

MFIP-Employment Services  
**October-December 2018 Report Card**

Compiled by Health and Wellness Administration, Office of Research & Evaluation

Published May 6, 2019

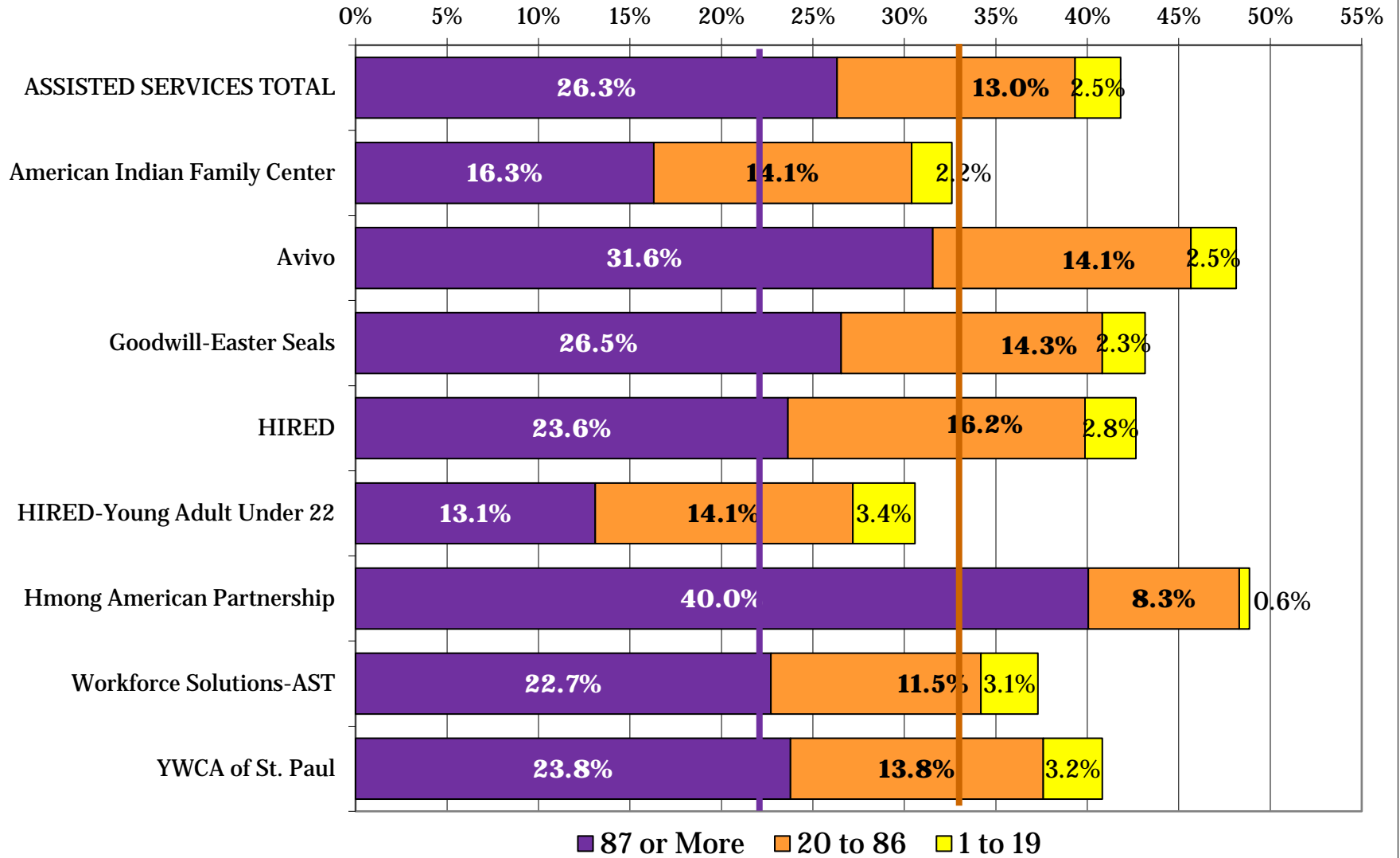


**Effective Starting April-July 2017 Measurement Period  
MFIP EMPLOYMENT SERVICES REPORT CARD MEASURES**

<b>Program Outcomes</b>	<b>Purpose</b>	<b>Outcome Targets</b>
1. Employment	Employment is the primary means to exit MFIP successfully or to become more self-sufficient, including FSS and those extended. All MFIP participants benefit from some employment.	A: 2% employed up to 19 hours a month
		B: 33% employed 20+ hours a month
		C: 22% employed 87+ hours a month
2. Job retention at 3 months	Sustained employment leads to improved self-sufficiency	90% of participants working and still on MFIP 3 Months later are employed at any level.
3. Three year self-support index	Long-term exits off MFIP or working full-time lead to improved self-sufficiency.	78% are off MFIP and DWP or working full-time 3 years since on MFIP.
4. Increase family earned income, maintain minimum full-time wages, or start earning income.	Increasing income is a key step towards self-sufficiency	A: 47% of cases increase income or maintain full-time income a least \$1,235 per month (based on 2017 minimum wage, \$1,255 for 2018).
		B: 25% of cases with no income in previous quarter earning \$10 or more per month in new quarter.
5. Participants exiting MFIP With Income.	Ultimate goal of MFIP is leaving with income.	10% of cases are off MFIP for three consecutive months with at least minimum wage.
6. Participants with open employment plan (EP).	The development of EPs gives direction and a road map to participants.	A: 80% of all participants with EP within 90 days of enrollment.
		B: 85% of all participants with EP within 120 days of enrollment.
7. Participants engaged in activities	All participants, including FSS, benefit from being actively engaged in activities.	90% of all participants with 3 or more hours of activities
8. Education is pursued for all ages	Education is a fundamental prerequisite for self-sufficient income.	A: Increase of 3 percentage points from previous quarter or 22% of participants without a HS diploma/GED are engaged in at least 87 hours per month of high school or GED activities.
		B: Increase of 1 percentage point from previous quarter or 5% of participants without a High School diploma or GED complete a GED or HS diploma certificate during a quarter.
9. Certificates	Certificates are important milestones on a participant's career pathway leading to employment outcomes and self-sufficiency.	A: Increase of 3 percentage points from previous quarter or 22% of participants engaged in at least 87 hours per month of training activities, up to 12 months and 13+.
		B: 5% of participants complete a certificate during a quarter.

*Note: Measures 6 thru 9 exclude cases taking child under 1 exemption from employment services*

### Measure 1A: Percent of Participants Employed by Hours Per Month, Oct-18 to Dec-18



## Measures 1B-C: Percent of Participants Employed, 20 Hours or More and 87 Hours or More Per Month

*Includes self-employment and supported work experience*

Agency Last Assigned By First of Each Month	20 Hours or More per Month					Difference from 33% Target	Monthly Average on MFIP Oct-18 to Dec-18
	Oct-17 to Dec-17	Jan-18 to Mar-18	Apr-18 to Jun-18	Jul-18 to Sep-18	Oct-18 to Dec-18		
<b>ASSISTED SERVICES TOTAL</b>	<b>42.7%</b>	<b>37.7%</b>	<b>38.5%</b>	<b>38.3%</b>	<b>39.3%</b>	<b>6.3</b>	<b>2,768</b>
American Indian Family Center	24.5%	19.2%	16.9%	26.4%	30.4%	-2.6	76
Avivo	46.1%	43.3%	42.9%	45.1%	45.7%	12.7	430
Goodwill-Easter Seals	42.8%	40.9%	40.8%	42.3%	40.8%	7.8	399
HIRED	44.8%	38.7%	40.4%	37.6%	39.9%	6.9	384
HIRED-Young Adult Under 22	33.3%	24.8%	26.1%	27.3%	27.2%	-5.8	275
Hmong American Partnership	50.2%	46.8%	47.8%	47.9%	48.3%	15.3	412
Workforce Solutions-AST	41.4%	34.2%	33.9%	31.7%	34.2%	1.2	534
YWCA of St. Paul	38.4%	30.5%	35.9%	33.6%	37.6%	4.6	258
Ramsey County Public Health	25.0%	17.0%	15.8%	11.4%	12.5%		43
Workforce Solutions-EXS	28.0%	25.4%	25.2%	25.5%	27.3%		868
<b>County Total</b>	<b>39.0%</b>	<b>34.4%</b>	<b>34.8%</b>	<b>34.8%</b>	<b>35.9%</b>		<b>3,846</b>

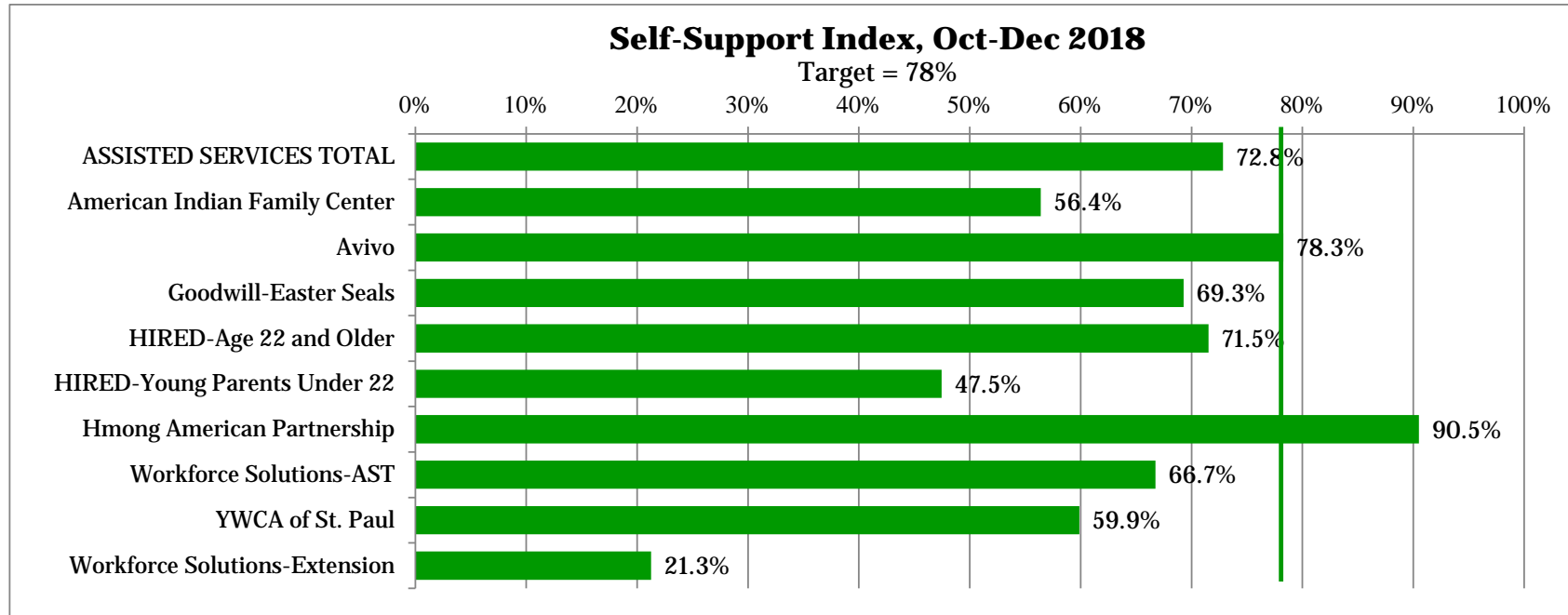
Agency Last Assigned By First of Each Month	87 Hours or More per Month					Difference from 22% Target
	Oct-17 to Dec-17	Jan-18 to Mar-18	Apr-18 to Jun-18	Jul-18 to Sep-18	Oct-18 to Dec-18	
<b>ASSISTED SERVICES TOTAL</b>	<b>28.7%</b>	<b>24.0%</b>	<b>25.4%</b>	<b>25.6%</b>	<b>26.3%</b>	<b>4.3</b>
American Indian Family Center	15.2%	10.4%	10.3%	15.3%	16.3%	-5.7
Avivo	31.7%	27.0%	28.6%	30.3%	31.6%	9.6
Goodwill-Easter Seals	29.4%	24.9%	26.2%	26.8%	26.5%	4.5
HIRED	27.6%	25.5%	26.0%	23.9%	23.6%	1.6
HIRED-Young Adult Under 22	18.2%	11.8%	13.3%	16.5%	13.1%	-8.9
Hmong American Partnership	40.8%	36.6%	38.0%	39.7%	40.0%	18.0
Workforce Solutions-AST	26.7%	21.1%	21.2%	19.3%	22.7%	0.7
YWCA of St. Paul	22.2%	15.5%	20.5%	19.1%	23.8%	1.8
Ramsey County Public Health	11.1%	8.8%	9.7%	1.9%	3.1%	
Workforce Solutions-EXS	17.4%	15.4%	14.6%	15.1%	17.0%	
<b>County Total</b>	<b>25.6%</b>	<b>21.6%</b>	<b>22.3%</b>	<b>22.5%</b>	<b>23.4%</b>	

### Measure 3: Percent of Participants in Self-Support Index, Oct-18 to Dec-18

On MFIP or DWP October - December 2015

Note: DHS links the 3-year index to performance-based funding.

Agency Last Assigned by First of Quarter	Target = 78%					Participants Measured in Index Oct-18 to Dec-18
	Oct-17 to Dec-17	Jan-18 to Mar-18	Apr-18 to Jun-18	Jul-18 to Sep-18	Oct-18 to Dec-18	
<b>ASSISTED SERVICES TOTAL</b>	<b>72.2%</b>	<b>73.2%</b>	<b>72.5%</b>	<b>72.4%</b>	<b>72.8%</b>	<b>4,223</b>
American Indian Family Center	58.2%	55.3%	53.1%	54.8%	56.4%	117
Avivo	75.7%	77.2%	78.0%	76.7%	78.3%	727
Goodwill-Easter Seals	67.1%	67.4%	66.5%	68.8%	69.3%	625
HIRED-Age 22 and Older	69.7%	70.9%	69.1%	70.5%	71.5%	720
HIRED-Young Parents Under 22	62.0%	61.4%	55.2%	54.9%	47.5%	118
Hmong American Partnership	90.4%	91.4%	90.8%	91.2%	90.5%	759
Workforce Solutions-AST	65.0%	67.2%	66.7%	65.9%	66.7%	833
YWCA of St. Paul	62.2%	62.6%	65.8%	59.5%	59.9%	324
Ramsey County Public Health	95.5%	75.0%	61.9%	77.8%	82.4%	17
Workforce Solutions-Extension	21.0%	20.8%	20.3%	20.1%	21.3%	1,500
<b>County Total (includes past agencies)</b>	<b>60.3%</b>	<b>60.4%</b>	<b>58.8%</b>	<b>60.3%</b>	<b>61.0%</b>	<b>6,095</b>



## Measures 6A-B: Percent of Enrollments Opening an Employment Plan Within 90 and 120 Days

*Excludes Child Under 1 Exemptions With No Activities Before EP and Participants Only Starting Holding Sanction*

*Excludes pending plans and participants enrolled less than 90 days.*

<b>Starting an Employment Plan Within 90 Days of Enrollment</b>	<b>Sep-17 to Nov-17</b>	<b>Dec-17 to Feb-18</b>	<b>Mar-18 to May-18</b>	<b>Jun-18 to Aug-18</b>	<b>Sep-18 to Nov-18</b>	<b>Enrollments Sep-18 to Nov-18</b>
<b>ASSISTED SERVICES</b>	<b>69%</b>	<b>70%</b>	<b>74%</b>	<b>72%</b>	<b>68%</b>	<b>539</b>
American Indian Family Center	18%	50%	50%	46%	43%	7
Avivo	80%	74%	87%	84%	77%	70
Goodwill-Easter Seals	78%	76%	73%	79%	73%	88
HIRED-Age 22 and Older	55%	66%	69%	61%	56%	88
HIRED-Young Parents Under 22	54%	51%	46%	55%	44%	52
Hmong American Partnership	89%	91%	90%	93%	87%	53
Workforce Solutions-AST	59%	62%	62%	61%	67%	107
YWCA of St. Paul	77%	67%	74%	60%	68%	47
Ramsey County Public Health	79%	70%	86%	86%	77%	13
Workforce Solutions-Extension	42%	36%	36%	25%	48%	75
County Total	66%	66%	69%	65%	66%	627
					<b>Target = 80%</b>	

<b>Starting an Employment Plan Within 120 Days of Enrollment</b>	<b>Sep-17 to Nov-17</b>	<b>Dec-17 to Feb-18</b>	<b>Mar-18 to May-18</b>	<b>Jun-18 to Aug-18</b>	<b>Sep-18 to Nov-18</b>
<b>ASSISTED SERVICES</b>	<b>73%</b>	<b>76%</b>	<b>78%</b>	<b>74%</b>	<b>73%</b>
American Indian Family Center	18%	58%	60%	46%	57%
Avivo	85%	79%	89%	85%	83%
Goodwill-Easter Seals	82%	84%	75%	83%	79%
HIRED-Age 22 and Older	59%	70%	75%	64%	60%
HIRED-Young Parents Under 22	54%	57%	52%	57%	52%
Hmong American Partnership	89%	93%	93%	93%	91%
Workforce Solutions-AST	64%	71%	69%	64%	71%
YWCA of St. Paul	79%	75%	81%	65%	70%
Ramsey County Public Health	79%	80%	86%	86%	77%
Workforce Solutions-Extension	47%	46%	45%	34%	57%
County Total	70%	73%	74%	68%	71%
					<b>Target = 85%</b>

**Measure 7A: Percent of Participants Engaged in at Least Three Hours in Any Activity Per Month**  
*Excludes Cases in Child Under 1 Exemption  
and excludes wage detail from DEED*

<b>Agency Last Assigned By First of Each Month</b>	<b>Oct-17 to Dec-17</b>	<b>Jan-18 to Mar-18</b>	<b>Apr-18 to Jun-18</b>	<b>Jul-18 to Sep-18</b>	<b>Oct-18 to Dec-18</b>	Average Participants Assigned Oct-18 to Dec-18
<b>ASSISTED SERVICES</b>	<b>71.9%</b>	<b>70.0%</b>	<b>67.9%</b>	<b>69.6%</b>	<b>70.5%</b>	<b>2,647</b>
American Indian Family Center	56.3%	66.1%	46.3%	74.0%	80.2%	76
Avivo	85.1%	85.8%	83.2%	82.9%	83.9%	419
Goodwill-Easter Seals	67.1%	66.0%	63.7%	63.8%	62.6%	376
HIRED	65.1%	62.2%	62.8%	59.6%	60.1%	367
HIRED-Young Adult Under 22	57.6%	52.5%	53.8%	53.4%	52.6%	238
Hmong American Partnership	84.0%	83.8%	79.8%	79.4%	82.4%	405
Workforce Solutions-AST	67.4%	61.0%	59.1%	57.5%	60.4%	519
YWCA of St. Paul	74.0%	72.3%	71.3%	90.6%	90.8%	246
Ramsey County Public Health	88.0%	86.5%	92.1%	75.0%	82.4%	42
Workforce Solutions-EXS	64.1%	63.6%	60.1%	59.0%	61.0%	865
County Total	69.4%	68.0%	65.7%	66.3%	67.5%	3,702

**Measure 8A: Percentage of Adults Without GED/High School Diploma with at least 87 Participation Hours of GED or High School Completion, Average per Month**

*Excludes cases in child under 1 exemption.*

**Target = Increase 3 points**

<b>Agency Last Assigned By First of Each Month</b>	<b>Oct-17 to Dec-17</b>	<b>Jan-18 to Mar-18</b>	<b>Apr-18 to Jun-18</b>	<b>Jul-18 to Sep-18</b>	<b>Oct-18 to Dec-18</b>	<b>Average Per Month Without Diploma</b>
<b>ASSISTED SERVICES</b>	<b>0.2%</b>	<b>0.1%</b>	<b>0.1%</b>	<b>0.1%</b>	<b>0.2%</b>	<b>879</b>
American Indian Family Center	0.0%	0.0%	0.0%	0.0%	0.0%	14
Avivo	0.0%	0.0%	0.2%	0.0%	0.0%	133
Goodwill-Easter Seals	0.0%	0.0%	0.0%	0.0%	0.0%	81
HIRED	0.0%	0.0%	0.0%	0.0%	0.0%	105
HIRED-Young Adult Under 22	1.5%	0.9%	0.0%	0.8%	0.8%	81
Hmong American Partnership	0.0%	0.0%	0.0%	0.0%	0.2%	304
Workforce Solutions-AST	0.2%	0.2%	0.3%	0.0%	0.3%	126
YWC	0.8%	0.0%	0.0%	0.0%	0.0%	35
Ramsey County Public Health	0.0%	0.0%	0.9%	0.0%	0.0%	32
Workforce Solutions-EXS	0.0%	0.0%	0.0%	0.0%	0.0%	240

**Measure 8B: Percentage of Adults Without GED/High School Diploma Obtaining A GED or High School Diploma Certificate During Quarter**

*Excludes cases in child under 1 exemption.*

**Target = Increase 1 point**

<b>Agency Last Assigned First Day of Quarter</b>	<b>Oct-17 to Dec-17</b>	<b>Jan-18 to Mar-18</b>	<b>Apr-18 to Jun-18</b>	<b>Jul-18 to Sep-18</b>	<b>Oct-18 to Dec-18</b>	<b>Without Diploma in Quarter</b>
<b>ASSISTED SERVICES</b>	<b>0.1%</b>	<b>0.1%</b>	<b>0.1%</b>	<b>0.1%</b>	<b>0.1%</b>	<b>2,878</b>
American Indian Family Center	0.0%	0.0%	0.0%	0.0%	0.0%	80
Avivo	0.0%	0.0%	0.0%	0.0%	0.0%	452
Goodwill-Easter Seals	0.2%	0.0%	0.0%	0.2%	0.0%	412
HIRED	0.0%	0.2%	0.0%	0.0%	0.2%	402
HIRED-Young Adult Under 22	0.4%	0.4%	0.9%	0.4%	1.1%	268
Hmong American Partnership	0.0%	0.0%	0.0%	0.0%	0.0%	440
Workforce Solutions-AST	0.0%	0.0%	0.0%	0.0%	0.0%	554
YWC	0.0%	0.0%	0.0%	0.0%	0.0%	270
Ramsey County Public Health	0.0%	7.0%	31.0%	2.4%	7.7%	39
Workforce Solutions-EXS	0.0%	0.0%	0.1%	0.1%	0.0%	898



**Measures 9A: Percent Engaged in Training Activity Hours Per Month Oct-18 to Dec-18**  
**Training Up to 12 months + Training 13 or More Months**

*Excludes cases in child under 1 exemption.*

**Target = Increase 3 points**

<b>Agency Last Assigned by First Day of Quarter</b>	<b>Oct-17 to Dec-17</b>	<b>Jan-18 to Mar-18</b>	<b>Apr-18 to Jun-18</b>	<b>Jul-18 to Sep-18</b>	<b>Oct-18 to Dec-18</b>	<b>Avg Participants per Month</b>
<b>ASSISTED SERVICES TOTAL</b>	<b>1.7%</b>	<b>1.6%</b>	<b>1.6%</b>	<b>2.5%</b>	<b>2.5%</b>	<b>2,593</b>
American Indian Family Center	0.0%	1.6%	1.6%	0.9%	0.9%	75
Avivo	2.8%	2.2%	2.2%	3.4%	3.4%	408
Goodwill-Easter Seals	1.9%	2.3%	2.3%	1.5%	1.5%	365
HIRED	2.0%	1.3%	1.3%	3.0%	3.0%	364
HIRED-Young Adult Under 22	2.9%	2.6%	2.6%	6.4%	6.4%	229
Hmong American Partnership	0.2%	0.4%	0.4%	0.2%	0.2%	401
Workforce Solutions-AST	1.6%	1.3%	1.3%	2.7%	2.7%	513
YWCA of St. Paul	1.7%	1.6%	1.6%	1.4%	1.4%	238
Ramsey County Public Health	0.0%	0.0%	0.0%	0.0%	0.0%	42
Workforce Solutions-EXS	0.6%	0.3%	0.3%	0.8%	0.8%	863

**Measures 9B: Percent Successfully Completing a Credential During Oct-18 to Dec-18**

*Excludes cases in child under 1 exemption.*

**Target = 5%**

<b>Agency Last Assigned by First Day of Quarter</b>	<b>Oct-17 to Dec-17</b>	<b>Jan-18 to Mar-18</b>	<b>Apr-18 to Jun-18</b>	<b>Jul-18 to Sep-18</b>	<b>Oct-18 to Dec-18</b>	<b>Total Participants in First Month</b>
<b>ASSISTED SERVICES TOTAL</b>	<b>1.0%</b>	<b>1.4%</b>	<b>1.1%</b>	<b>1.2%</b>	<b>0.7%</b>	<b>2,878</b>
American Indian Family Center	0.0%	0.0%	0.0%	1.3%	2.5%	80
Avivo	0.0%	4.3%	0.2%	0.6%	0.9%	452
Goodwill-Easter Seals	1.0%	0.2%	1.4%	0.5%	0.2%	412
HIRED	2.0%	2.1%	2.2%	2.4%	1.5%	402
HIRED-Young Adult Under 22	2.8%	1.6%	3.0%	3.4%	1.9%	268
Hmong American Partnership	0.2%	0.0%	0.0%	0.6%	0.0%	440
Workforce Solutions-AST	1.5%	1.0%	0.9%	0.9%	0.4%	554
YWCA of St. Paul	0.0%	0.4%	1.1%	1.0%	0.0%	270
Ramsey County Public Health	0.0%	7.0%	31.0%	2.4%	7.7%	39
Workforce Solutions-EXS	0.3%	0.2%	0.2%	0.5%	0.1%	898