90.7% | 81.6% | 84.8% | 33 |
| Workforce Solutions-Extension | 23.7% | 22.8% | 23.1% | 22.1% | 21.3% | 1,768 |
| County Total (includes past agencies) | 64.6% | 63.8% | 63.5% | 62.4% | 61.6% | 7,173 |



Measure 4A: Increase in Parents' Income, Percent of MFIP Cases

Percent of Cases With Parents' Income Increasing From Previous Quarter or Earned At Least Full-time Minimum Wage*

| Agency Last Assigned by First of Quarter | Apr-15 to Jun-15 | Jul-15 to Sep-15 | Oct-15 to Dec-15 | Jan-16 to Mar-16 | Apr-16 to Jun-16 | Cases on MFIP Apr-16 to Jun-16 |
|--|------------------|------------------|------------------|---------------------|------------------|--------------------------------|
| ASSISTED SERVICES TOTAL | 46.0% | 46.3% | 50.2% | 40.5% | 46.0% | 3,378 |
| American Indian Family Center | 31.5% | 25.8% | 30.6% | 28.8% | 33.6% | 122 |
| Employment Action Center | 49.6% | 47.5% | 50.3% | 42.8% | 47.0% | 513 |
| Goodwill-Easter Seals | 46.1% | 47.4% | 51.1% | 41.9% | 44.5% | 501 |
| HIRED-Age 22 and Older | 44.7% | 46.2% | 53.8% | 40.0% | 44.9% | 474 |
| HIRED-FAST | 22.4% | 30.6% | 33.9% | n/a | n/a | n/a |
| HIRED-Young Parents Under 22 | 40.4% | 43.4% | 49.9% | 35.3% | 40.1% | 362 |
| Hmong American Partnership | 60.4% | 58.0% | 55.7% | 55.1% | 61.7% | 452 |
| Workforce Solutions-AST | 44.7% | 43.7% | 47.7% | 37.8% | 45.0% | 666 |
| YWCA | 44.1% | 48.0% | 51.6% | 30.6% | 39.2% | 288 |
| Ramsey County Public Health | 35.8% | 36.8% | 32.0% | 30.6% | 32.0% | 75 |
| Workforce Solutions-EXS | 27.4% | 30.0% | 31.5% | 23.6% | 29.8% | 959 |
| County Total | 41.0% | 41.9% | 45.0% | 36.3% | 41.9% | 4,782 |
| | | | | Target = 47% | | |

*The minimum wage increase to \$9 per hour on Aug 1, 2015 resulted in \$1,170 per month.

Income thresholds correspond to the previous minimum wage levels in effect during those quarters.

Measure 4B: Percent of Cases on MFIP in Minnesota With No Income in Previous Quarter and in Ramsey County Employment Services in Following Quarter With Any Earned Income

| Agency Assigned Beginning of Measurement Quarter | Apr-15 to Jun-15 | Jul-15 to Sep-15 | Oct-15 to Dec-15 | Jan-16 to Mar-16 | Apr-16 to Jun-16 | No Previous Income and in Ramsey ES Apr-16 to Jun-16 |
|---|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|---|
| Assisted Services | 25.5% | 24.6% | 26.7% | 17.3% | 22.9% | 1,115 |
| American Indian Family Center | 15.2% | 10.4% | 19.4% | 17.3% | 21.4% | 56 |
| Employment Action Center | 21.5% | 20.8% | 20.9% | 15.5% | 16.8% | 149 |
| Goodwill-Easter Seals | 29.9% | 24.3% | 32.3% | 15.2% | 17.1% | 175 |
| HIRED-Age 22 and Older | 27.3% | 35.8% | 36.8% | 10.3% | 28.9% | 135 |
| HIRED-FAST | 11.3% | 10.9% | 20.5% | n/a | n/a | -- |
| HIRED-Young Parents Under 22 | 36.4% | 40.0% | 44.0% | 26.4% | 31.1% | 119 |
| Hmong American Partnership | 29.2% | 17.8% | 17.9% | 26.3% | 26.7% | 146 |
| Workforce Solutions-AST | 22.6% | 20.1% | 19.6% | 15.3% | 19.4% | 232 |
| YWCA | 23.6% | 32.0% | 31.3% | 10.8% | 27.2% | 103 |
| Ramsey County Public Health | 33.3% | 30.0% | 21.4% | 16.7% | 28.6% | 21 |
| Workforce Solutions-EXS | 12.1% | 14.3% | 11.2% | 8.4% | 15.2% | 534 |
| County Total | 21.8% | 21.6% | 21.8% | 14.2% | 20.4% | 1,684 |

Target = 25%

*The minimum wage increase to \$9 per hour on Aug 1, 2015 resulted in \$1,170 per month.

Income thresholds correspond to the previous minimum wage levels in effect during those quarters.

Measure 5: Average Monthly TANF Workforce Participation Rate

Percent of Cases Not Disregarded (1-Parent, With Cash Grant, not FSS, and other circumstances)

| Agency | Apr-15 to Jun-15 | Jul-15 to Sep-15 | Oct-15 to Dec-15 | Jan-16 to Mar-16 | Apr-16 to Jun-16 | Cases Measured in Rate per Month Apr-16 to Jun-16 |
|---|---------------------|---------------------|---------------------|---------------------|---------------------|--|
| ASSISTED SERVICES | 29.7% | 34.0% | 37.6% | 33.4% | 32.5% | 1,459 |
| American Indian Family Center | 6.3% | 6.4% | 14.7% | 17.4% | 18.5% | 61 |
| Employment Action Center | 38.6% | 40.4% | 43.3% | 42.4% | 43.5% | 205 |
| Goodwill/Easter Seals | 36.8% | 41.3% | 42.9% | 39.1% | 32.9% | 212 |
| HIRED-Age 22 and Older | 27.9% | 29.6% | 35.0% | 33.1% | 32.0% | 226 |
| HIRED-FAST | 15.2% | 17.6% | 25.6% | n/a | n/a | 0 |
| HIRED-Young Parents Under 22 | 26.6% | 35.2% | 38.7% | 33.0% | 31.0% | 182 |
| Hmong American Partnership | 32.2% | 43.5% | 43.0% | 39.4% | 37.9% | 70 |
| Workforce Solutions-AST | 24.7% | 30.3% | 36.2% | 30.2% | 30.8% | 340 |
| YWCA | 34.0% | 37.0% | 36.0% | 25.3% | 27.0% | 163 |
| Ramsey County Public Health | 81.0% | 76.5% | 78.5% | 87.6% | 78.4% | 60 |
| Workforce Solutions-EXS | 40.0% | 52.1% | 50.7% | 39.9% | 40.4% | 77 |
| County Total (includes unassigned) | 33.1% | 36.8% | 39.8% | 35.9% | 35.2% | 1,636 |
| | | | | Target = 50% | | |

Measure 6: Percent of MFIP Cases in Previous Quarter Ineligible Next Three Months with Income

Leaving MFIP for Three Consecutive Months With Parents' Wages* or Starting SSI in Apr-Jun-16

| Agency Last Assigned by First of Quarter | Jan-Mar-15 Apr-Jun-15 | Apr-Jun-15 Jul-Sep-15 | Jul-Sep-15 Oct-Dec-15 | Oct-Dec-15 Jan-Mar-16 | Jan-Mar-16 <i>-On MFIP</i> Apr-Jun-16 <i>-Wages</i> | Cases Eligible Jan-Mar-16 |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--|------------------------------|
| ASSISTED SERVICES TOTAL | 10.0% | 10.4% | 10.5% | 10.3% | 10.3% | 3,372 |
| American Indian Family Center | 5.8% | 6.3% | 4.8% | 1.6% | 4.8% | 125 |
| Employment Action Center | 8.1% | 8.5% | 10.7% | 12.8% | 12.4% | 502 |
| Goodwill-Easter Seals | 9.0% | 8.3% | 10.3% | 9.2% | 10.9% | 477 |
| HIRED-Age 22 and Older | 8.4% | 8.6% | 9.6% | 9.9% | 9.5% | 518 |
| HIRED-FAST | 4.0% | 4.7% | 12.7% | 5.4% | n/a | 2 |
| HIRED-Young Parents Under 22 | 8.6% | 8.5% | 9.5% | 6.4% | 8.3% | 375 |
| Hmong American Partnership | 17.8% | 19.1% | 15.9% | 14.1% | 16.2% | 452 |
| Workforce Solutions-AST | 10.1% | 11.3% | 10.1% | 11.2% | 8.3% | 630 |
| YWCA | 10.7% | 11.0% | 8.1% | 11.2% | 7.2% | 291 |
| Ramsey County Public Health | 2.3% | 2.6% | 1.4% | 2.7% | 2.8% | 72 |
| Workforce Solutions-EXS | 3.7% | 3.8% | 3.6% | 3.1% | 3.3% | 970 |
| County Total | 8.4% | 8.6% | 8.6% | 8.5% | 8.5% | 4,847 |
| | | | | | Target = 10% | |

*The minimum wage increase to \$9 per hour on Aug 1, 2015 resulted in \$1,170 per month.

Income thresholds correspond to the previous minimum wage levels in effect during those quarters.

Measure 7A: Percent of Enrollments With First WF1 Activity Start Date Within 30 Days
Excludes Local Flag and Cases in Child Under 1 Exemption

| MFIP Participants Enrolled During Quarter | Apr-15 to Jun-15 | Jul-15 to Sep-15 | Oct-15 to Dec-15 | Jan-16 to Mar-16 | Apr-16 to Jun-16 | Total Enrollments Apr-16 to Jun-16 |
|--|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|---|
| ASSISTED SERVICES | 86.0% | 86.2% | 79.5% | 82.0% | 83.4% | 857 |
| American Indian Family Center | 17.6% | 21.4% | 40.7% | 93.8% | 95.8% | 24 |
| Employment Action Center | 92.9% | 91.9% | 94.1% | 99.3% | 98.6% | 147 |
| Goodwill/Easter Seals | 83.1% | 78.4% | 64.0% | 72.5% | 69.2% | 117 |
| HIRED-Age 22 and Older | 92.3% | 84.3% | 82.4% | 80.0% | 83.3% | 90 |
| HIRED-Young Parents Under 22 | 86.9% | 89.4% | 80.3% | 73.6% | 62.4% | 85 |
| Hmong American Partnership | 95.1% | 95.7% | 88.1% | 90.7% | 94.3% | 176 |
| Workforce Solutions-AST | 92.2% | 93.9% | 80.5% | 76.3% | 83.9% | 155 |
| YWCA | 60.5% | 64.9% | 63.6% | 60.0% | 66.7% | 63 |
| Ramsey County Public Health | 37.5% | 57.1% | 44.8% | 30.0% | 58.1% | 31 |
| Workforce Solutions-Extension | 93.1% | 92.5% | 92.4% | 85.6% | 90.7% | 161 |
| County Total | 85.6% | 86.6% | 80.2% | 81.3% | 83.8% | 1,049 |
| | | | | Target = 65% | | |

Measure 7B: Percent of Enrollments With First WF1 Activity Start Date Within 60 Days
Excludes Local Flag and Cases in Child Under 1 Exemption

| MFIP Participants Enrolled During Quarter | Apr-15 to Jun-15 | Jul-15 to Sep-15 | Oct-15 to Dec-15 | Jan-16 to Mar-16 | Apr-16 to Jun-16 | Total Enrollments Apr-16 to Jun-16 |
|--|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|---|
| ASSISTED SERVICES | 93.2% | 92.6% | 91.1% | 94.3% | 93.0% | 857 |
| American Indian Family Center | 17.6% | 42.9% | 51.9% | 100.0% | 95.8% | 24 |
| Employment Action Center | 96.5% | 92.8% | 94.9% | 100.0% | 98.6% | 147 |
| Goodwill/Easter Seals | 96.4% | 93.1% | 88.6% | 94.5% | 88.9% | 117 |
| HIRED-Age 22 and Older | 96.7% | 92.2% | 92.3% | 94.7% | 91.1% | 90 |
| HIRED-Young Parents Under 22 | 93.9% | 92.6% | 90.8% | 87.5% | 85.9% | 85 |
| Hmong American Partnership | 97.6% | 98.8% | 95.6% | 96.1% | 98.3% | 176 |
| Workforce Solutions-AST | 93.1% | 95.2% | 94.6% | 91.9% | 91.0% | 155 |
| YWCA | 86.8% | 82.4% | 83.3% | 88.3% | 88.9% | 63 |
| Ramsey County Public Health | 90.6% | 81.0% | 72.4% | 80.0% | 83.9% | 31 |
| Workforce Solutions-Extension | 98.3% | 93.7% | 93.1% | 93.2% | 93.8% | 161 |
| County Total | 93.8% | 93.2% | 92.4% | 90.8% | 92.9% | 1,049 |
| <i>Note: HIRED-FAST had no enrollments</i> | | | | | Target = 90% | |

Produced by Ramsey County Health & Wellness Research & Evaluation

Measures 8A-B: Percent of Enrollments Opening an Employment Plan Within 90 and 120 Days

Excludes Child Under 1 Exemptions with no Activities Before EP and Participants Only Starting Holding Sanction

Excludes pending plans and participants enrolled less than 90 days.

| Starting an Employment Plan Within 90 Days of Enrollment | Mar-15 to May-15 | Jun-15 to Aug-15 | Sep-15 to Nov-15 | Dec-15 to Feb-16 | Mar-16 to May-16 | Enrollments Mar-16 to May-16 |
|---|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|---|
| ASSISTED SERVICES | 74% | 73% | 72% | 78% | 78% | 664 |
| American Indian Family Center | 8% | 33% | 12% | 39% | 63% | 16 |
| Employment Action Center | 74% | 70% | 77% | 78% | 69% | 69 |
| Goodwill/Easter Seals | 80% | 88% | 74% | 91% | 81% | 108 |
| HIRED-Age 22 and Older | 71% | 71% | 64% | 86% | 82% | 108 |
| HIRED-Young Parents Under 22 | 77% | 79% | 70% | 66% | 68% | 57 |
| Hmong American Partnership | 90% | 89% | 91% | 93% | 96% | 141 |
| Workforce Solutions-AST | 57% | 57% | 64% | 70% | 69% | 113 |
| YWCA | 62% | 50% | 64% | 64% | 70% | 43 |
| Ramsey County Public Health | 77% | 86% | 65% | 83% | 85% | 26 |
| Workforce Solutions-Extension | 38% | 35% | 27% | 26% | 40% | 115 |
| County Total | 68% | 67% | 65% | 71% | 73% | 805 |
| | | | | Target = 80% | | |

| Starting an Employment Plan Within 120 Days of Enrollment | Mar-15 to May-15 | Jun-15 to Aug-15 | Sep-15 to Nov-15 | Dec-15 to Feb-16 | Mar-16 to May-16 |
|--|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
| ASSISTED SERVICES | 76% | 76% | 76% | 82% | 82% |
| American Indian Family Center | 13% | 42% | 12% | 43% | 81% |
| Employment Action Center | 76% | 73% | 79% | 81% | 73% |
| Goodwill/Easter Seals | 84% | 89% | 80% | 95% | 83% |
| HIRED-Age 22 and Older | 73% | 76% | 67% | 89% | 85% |
| HIRED-Young Parents Under 22 | 78% | 80% | 73% | 74% | 72% |
| Hmong American Partnership | 90% | 90% | 92% | 95% | 96% |
| Workforce Solutions-AST | 60% | 65% | 72% | 76% | 76% |
| YWCA | 68% | 54% | 67% | 71% | 77% |
| Ramsey County Public Health | 80% | 86% | 65% | 89% | 88% |
| Workforce Solutions-Extension | 43% | 36% | 32% | 35% | 50% |
| County Total | 71% | 70% | 69% | 76% | 77% |
| | | | | Target = 85% | |

Note: HIRED-FAST had no enrollments

Measure 8C: Percent of Participants Engaged in at Least Three Hours in Any Activity Per Month
Excludes Cases in Child Under 1 Exemption

| Agency Last Assigned By First of Each Month | Apr-15 to Jun-15 | Jul-15 to Sep-15 | Oct-15 to Dec-15 | Jan-16 to Mar-16 | Apr-16 to Jun-16 | Average Participants Assigned Apr-16 to Jun-16 |
|--|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|--|
| ASSISTED SERVICES | 73.5% | 75.9% | 75.8% | 75.8% | 76.5% | 3,367 |
| American Indian Family Center | 72.9% | 80.6% | 72.3% | 67.6% | 92.0% | 125 |
| Employment Action Center | 74.8% | 78.2% | 78.9% | 80.5% | 83.8% | 530 |
| Goodwill-Easter Seals | 84.1% | 87.0% | 90.5% | 88.6% | 83.6% | 452 |
| HIRED-Age 22 and Older | 66.6% | 69.7% | 70.6% | 68.2% | 68.6% | 435 |
| HIRED-FAST | 74.6% | 87.1% | 74.3% | n/a | n/a | -- |
| HIRED-Young Parents Under 22 | 61.1% | 61.0% | 64.4% | 60.9% | 61.7% | 289 |
| Hmong American Partnership | 83.8% | 85.5% | 86.1% | 88.4% | 84.5% | 618 |
| Workforce Solutions-AST | 65.9% | 67.9% | 64.5% | 68.7% | 69.2% | 664 |
| YWCA | 72.1% | 72.1% | 71.3% | 64.1% | 70.3% | 253 |
| Ramsey County Public Health | 81.7% | 77.0% | 76.1% | 87.1% | 78.5% | 78 |
| Workforce Solutions-EXS | 72.1% | 71.1% | 66.5% | 62.5% | 60.2% | 975 |
| County Total | 71.3% | 72.3% | 71.5% | 71.1% | 70.8% | 4,700 |
| | | | | Target = 90% | | |

**Measure 9: Percent of Family Stabilization Participants
Engaged in at Least Ten Hours in Any Activity Per Month**

Excludes Cases in Child Under 1 Exemption

| Agency Last Assigned By First of Each Month | Apr-15 to Jun-15 | Jul-15 to Sep-15 | Oct-15 to Dec-15 | Jan-16 to Mar-16 | Apr-16 to Jun-16 | Avg On FSS in Apr-16 to Jun-16 |
|--|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|---|
| ASSISTED SERVICES TOTAL | 58.6% | 60.1% | 60.4% | 62.2% | 60.7% | 1,068 |
| American Indian Family Center | 31% | 24% | 22% | 23% | 33% | 30 |
| Employment Action Center | 53% | 52% | 52% | 53% | 49% | 160 |
| Goodwill-Easter Seals | 66% | 70% | 81% | 75% | 66% | 128 |
| HIRE-FAST | 60% | 75% | 68% | n/a | n/a | -- |
| HIRED-Age 22 and Older | 52% | 56% | 62% | 59% | 57% | 99 |
| HIRED-Young Parents Under 22 | 48% | 39% | 50% | 48% | 52% | 43 |
| Hmong American Partnership | 68% | 67% | 65% | 72% | 70% | 401 |
| Workforce Solutions-AST | 55% | 60% | 56% | 55% | 58% | 149 |
| YWCA | 44% | 52% | 50% | 51% | 52% | 57 |
| Ramsey County Public Health | n/a | n/a | n/a | n/a | n/a | 2 |
| Workforce Solutions-EXS | 65% | 62% | 58% | 54% | 54% | 876 |
| County Total | 61.5% | 61.0% | 59.6% | 58.7% | 57.5% | 1,946 |
| | | | | Target = 50% | | |

Notes: FSS is defined by the EMPS status code on MAXIS for at least two months of the measurement quarter.

Measure 10A. Percent of Participants with 3 or More Hours Per Quarter

Excludes cases in child under 1 exemption.

10A-Career Coaching

Target = 50%

Target = 50%

| Agency Last Assigned by First Day of Quarter | Apr-15 to Jun-15 | Jul-15 to Sep-15 | Oct-15 to Dec-15 | Jan-16 to Mar-16 | Apr-16 to Jun-16 | Participants Last Assigned in Apr-16 to Jun-16 |
|---|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|---|
| ASSISTED SERVICES TOTAL | 41.5% | 48.1% | 44.2% | 45.2% | 41.3% | 4,257 |
| American Indian Family Center | 47.4% | 70.1% | 62.5% | 84.4% | 94.5% | 145 |
| Employment Action Center | 55.0% | 58.6% | 52.8% | 57.7% | 62.4% | 655 |
| Goodwill-Easter Seals | 74.0% | 75.3% | 82.8% | 79.1% | 69.8% | 539 |
| HIRED-Adults Age 22 and Over | 44.9% | 55.5% | 56.4% | 58.9% | 49.2% | 545 |
| HIRED-FAST | 46.0% | 64.8% | 75.9% | n/a | n/a | -- |
| HIRED-Young Parents Under 22 | 26.7% | 33.3% | 32.2% | 35.2% | 29.6% | 375 |
| Hmong American Partnership | 30.6% | 32.4% | 21.5% | 17.6% | 16.3% | 761 |
| Workforce Solutions-AST | 25.1% | 37.8% | 30.7% | 33.7% | 24.9% | 935 |
| YWCA | 39.4% | 41.4% | 35.0% | 33.4% | 33.4% | 302 |
| Ramsey County Public Health | 5.8% | 10.5% | 4.4% | 9.4% | 2.1% | 95 |
| Workforce Solutions-Extension | 24.6% | 29.6% | 22.8% | 22.6% | 19.2% | 1073 |
| County Total at ES Agencies | 37.4% | 43.7% | 39.2% | 40.1% | 36.3% | 5,425 |

Measures 10B-C. Percent of Participants with 3 or More Hours Per Quarter

Excludes cases in child under 1 exemption.

10B-Assessments for Strengths and Interests Target = 50%

| Agency Last Assigned by First Day of Quarter | Apr-15 to Jun-15 | Jul-15 to Sep-15 | Oct-15 to Dec-15 | Jan-16 to Mar-16 | Apr-16 to Jun-16 | Participants Last Assigned in Apr-16 to Jun-16 |
|---|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|---|
| ASSISTED SERVICES TOTAL | 29.8% | 34.7% | 31.1% | 30.9% | 30.0% | 4,257 |
| American Indian Family Center | 44.2% | 68.0% | 43.1% | 37.6% | 80.0% | 145 |
| Employment Action Center | 56.5% | 58.6% | 52.2% | 52.5% | 62.6% | 655 |
| Goodwill-Easter Seals | 62.3% | 61.5% | 77.0% | 68.7% | 60.1% | 539 |
| HIRED-Adults Age 22 and Over | 15.2% | 22.5% | 19.6% | 21.9% | 22.2% | 545 |
| HIRED-FAST | 38.1% | 51.6% | 67.2% | n/a | n/a | -- |
| HIRED-Young Parents Under 22 | 13.0% | 18.4% | 15.6% | 24.7% | 18.4% | 375 |
| Hmong American Partnership | 25.6% | 30.0% | 20.1% | 17.2% | 15.1% | 761 |
| Workforce Solutions-AST | 9.6% | 15.5% | 11.4% | 15.0% | 7.8% | 935 |
| YWCA | 18.9% | 28.3% | 20.7% | 19.0% | 15.9% | 302 |
| Ramsey County Public Health | 4.8% | 10.5% | 4.4% | 10.6% | 10.5% | 95 |
| Workforce Solutions-Extension | 7.8% | 9.3% | 5.5% | 4.9% | 2.4% | 1073 |
| County Total at ES Agencies | 24.9% | 29.1% | 25.5% | 25.2% | 24.2% | 5,425 |

10C-Labor Market Intelligence Target = 50%

| | | | | | |
|------------------------------------|--------------|--------------|--------------|--------------|--------------|
| ASSISTED SERVICES TOTAL | 29.0% | 33.6% | 40.6% | 34.3% | 31.4% |
| American Indian Family Center | 19.1% | 46.1% | 68.0% | 44.0% | 80.0% |
| Employment Action Center | 54.3% | 57.0% | 66.9% | 52.5% | 60.0% |
| Goodwill-Easter Seals | 62.7% | 59.3% | 63.4% | 69.7% | 59.9% |
| HIRED-Adults Age 22 and Over | 19.3% | 33.6% | 44.9% | 49.4% | 37.4% |
| HIRED-FAST | 50.5% | 53.1% | 82.4% | n/a | n/a |
| HIRED-Young Parents Under 22 | 16.9% | 15.6% | 20.4% | 27.8% | 15.7% |
| Hmong American Partnership | 19.6% | 23.0% | 28.7% | 16.9% | 15.2% |
| Workforce Solutions-AST | 9.9% | 10.0% | 16.8% | 12.0% | 8.1% |
| YWCA | 24.8% | 38.4% | 37.6% | 21.2% | 16.9% |
| Ramsey County Public Health | 5.6% | 4.8% | 9.3% | 7.1% | 2.1% |
| Workforce Solutions-Extension | 3.7% | 7.1% | 8.8% | 5.0% | 2.8% |
| County Total at ES Agencies | 23.3% | 27.6% | 33.6% | 27.9% | 25.3% |

Measures 11A-B: Percent Successfully Completing a Credential During Apr-16 to Jun-16

Includes participants eligible for MFIP on MAXIS for at least 2 months. Excludes cases in child under 1 exemption.

11A-Stackable Credentials

Target = 0.5%

| Agency Last Assigned by First Day of Quarter | Apr-15 to Jun-15 | Jul-15 to Sep-15 | Oct-15 to Dec-15 | Jan-16 to Mar-16 | Apr-16 to Jun-16 | Total Participants |
|--|------------------|------------------|------------------|------------------|------------------|--------------------|
| ASSISTED SERVICES TOTAL | 0.7% | 0.4% | 0.2% | 0.2% | 0.3% | 3,178 |
| American Indian Family Center | 0.7% | 0.0% | 0.0% | 0.0% | 0.0% | 121 |
| Employment Action Center | 1.0% | 0.0% | 0.4% | 0.2% | 0.2% | 503 |
| Goodwill-Easter Seals | 0.0% | 0.2% | 0.3% | 0.0% | 0.0% | 434 |
| HIRED-Age 22 and Older | 1.3% | 0.0% | 0.5% | 0.2% | 0.7% | 401 |
| HIRED-FAST | 0.0% | 0.0% | 0.0% | n/a | n/a | -- |
| HIRED-Young Parents Under 22 | 0.6% | 0.9% | 0.0% | 0.3% | 1.8% | 285 |
| Hmong American Partnership | 0.2% | 0.0% | 0.0% | 0.0% | 0.0% | 571 |
| Workforce Solutions-AST | 1.6% | 1.2% | 0.4% | 0.4% | 0.2% | 615 |
| YWCA | 0.0% | 0.9% | 0.0% | 0.0% | 0.0% | 248 |
| Ramsey County Public Health | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 75 |
| Workforce Solutions-Extension | 0.0% | 0.0% | 0.1% | 0.0% | 0.0% | 968 |
| County Total at ES Agencies | 0.5% | 0.3% | 0.2% | 0.1% | 0.2% | 4,221 |

11B-Self-Marketing Credentials While in Job Search

Target = 10%

Total In Job Search*

| Agency Last Assigned by First Day of Quarter | Apr-15 to Jun-15 | Jul-15 to Sep-15 | Oct-15 to Dec-15 | Jan-16 to Mar-16 | Apr-16 to Jun-16 | Total In Job Search* |
|--|------------------|------------------|------------------|------------------|------------------|----------------------|
| ASSISTED SERVICES TOTAL | 2.5% | 2.5% | 2.1% | 1.3% | 1.6% | 764 |
| American Indian Family Center | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 98 |
| Employment Action Center | 7.1% | 7.4% | 9.3% | 1.3% | 6.3% | 95 |
| Goodwill-Easter Seals | 0.7% | 0.0% | 0.0% | 0.0% | 0.0% | 84 |
| HIRED-Age 22 and Older | 4.8% | 7.8% | 4.3% | 1.8% | 4.9% | 102 |
| HIRED-FAST | 0.0% | 0.0% | 0.0% | n/a | n/a | -- |
| HIRED-Young Parents Under 22 | 0.9% | 0.0% | 0.0% | 5.4% | 1.2% | 84 |
| Hmong American Partnership | 0.6% | 0.0% | 0.0% | 0.0% | 0.0% | 105 |
| Workforce Solutions-AST | 4.5% | 2.5% | 2.0% | 0.8% | 0.0% | 147 |
| YWCA | 0.0% | 0.0% | 0.0% | 2.0% | 0.0% | 49 |
| Ramsey County Public Health | n/a | n/a | n/a | n/a | n/a | 0 |
| Workforce Solutions-Extension | 0.0% | 3.5% | 5.2% | 0.0% | 0.0% | 91 |
| County Total at ES Agencies | 0.5% | 0.6% | 0.5% | 0.2% | 0.3% | 855 |

*Note: Active in job search is defined as having at least one participation hour during the quarter.

Measure 12: Percentage of Adults Without GED/High School Diploma and Participating in 20+ Hours of GED, High School Completion, ESL, FWL, or ABE, Average per Month

Excludes cases in child under 1 exemption.

| Adults 18+ | Apr-15 to Jun 15 | Jul-15 to Sep 15 | Oct-15 to Dec 15 | Jan-16 to Mar 16 | Apr-16 to Jun 16 | Average Per Month Age 18+ without Diploma |
|-------------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|--|
| ASSISTED SERVICES | 15.4% | 13.4% | 17.3% | 18.3% | 25.7% | 1,311 |
| American Indian Family Center | 4.0% | 2.7% | 0.0% | 0.0% | 6.8% | 29 |
| Employment Action Center | 7.9% | 7.8% | 10.9% | 10.6% | 22.3% | 178 |
| Goodwill-Easter Seals | 12.1% | 7.3% | 14.6% | 15.0% | 20.5% | 125 |
| HIRED-Age 22 and Older | 3.4% | 2.1% | 2.0% | 2.1% | 18.9% | 127 |
| HIRED-FAST | 5.2% | 8.1% | 9.1% | n/a | n/a | -- |
| HIRED-Young Parents Under 22 | 6.4% | 2.9% | 8.8% | 9.4% | 23.5% | 135 |
| Hmong American Partnership | 29.8% | 27.5% | 32.4% | 33.9% | 31.6% | 496 |
| Workforce Solutions-AST | 3.6% | 2.3% | 5.0% | 8.4% | 29.7% | 181 |
| YWCA | 0.7% | 0.7% | 1.4% | 2.5% | 10.0% | 40 |
| Ramsey County Public Health | 64.6% | 37.1% | 49.0% | 57.3% | 55.3% | 34 |
| Workforce Solutions-EXS | 2.6% | 1.8% | 2.6% | 1.6% | 22.0% | 316 |
| County Total | 13.4% | 11.0% | 14.5% | 15.1% | 24.5% | 1,763 |
| Target = 30% | | | | | | |

Component 2 Measure 13A-B: Percentage Without GED/High School Diploma and Participating in 20+ Hours of GED, High School Completion, ESL, FWL, or ABE, Average per Month

Excludes cases in child under 1 exemption.

| | Apr-15 to Jun 15 | Jul-15 to Sep 15 | Oct-15 to Dec 15 | Jan-16 to Mar 16 | Apr-16 to Jun 16 | Average Per Month without Diploma |
|------------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|--|
| 13A: Age Under 20 | | | | | | |
| HIRED-Young Parents Under 22 | 3.8% | 4.3% | 6.0% | 5.0% | 14.3% | 47 |
| Target = 80% | | | | | | |
| 13B: All Ages | | | | | | |
| HIRED-Young Parents Under 22 | 9.0% | 6.4% | 2.9% | 8.8% | 23.5% | 135 |
| Target = 30% | | | | | | |