

MFIP-Employment Services

# October-December 2017 Report Card

Compiled by Health and Wellness Administration, Office of Research & Evaluation

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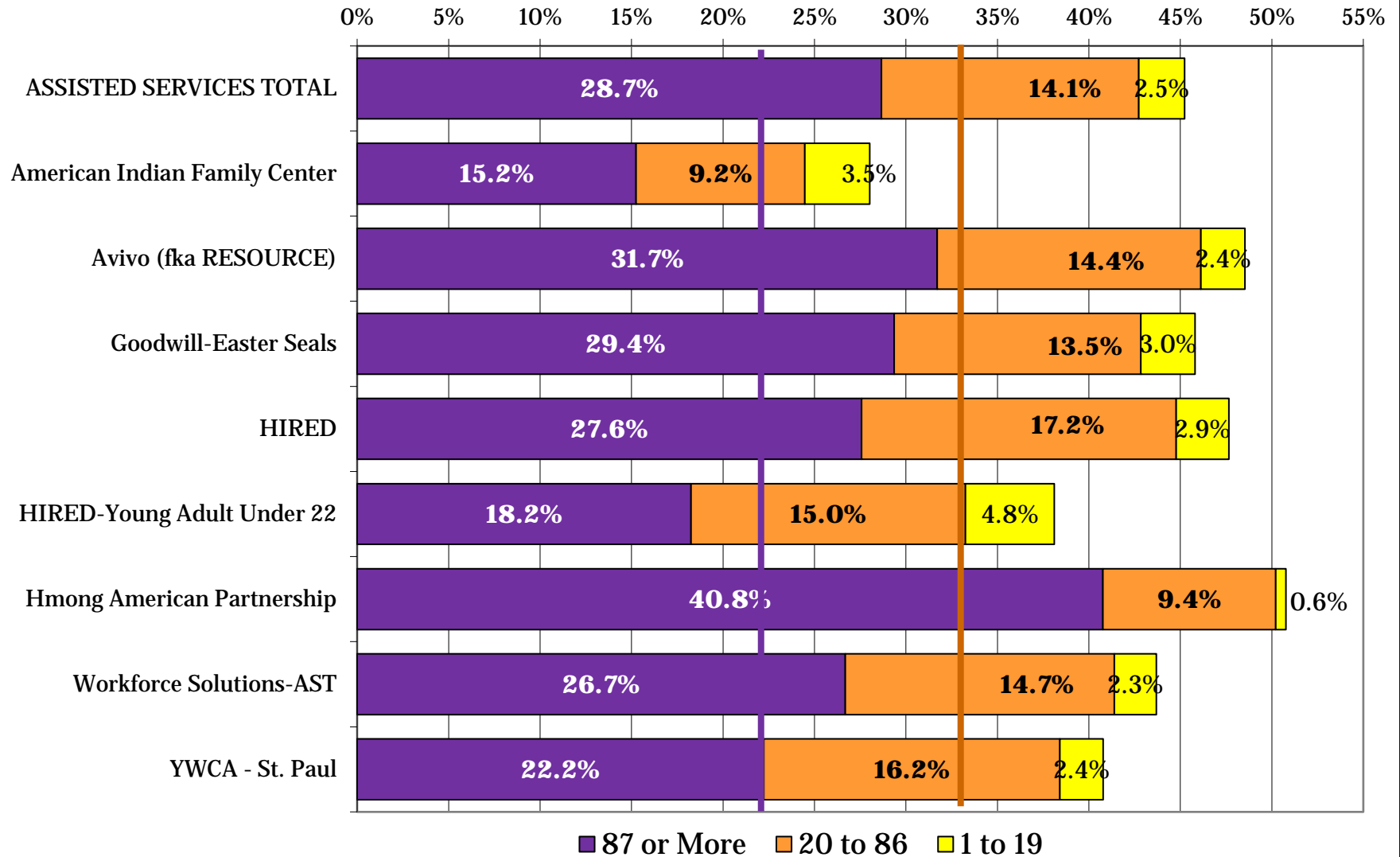


**Effective Starting April-July 2017 Measurement Period**  
**MFIP EMPLOYMENT SERVICES REPORT CARD MEASURES**

Program Outcomes	Purpose	Outcome Targets
1. Employment	Employment is the primary means to exit MFIP successfully or to become more self-sufficient, including FSS and those extended. All MFIP participants benefit from some employment.	A: 2% employed up to 19 hours a month
		B: 33% employed 20+ hours a month
		C: 22% employed 87+ hours a month
2. Job retention at 3 months	Sustained employment leads to improved self-sufficiency	90% of participants working and still on MFIP 3 Months later are employed at any level.
3. Three-year self-support index	Long-term exits off MFIP or working full-time lead to improved self-sufficiency.	78% are off MFIP and DWP or working full-time 3 years since on MFIP.
4. Increase family earned income, maintain minimum full-time wages, or start earning income.	Increasing income is a key step towards self-sufficiency	A: 47% of cases increase income or maintain full-time income at least \$1,235 per month (based on 2017 minimum wage, \$1,255 for 2018).
		B: 25% of cases with no income in previous quarter earning \$10 or more per month in new quarter.
5. Participants exiting MFIP With Income.	Ultimate goal of MFIP is leaving with income.	10% of cases are off MFIP for three consecutive months with at least minimum wage.
6. Participants with open employment plan (EP).	The development of EPs gives direction and a road map to participants.	A: 80% of all participants with EP within 90 days of enrollment.
		B: 85% of all participants with EP within 120 days of enrollment.
7. Participants engaged in activities	All participants, including FSS, benefit from being actively engaged in activities.	90% of all participants with 3 or more hours of activities
8. Education is pursued for all ages	Education is a fundamental prerequisite for self-sufficient income.	A: Increase of 3 percentage points from previous quarter or 22% of participants without a HS diploma/GED are engaged in at least 87 hours per month of high school or GED activities.
		B: Increase of 1 percentage point from previous quarter or 5% of participants without a High School diploma or GED complete a GED or HS diploma certificate during a quarter.
9. Certificates	Certificates are important milestones on a participant's career pathway leading to employment outcomes and self-sufficiency.	A: Increase of 3 percentage points from previous quarter or 22% of participants engaged in at least 87 hours per month of training activities, up to 12 months and 13+.
		B: 5% of participants complete a certificate during a quarter.

*Note: Measures 6 thru 9 exclude cases taking child under 1 exemption from employment services*

### Measure 1A: Percent of Participants Employed by Hours Per Month, Oct-17 to Dec-17



## Measures 1B-C: Percent of Participants Employed, 20 Hours or More and 87 Hours or More Per Month

*Includes self-employment and supported work experience*

Agency Last Assigned By First of Each Month	20 Hours or More per Month					Difference from 33% Target	Monthly Average on MFIP Oct-17 to Dec-17
	Oct-16 to Dec-16	Jan-17 to Mar-17	Apr-17 to Jun-17	Jul-17 to Sep-17	Oct-17 to Dec-17		
<b>ASSISTED SERVICES TOTAL</b>	<b>41.0%</b>	<b>37.5%</b>	<b>40.8%</b>	<b>42.1%</b>	<b>42.7%</b>	<b>9.7</b>	<b>3,263</b>
American Indian Family Center	26.9%	24.1%	20.8%	23.0%	24.5%	-8.5	94
Avivo (fka RESOURCE)	44.7%	42.5%	44.9%	45.6%	46.1%	13.1	555
Goodwill-Easter Seals	40.9%	37.0%	41.7%	42.5%	42.8%	9.8	472
HIRED	43.1%	39.2%	41.6%	43.4%	44.8%	11.8	475
HIRED-Young Adult Under 22	33.4%	26.3%	28.9%	32.5%	33.3%	0.3	289
Hmong American Partnership	42.0%	40.7%	47.8%	51.2%	50.2%	17.2	477
Workforce Solutions-AST	43.6%	38.3%	39.4%	39.7%	41.4%	8.4	621
YWCA - St. Paul	36.0%	34.0%	38.5%	38.0%	38.4%	5.4	280
Ramsey County Public Health	23.0%	19.5%	18.2%	22.7%	25.0%		48
Workforce Solutions-EXS	28.8%	25.4%	26.8%	27.3%	28.0%		910
<b>County Total</b>	<b>37.7%</b>	<b>34.4%</b>	<b>37.1%</b>	<b>38.5%</b>	<b>39.0%</b>		<b>4,398</b>

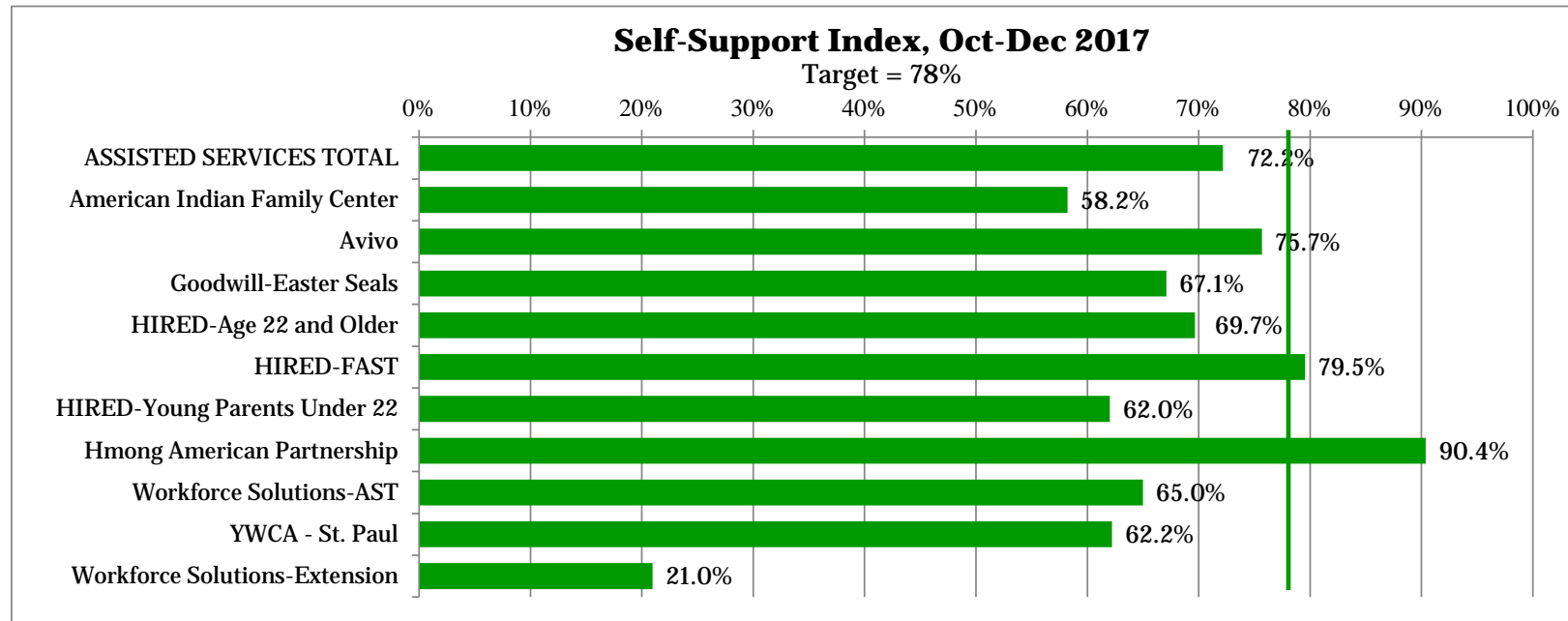
Agency Last Assigned By First of Each Month	87 Hours or More per Month					Difference from 22% Target
	Oct-16 to Dec-16	Jan-17 to Mar-17	Apr-17 to Jun-17	Jul-17 to Sep-17	Oct-17 to Dec-17	
<b>ASSISTED SERVICES TOTAL</b>	<b>28.7%</b>	<b>24.3%</b>	<b>26.9%</b>	<b>27.9%</b>	<b>28.7%</b>	<b>6.7</b>
American Indian Family Center	16.9%	12.7%	12.7%	15.1%	15.2%	-6.8
Avivo (fka RESOURCE)	32.3%	28.7%	30.2%	29.6%	31.7%	9.7
Goodwill-Easter Seals	27.6%	23.3%	27.1%	26.8%	29.4%	7.4
HIRED	29.1%	24.2%	25.9%	27.5%	27.6%	5.6
HIRED-Young Adult Under 22	19.2%	12.9%	14.8%	17.9%	18.2%	-3.8
Hmong American Partnership	35.5%	31.8%	38.5%	40.8%	40.8%	18.8
Workforce Solutions-AST	28.8%	23.4%	24.7%	25.8%	26.7%	4.7
YWCA - St. Paul	22.0%	19.2%	21.6%	22.8%	22.2%	0.2
Ramsey County Public Health	8.4%	7.7%	6.5%	10.1%	11.1%	
Workforce Solutions-EXS	18.9%	14.6%	16.4%	16.1%	17.4%	
<b>County Total</b>	<b>25.9%</b>	<b>21.7%</b>	<b>23.9%</b>	<b>24.9%</b>	<b>25.6%</b>	

### Measure 3: Percent of Participants in Self-Support Index, Oct-17 to Dec-17

On MFIP or DWP October - December 2014

Note: DHS links the 3-year index to performance-based funding.

Agency Last Assigned by First of Quarter	Target = 78% (new)					Participants Measured in Index Oct-17 to Dec-17
	Oct-16 to Dec-16	Jan-17 to Mar-17	Apr-17 to Jun-17	Jul-17 to Sep-17	Oct-17 to Dec-17	
<b>ASSISTED SERVICES TOTAL</b>	<b>73.1%</b>	<b>73.4%</b>	<b>72.4%</b>	<b>71.4%</b>	<b>72.2%</b>	<b>4,315</b>
American Indian Family Center	57.4%	62.6%	63.9%	60.4%	58.2%	134
Avivo	77.6%	77.4%	73.3%	73.9%	75.7%	748
Goodwill-Easter Seals	65.3%	64.4%	64.3%	65.7%	67.1%	626
HIRED-Age 22 and Older	74.5%	74.1%	72.2%	69.2%	69.7%	745
HIRED-FAST	81.3%	77.9%	80.0%	81.5%	79.5%	44
HIRED-Young Parents Under 22	53.9%	57.6%	59.7%	56.0%	62.0%	129
Hmong American Partnership	88.2%	88.5%	90.7%	89.6%	90.4%	779
Workforce Solutions-AST	67.9%	69.9%	69.4%	65.4%	65.0%	774
YWCA - St. Paul	63.2%	64.0%	60.1%	62.5%	62.2%	336
Ramsey County Public Health	71.9%	75.0%	87.5%	87.1%	95.5%	22
Workforce Solutions-Extension	22.0%	21.7%	21.3%	21.1%	21.0%	1,546
<b>County Total (includes past agencies)</b>	<b>61.3%</b>	<b>61.1%</b>	<b>60.8%</b>	<b>60.1%</b>	<b>60.3%</b>	<b>6,237</b>



## Measures 6A-B: Percent of Enrollments Opening an Employment Plan Within 90 and 120 Days

*Excludes Child Under 1 Exemptions with no Activities Before EP and Participants Only Starting Holding Sanction*

*Excludes pending plans and participants enrolled less than 90 days.*

Starting an Employment Plan Within 90 Days of Enrollment	Sep-16 to Nov-16	Dec-16 to Feb-17	Mar-17 to May-17	Jun-17 to Aug-17	Sep-17 to Nov-17	Enrollments Sep-17 to Nov-17
<b>ASSISTED SERVICES</b>	<b>77%</b>	<b>78%</b>	<b>70%</b>	<b>71%</b>	<b>69%</b>	<b>534</b>
American Indian Family Center	78%	56%	55%	9%	18%	17
Avivo	84%	88%	79%	78%	80%	85
Goodwill-Easter Seals	75%	83%	86%	79%	78%	71
HIRED-Age 22 and Older	69%	63%	54%	56%	55%	71
HIRED-Young Parents Under 22	60%	61%	62%	56%	54%	50
Hmong American Partnership	94%	92%	92%	93%	89%	81
Workforce Solutions-AST	61%	77%	53%	69%	59%	88
YWCA - St. Paul	76%	66%	54%	55%	77%	39
Ramsey County Public Health	80%	75%	100%	85%	79%	19
Workforce Solutions-Extension	34%	38%	37%	30%	42%	78
County Total	73%	73%	67%	66%	66%	631
<b>Target = 80%</b>						

Starting an Employment Plan Within 120 Days of Enrollment	Sep-16 to Nov-16	Dec-16 to Feb-17	Mar-17 to May-17	Jun-17 to Aug-17	Sep-17 to Nov-17
<b>ASSISTED SERVICES</b>	<b>81%</b>	<b>82%</b>	<b>73%</b>	<b>74%</b>	<b>73%</b>
American Indian Family Center	83%	69%	60%	18%	18%
Avivo	85%	90%	80%	79%	85%
Goodwill-Easter Seals	82%	86%	86%	84%	82%
HIRED-Age 22 and Older	72%	69%	57%	61%	59%
HIRED-Young Parents Under 22	67%	67%	71%	61%	54%
Hmong American Partnership	95%	92%	96%	93%	89%
Workforce Solutions-AST	69%	84%	60%	71%	64%
YWCA - St. Paul	82%	70%	55%	60%	79%
Ramsey County Public Health	80%	75%	100%	85%	79%
Workforce Solutions-Extension	38%	48%	42%	43%	47%
County Total	77%	78%	70%	70%	70%
<b>Target = 85%</b>					

**Measure 8A: Percentage of Adults Without GED/High School Diploma with at least 87 Participation Hours of GED or High School Completion, Average per Month**

*Excludes cases in child under 1 exemption.*

Agency Last Assigned By First of Each Month	Target = Increase 3 points					Average Per Month Without Diploma
	Oct-16 to Dec-16	Jan-17 to Mar-17	Apr-17 to Jun-17	Jul-17 to Sep-17	Oct-17 to Dec-17	
<b>ASSISTED SERVICES</b>	<b>0.4%</b>	<b>0.4%</b>	<b>0.4%</b>	<b>0.1%</b>	<b>0.2%</b>	<b>1,065</b>
American Indian Family Center	0.0%	0.0%	0.0%	0.0%	0.0%	23
Avivo	0.4%	0.4%	0.0%	0.0%	0.0%	158
Goodwill-Easter Seals	0.5%	0.0%	0.0%	0.0%	0.0%	114
HIRED	0.0%	0.0%	0.5%	0.2%	0.0%	138
HIRED-Young Adult Under 22	2.7%	3.5%	3.3%	0.9%	1.5%	88
Hmong American Partnership	0.3%	0.1%	0.0%	0.0%	0.0%	351
Workforce Solutions-AST	0.0%	0.0%	0.0%	0.0%	0.2%	151
YWC	0.0%	0.0%	0.0%	0.8%	0.8%	41
Ramsey County Public Health	0.0%	0.6%	0.9%	1.8%	0.0%	45
Workforce Solutions-EXS	0.0%	0.0%	0.0%	0.0%	0.0%	267

**Measure 8B: Percentage of Adults Without GED/High School Diploma Obtaining A GED or High School Diploma Certificate During Quarter**

*Excludes cases in child under 1 exemption.*

Agency Last Assigned First Day of Quarter	Target = Increase 1 point					Without Diploma in Quarter
	Oct-16 to Dec-16	Jan-17 to Mar-17	Apr-17 to Jun-17	Jul-17 to Sep-17	Oct-17 to Dec-17	
<b>ASSISTED SERVICES</b>	<b>0.1%</b>	<b>0.0%</b>	<b>0.1%</b>	<b>0.1%</b>	<b>0.1%</b>	<b>3,386</b>
American Indian Family Center	0.0%	1.0%	0.0%	0.0%	0.0%	98
Avivo	0.0%	0.0%	0.0%	0.0%	0.0%	565
Goodwill-Easter Seals	0.2%	0.0%	0.2%	0.2%	0.2%	488
HIRED	0.0%	0.0%	0.2%	0.4%	0.0%	504
HIRED-Young Adult Under 22	0.6%	0.0%	1.0%	0.3%	0.4%	285
Hmong American Partnership	0.0%	0.0%	0.0%	0.0%	0.0%	499
Workforce Solutions-AST	0.0%	0.0%	0.0%	0.0%	0.0%	658
YWC	0.0%	0.0%	0.0%	0.0%	0.0%	289
Ramsey County Public Health	0.0%	1.6%	30.0%	2.2%	0.0%	44
Workforce Solutions-EXS	0.0%	0.0%	0.0%	0.0%	0.0%	928

## Measures 9A: Percent Engaged in Training Activity Hours Per Month Oct-17 to Dec-17

Training Up to 12 months + Training 13 or More Months

*Excludes cases in child under 1 exemption.*

**Target = Increase 3 points**

Agency Last Assigned by First Day of Quarter	Oct-16 to Dec-16	Jan-17 to Mar-17	Apr-17 to Jun-17	Jul-17 to Sep-17	Oct-17 to Dec-17	Avg Participants per Month
<b>ASSISTED SERVICES TOTAL</b>	2.2%	2.4%	<b>0.2%</b>	<b>1.7%</b>	<b>1.7%</b>	<b>3,033</b>
American Indian Family Center	0.0%	1.0%	0.0%	0.0%	0.0%	88
Avivo	3.9%	3.8%	0.3%	2.8%	2.8%	507
Goodwill-Easter Seals	1.9%	1.9%	0.5%	1.9%	1.9%	444
HIRED	2.7%	3.1%	0.0%	2.0%	2.0%	442
HIRED-Young Adult Under 22	3.9%	4.1%	0.0%	2.9%	2.9%	244
Hmong American Partnership	0.1%	0.2%	0.4%	0.2%	0.2%	459
Workforce Solutions-AST	2.1%	2.1%	0.0%	1.6%	1.6%	595
YWCA - St. Paul	2.5%	3.7%	0.0%	1.7%	1.7%	254
Ramsey County Public Health	0.0%	0.0%	0.0%	0.0%	0.0%	47
Workforce Solutions-EXS	0.8%	0.7%	0.0%	0.6%	0.6%	908

## Measures 9B: Percent Successfully Completing a Credential During Oct-17 to Dec-17

*Excludes cases in child under 1 exemption.*

**Target = 5%**

Agency Last Assigned by First Day of Quarter	Oct-16 to Dec-16	Jan-17 to Mar-17	Apr-17 to Jun-17	Jul-17 to Sep-17	Oct-17 to Dec-17	Total Participants in First Month
<b>ASSISTED SERVICES TOTAL</b>	<b>2.1%</b>	<b>0.9%</b>	<b>2.2%</b>	<b>0.9%</b>	<b>1.0%</b>	<b>3,386</b>
American Indian Family Center	0.9%	1.0%	1.0%	0.0%	0.0%	98
Avivo	3.6%	0.0%	4.0%	0.4%	0.0%	565
Goodwill-Easter Seals	1.0%	0.6%	1.8%	0.4%	1.0%	488
HIRED	6.1%	3.3%	4.0%	1.7%	2.0%	504
HIRED-Young Adult Under 22	4.4%	2.0%	3.7%	1.9%	2.8%	285
Hmong American Partnership	0.0%	0.2%	0.2%	0.0%	0.2%	499
Workforce Solutions-AST	0.7%	1.0%	1.9%	1.9%	1.5%	658
YWCA - St. Paul	0.3%	0.0%	0.3%	0.4%	0.0%	289
Ramsey County Public Health	0.0%	1.6%	30.0%	2.2%	0.0%	44
Workforce Solutions-EXS	0.1%	0.1%	0.1%	0.1%	0.3%	928